# COMMENTS AND RATINGS

## West Lothian Trusted Trader Scheme

# Hunter Tiling

**NUMBER OF FEEDBACK FORMS RECEIVED: 20**

**AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8**

The following feedback forms have been completed by previous customers, rating their experience of dealing with Hunter Tiling.

| ONLINE FEEDBACK PROVIDED | Date received: 18 November 2026<br><br>Total cost of work: £280<br><br>Description of work: Tiled kitchen and utility.<br><br>Comments: Dougie did an absolutely fantastic job tiling our kitchen and utility room. He managed to get both rooms completed in just one day, which was amazing! The standard of work is excellent, everything has been finished to a really high standard and we couldn't be happier with the result. Dougie worked efficiently and professionally throughout. We would highly recommend him to anyone looking for a reliable, quality tiler. Thank you for doing such a fantastic job! | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 13th April 2026<br><br>Total cost of work: £850<br><br>Description of work: Bathroom walls and floor.<br><br>Comments: Dougie always does a great job. Would recommend. | | | |
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| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

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| ONLINE FEEDBACK PROVIDED | Date received: 23rd May 2025<br><br>Total cost of work: £700<br><br>Description of work: Lifting of old cracked tiles on bathroom floor and replacing with new after electrician had installed new underfloor heating mat. Full new tiling of entire en-suite, including several corners and inside a cupboard, also once again working after the electrician had installed underfloor heating. A complex install requiring a LOT of cuts.<br><br>Comments: Despite the amount of cuts, Dougie managed to complete the install with the bare minimum of wastage. As I'd chosen quite expensive tiles I was very grateful for this. He also helped choose a grout & trim colours. Cleaned up after himself, good crack to have around, and did an excellent job, checking in with me regularly to ensure I agreed his decisions on layout etc. I have no hesitation in recommending him elsewhere and I'd absolutely have him back to do more work for me. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

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| ONLINE FEEDBACK PROVIDED | Date received: 17th January 2025<br><br>Total cost of work: £5300<br><br>Description of work: Hunter tiler done an amazing job on the tiles in my new bathroom. Absolutely stunning job. Would 100% recommend to anyone else.<br><br>Comments: Dougie was great, showed up cracked on. And the work quality is masterclass. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

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| ONLINE FEEDBACK PROVIDED | Date received: 7th May 2024<br><br>Total cost of work: £750<br><br>Description of work: Our tiles were moving with grout that had cracked, we were quoted for removal of tiles and subfloor. It was highlighted to us by Dougie at the start that the cost would depend on what was under the tiles. As well as being poorly laid, the original timber floor was very wet so all had to removed and replaced. Once the new floor was in place, tiles were replaced on wall and new floor tiles fitted, it was done to an excellent standard.<br><br>Comments: Dougie done an excellent high quality job, very pleased with work, excellent value for money. I would highly recommend. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

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| ONLINE FEEDBACK PROVIDED | Date received: 26th February 2024<br><br>Total cost of work: £840<br><br>Description of work: After being let down by our initial tiler we called Dougie who visited within a few days and provided an acceptable quote and start date on the day of the visit Work was on a complete replacement of bathroom wall and floor tiles providing a feature wall for the new walk in shower area<br><br>Comments: Great job done and completed within 3 days Dougie turned up when he said he would and certainly put in a shift. Would definitely recommend. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 10th November 2023<br><br>Total cost of work: £280<br><br>Description of work: Tiling our kitchen<br><br>Comments: Dougie was very professional and did an amazing job tiling our kitchen. It looks great. It was efficiently done in less than a day. House was left as found. We are very happy and would highly recommend Hunter Tiling services. | | | |
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| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 13th April 2023<br><br>Total cost of work: £650<br><br>Description of work: Tile and grout main bathroom. Supplied all grout and trims.<br><br>Comments: Took 2 days as confirmed at outset. Also offered a follow up of any issues with tiles once additional plumbing/joinery work is completed. Excellent workmanship and friendly tiler. Would recommend to anyone and will definitely use again. | | | |
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| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 6th April 2022<br><br>Total cost of work: £280<br><br>Description of work: Prepped walls for tiles. Tidied all round the bath. Great job done…looks great. Nice and fresh. Clean and tidy job.<br><br>Comments: As above | | | |
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| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

