COMMENTS AND RATINGS
West Lothian Trusted Trader Scheme

RM Roofworks Ltd

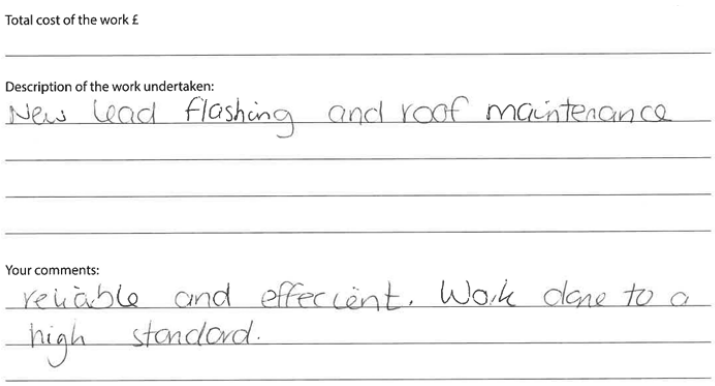
NUMBER OF FEEDBACK FORMS RECEIVED: 5

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9

The following feedback forms have been completed by previous customers, rating their experience of dealing with RM Roofworks Ltd.

Total cost of the work £ between £1500 - £2500 Description of the work undertaken: called Ross as had a leak - he identified the problem and replaced valleys which resolved it. Your comments: Ross and his team were great from start to finish - excellent communication throughout, professional and delighted with the finish.	Date received: 9th November 2026 Total cost of work: Between 1500 - £2500 Description of work: Called Ross as had a leak – he identified the problem and replaced valleys which resolved it. Comments: Ross and his team were great from start to finish – excellent communication throughout, professional and delighted with the finish.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ / Description of the work undertaken: Replaced 4 x block hip ends tiles. Cleaned guttering. Your comments: Ross arrived on time & carried out repairs as quoted. 10/10 workmanship & job left tidy on completion.	Date received: 9th November 2026 Total cost of work: Not provided. Description of work: Replace 4 x block hip end tiles. Cleaned guttering. Comments: Ross arrived on time and carried out repairs as quoted. 10/10 workmanship and job left tidy on completion.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10


Total cost of the work £

Description of the work undertaken:
New lead flashing and roof maintenance

Your comments:
reliable and effecient. Work done to a high standard.

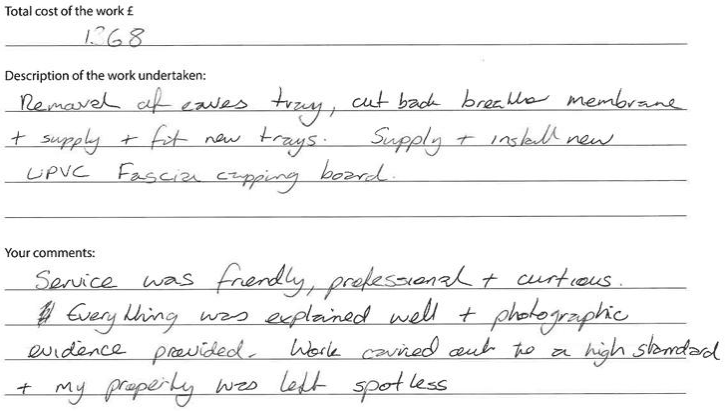
Date received: 8th October 2026

Total cost of work: Not provided.

Description of work: New lead flashing and roof maintenance.

Comments: Reliable and efficient. Work done to a high standard.

	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10


Total cost of the work £
1368

Description of the work undertaken:
Removal of eaves tray, cut back breather membrane + supply + fit new trays. Supply + install new UPVC Fascia capping board.

Your comments:
Service was friendly, professional + courteous. Everything was explained well + photographic evidence provided. Work carried out to a high standard + my property was left spotless

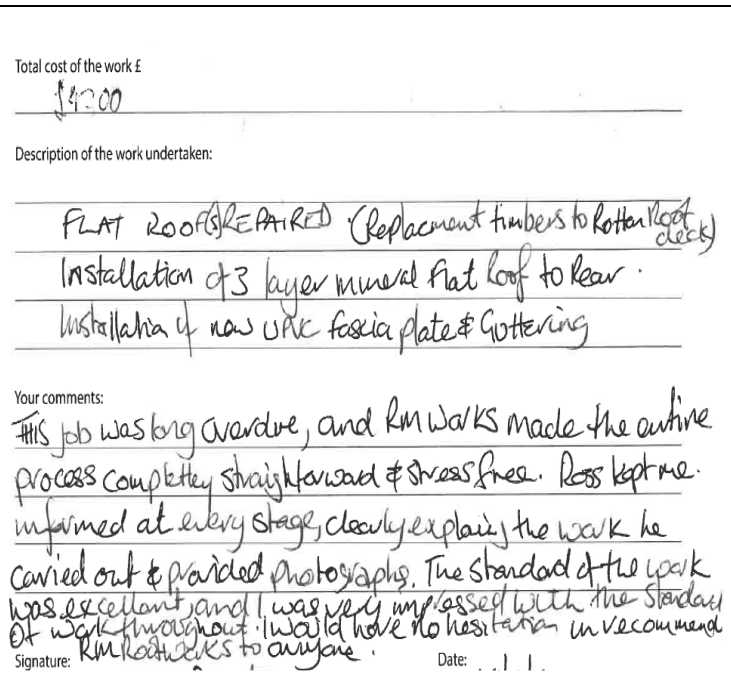
Date received: 8th October 2026

Total cost of work: £1368

Description of work: Removal of eaves tray, cut back breather membrane and supply and fit new trays. Supply and install new UPVC Fascia cupping board.

Comments: Service was friendly, professional and courteous. Everything was explained well and photographic evidence provided. Work carried out to a high standard and my property was left spotless.

	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10


Total cost of the work £
4200

Description of the work undertaken:
FLAT ROOF(S) REPAIRED (Replacement timbers to Rotten Roof deck)
Installation of 3 layer mineral flat roof to Rear.
Installation of new UPVC fascia plate & Guttering

Your comments:
THIS job was long overdue, and RM Works made the entire process completely straightforward & stress free. Ross kept me informed at every stage, clearly explaining the work he carried out & provided photographs. The standard of the work was excellent, and I was very impressed with the standard of work throughout. I would have no hesitation in recommending RM Roofworks to anyone.

Signature:

Date: . . / . / .

Date received: 29th September 2026

Total cost of work: £4200

Description of work: Flat roof(s) repaired. (Replacement timbers to rotten roof deck). Installation of 3 layer mineral flat roof to rear, Installation of new UPVC fascia plate and guttering.

Comments: This job was long overdue, and RM Works made the entire process completely straight forward and stress free. Ross kept me informed at every stage, clearly explaining the work he carried out and provided photographs. The standard of the work was excellent, and I was very impressed with the standard of work throughout. I would have no hesitation in recommending RM Roof Works to anyone.

	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10