



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Tora Renovations Ltd

NUMBER OF FEEDBACK FORMS RECEIVED: 6

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9

The following feedback forms have been completed by previous customers, rating their experience of dealing with Tora Renovations Ltd.

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>ENGINEERED OAK FLOOR</p> <hr/> <p>Your comments:</p> <p>VERY HAPPY WITH THE OUTCOME OF THE PROJECT. VERY PROFESSIONAL AND RELIABLE BUSINESS.</p>	<p>Date received: 16th March 2026</p> <p>Total cost of work: Not provided</p> <p>Description of work: Engineered oak floor.</p> <p>Comments: Very happy with the outcome of the project. Very professional and reliable business.</p>								
	<table border="1" style="width: 100%;"> <thead> <tr> <th style="width: 25%;">Value for money</th> <th style="width: 25%;">Quality of work</th> <th style="width: 25%;">Service</th> <th style="width: 25%;">Tidiness</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">9</td> <td style="text-align: center;">9</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	9	9	10	10
Value for money	Quality of work	Service	Tidiness						
9	9	10	10						
Customer Ratings (Out of 10)									

<p>Total cost of the work £</p> <p>£8,000</p> <hr/> <p>Description of the work undertaken:</p> <p>REMOVAL OF PREVIOUS UTILITY ROOM. BUILD OF NEW UTILITY ROOM INC. INSULATION GROUND WORKS, FITTING OF CABINETS AND FLOORING AND DRAINAGE AND WATER PROOFING OF ROOF</p> <hr/> <p>Your comments:</p> <p>THOROUGH, PROFESSIONAL, ALWAYS COURTEOUS, AND EXPLAINING WHAT WAS BEING DONE. JOB DONE ON TIME AND CLEANED UP AFTER THEMSELVES.</p>	<p>Date received: 16th March 2026</p> <p>Total cost of work: £8000</p> <p>Description of work: Removal of previous utility room. Build of new utility room including insulation ground works, fitting of cabinets and flooring and drainage and water proofing of roof.</p> <p>Comments: Thorough, professional, always courteous and explaining what was being done. Job done on time and cleaned up after themselves.</p>								
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<p>Total cost of the work £ 650.</p> <hr/> <p>Description of the work undertaken: 6 INTERNAL DOORS FITTED.</p> <hr/> <hr/> <p>Your comments: GOOD JOB DONE, NO MESS, VERY TIDY WOULD HIGHLY RECOMMEND</p>	<p>Date received: 10th February 2026</p> <p>Total cost of work: £650</p> <p>Description of work: 6 internal doors fitted</p> <p>Comments: Good job done, no mess, very tidy. Would highly recommend</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 1200</p> <hr/> <p>Description of the work undertaken: FITTED KITCHEN</p> <hr/> <hr/> <p>Your comments: Very skilled trader, great attention to detail and quality. Would not hesitate to recommend to others.</p>	<p>Date received: 6th February 2026</p> <p>Total cost of work: £1200</p> <p>Description of work: Fitted kitchen.</p> <p>Comments: Very skillful trader, great attention to detail and quality. Would not hesitate to recommend to others.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 10,000</p> <hr/> <p>Description of the work undertaken: INSTALLING A BEAM TO REPLACE LOAD BEARING WALL, INSTALLING A KITCHEN & MAKING & INSTALLING A BESPOKE CUPBOARD FEATURE AT THE BACK OF THE KITCHEN</p> <hr/> <hr/> <p>Your comments: TORA RENOVATIONS SHOWED UP ON TIME AND DELIVERED EXACTLY WHAT WE WANTED, FOR A GOOD PRICE (EXACTLY WHAT THEY QUOTED) AND COMMUNICATED BRILLIANTLY THROUGH THE WHOLE PROJECT. WOULD HIGHLY RECOMMEND TOMEK TO ANYONE</p>	<p>Date received: 6th February 2026</p> <p>Total cost of work: £10,000</p> <p>Description of work: Installing a beam to replace load bearing wall, installing a kitchen & making & installing a bespoke cupboard feature at the back of the kitchen.</p> <p>Comments: Tora Renovations showed up on time and delivered exactly what we wanted, for a good price (exactly what they quoted) and communicated brilliantly through the whole project. Would highly recommend Tomek to anyone.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p><i>FLOOR MY ATTIC</i></p> <hr/> <hr/> <p>Your comments:</p> <p><i>Brilliant Service QUICK and professional</i></p>	<p>Date received: 12th January 2026</p> <p>Total cost of work: Not provided</p> <p>Description of work: Floor my attic.</p> <p>Comments: Brilliant service. Quick and professional.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>