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|---|---|---|---|---|
| ONLINE FEEDBACK PROVIDED | Date received: 4th April 2022<br><br>Total cost of work: £650<br><br>Description of work: Complete tile (walls and floor) of cloakroom/WC measuring 1.10m (3'7") x 1.45 (4'9") and supply of materials excluding tiles which we purchased elsewhere.<br><br>Comments: Used for first time and it was apparent that Dougie is a very skilled and experienced tiler. Tiling completed to perfection as could not fault any aspect of it. Definitely someone you could trust to complete job to a high standard. Also very reliable as always attended when he said he would. Would certainly recommend! | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

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| ONLINE FEEDBACK PROVIDED | Date received: 9th March 2020<br><br>Total cost of work: £600<br><br>Description of work: Tiling kitchen.<br><br>Comments: Really good job. Professional manner and quality tiling. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 8 | 9 | 8 | 10 |

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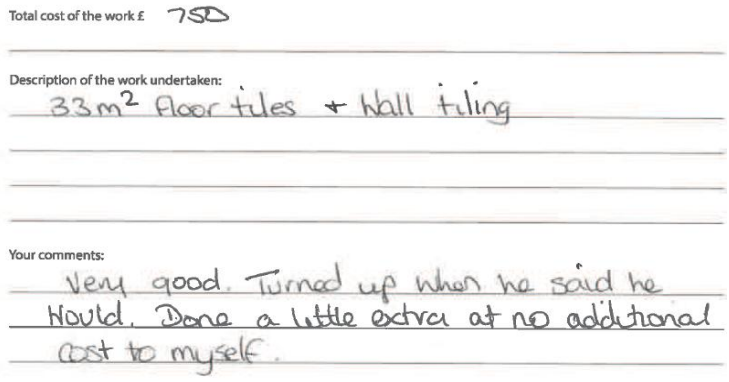
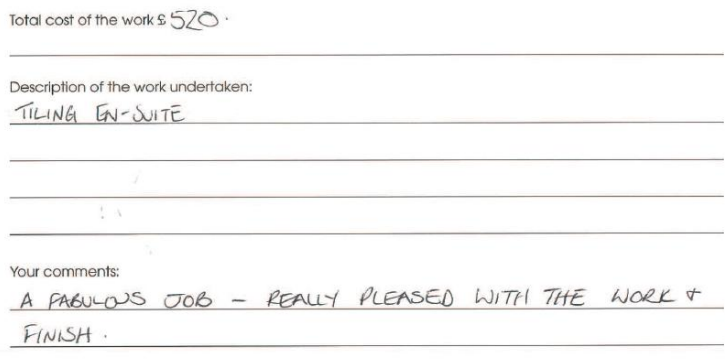
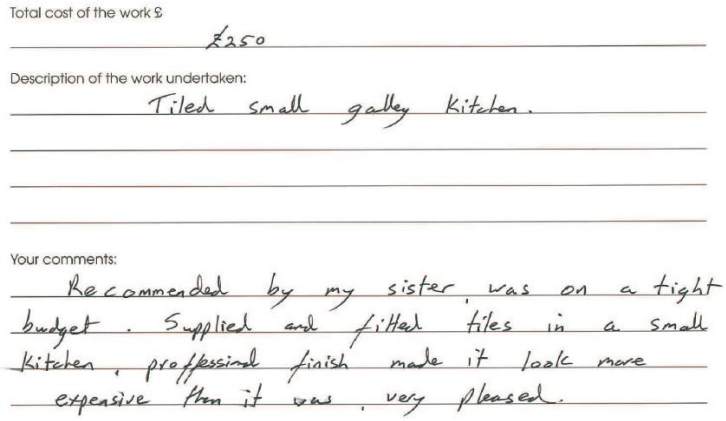
|---|---|---|---|---|
| <br>Total cost of the work £ 750<br>Description of the work undertaken:<br>33m² floor tiles + wall tiling<br>Your comments:<br>Very good. Turned up when he said he would. Done a little extra at no additional cost to myself. | Date received: 26th November 2019<br><br>Total cost of work: £750<br><br>Description of work: 33m² floor tiles and wall tiling.<br><br>Comments: Very good. Turned up when he said he would. Done a little extra at no additional cost to myself. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 4th June 2018<br><br>Total cost of work: £420<br><br>Description of work: Floor tiling in bathroom and ensuite.<br><br>Comments: Dougie did a great job of our flooring and accommodated us quickly. He made recommendations but was sure to check everything we required as part of the job. Quick turnaround on quote and fulfilment of the job itself. Highly recommended. | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 9 | 10 | 10 | 9 |

| ONLINE FEEDBACK PROVIDED | Date received: 26th May 2017<br><br>Total cost of work: £340<br><br>Description of work: Lifted old tiles in hallway, replaced with new tiles.<br><br>Comments: Dougie came at short notice, managed to fit us in. He did a first class job. Old tiles all placed in bags and hall left tidy and clean. New tiles put down with great attention to detail. A first class job. Would recommend him to others. | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

|  | Date received: 25th November 2015<br><br>Total cost of work: £520<br><br>Description of work: Tiling en-suite.<br><br>Comments: A fabulous job – really pleased with the work and finish. | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |


Total cost of the work £
£250
Description of the work undertaken:
Tiled small galley kitchen.
Your comments:
Recommended by my sister, was on a tight budget. Supplied and fitted tiles in a small kitchen, professional finish made it look more expensive than it was, very pleased.

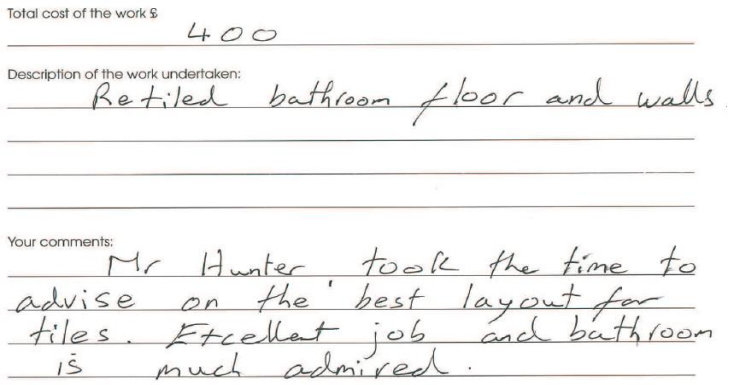
Date received: 5th June 2015

Total cost of work: £250

Description of work: Tiled small galley kitchen.

Comments: Recommended by my sister, was on a tight budget. Supplied and fitted tiles in a small kitchen, professional finish made it look more expensive than it was, very pleased.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |


Total cost of the work £
400
Description of the work undertaken:
Retiled bathroom floor and walls
Your comments:
Mr Hunter took the time to advise on the best layout for tiles. Excellent job and bathroom is much admired.

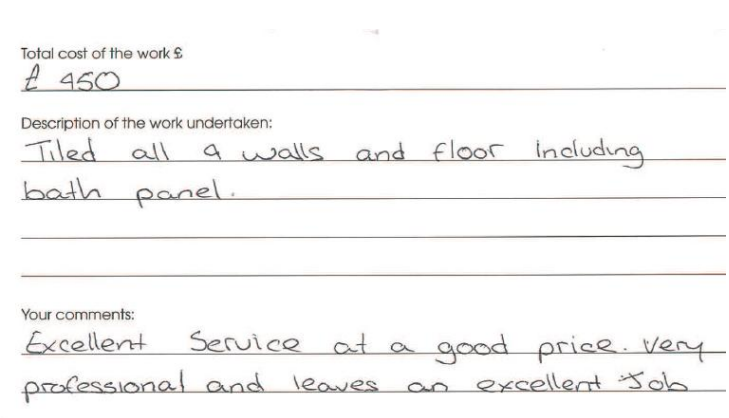
Date received: 4th June 2015

Total cost of work: £400

Description of work: Retiled bathroom floor and walls.

Comments: Mr Hunter took the time to advise on the best layout for tiles. Excellent job and bathroom is much admired.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 8 | 10 | 10 | 9 |


Total cost of the work £
£ 450
Description of the work undertaken:
Tiled all 4 walls and floor including bath panel.
Your comments:
Excellent Service at a good price. Very professional and leaves an excellent Job

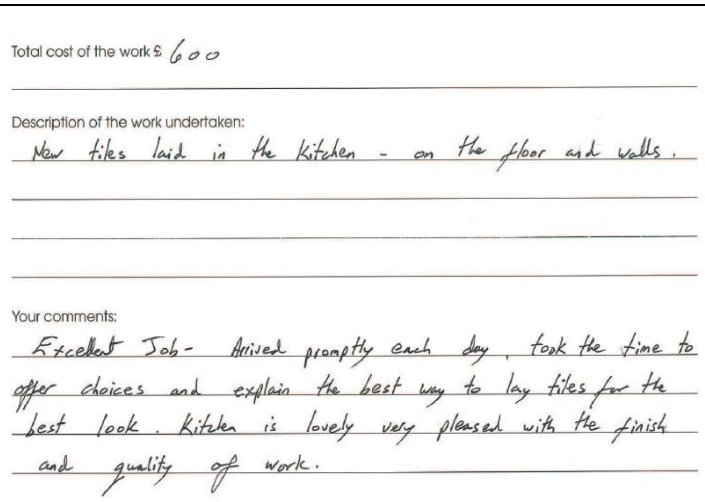
Date received: 21st May 2015

Total cost of work: £450

Description of work: Tiled all 4 walls and floor including bath panel.

Comments: Excellent service at a good price. Very professional and leaves an excellent job.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |


Total cost of the work £ 600

Description of the work undertaken:
New tiles laid in the kitchen - on the floor and walls.

Your comments:
Excellent Job - Arrived promptly each day, took the time to offer choices and explain the best way to lay tiles for the best look. Kitchen is lovely very pleased with the finish and quality of work.

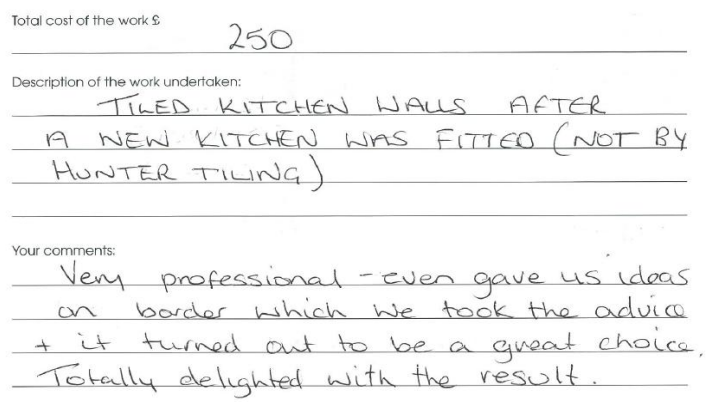
Date received: 21st May 2015

Total cost of work: £600

Description of work: New tiles laid in the kitchen – on the floor and walls.

Comments: Excellent job – Arrived promptly each day, took the time to offer choices and explain the best way to lay tiles for the best look. Kitchen is lovely, very pleased with the finish and quality of work.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 9 | 10 | 10 | 9 |


Total cost of the work £ 250

Description of the work undertaken:
TILED KITCHEN WALLS AFTER A NEW KITCHEN WAS FITTED (NOT BY HUNTER TILING)

Your comments:
Very professional - even gave us ideas on border which we took the advice + it turned out to be a great choice. Totally delighted with the result.

Date received: 12th May 2015

Total cost of work: £250

Description of work: Tiled kitchen walls after a new kitchen was fitted (not by Hunter Tiling).

Comments: Very professional – even gave us ideas on border which we took the advice and it turned out to be a great choice. Totally delighted with the result.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |