



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

GM Joinery

NUMBER OF FEEDBACK FORMS RECEIVED: 8

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9

The following feedback forms have been completed by previous customers, rating their experience of dealing with GM Joinery.

ONLINE FEEDBACK PROVIDED	Date received: 3 rd October 2025			
	Total cost of work: £410			
	Description of work: Repair/Replacement of Roof Panels			
	Comments: GM Joinery (Guntis) replaced and repaired my roof panels to a very high standard: neat, secure and with great attention to detail. All waste was cleared and disposed of at the end. Guntis is a skilled, professional, trustworthy, and reliable joiner. I'll definitely use him again for any joinery work.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 11 th August 2025			
	Total cost of work: £3506			
	Description of work: Guntis fitted our kitchen for us, including units, worktops, tiling and finishing touches such as skirting boards for the room. He also worked on our bathroom building a frame to make the bath more sturdy, tiling our floor and walls around the bath (including making the wall straight first!). He also made a wooden threshold step from the hall into the bathroom. Comments: We hired Guntis to fit our kitchen and he did such a fantastic job that we asked him to do some other jobs including our bathroom. Guntis is a perfectionist and was fantastic with communication, asking us throughout if we were happy with how things were going and also asking before making any changes. He clearly takes pride in his craft and we are extremely pleased to have found a trustworthy and well priced joiner for any work we need. We would highly recommend Guntis!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>£170</u> Description of the work undertaken: <u>Repair Door frame and Replace Bathroom Door</u> Your comments: <u>Very good tradesman will be using again in the near future</u>	Date received: 8 th July 2025			
	Total cost of work: £170			
	Description of work: Repair door frame and replace bathroom door. Comments: Very good tradesman, will be using again in the near future.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>Approx £3,000</u> Description of the work undertaken: <u>Bespoke pantry</u> <u>Shelving for office</u> <u>Wood storage</u> Your comments: <u>Very friendly, helpful and tidy, ensured happy with work carried out.</u>	Date received: 7 th July 2025			
	Total cost of work: Approx. £3000			
	Description of work: Bespoke pantry. Shelving for office. Wood storage. Comments: Very friendly, helpful and tidy, ensured happy with work carried out.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	9	9

Total cost of the work £ <u>£1077</u> Description of the work undertaken: <u>External front door replacement</u> Your comments: <u>Amazing service + price, attention to detail and level of communication was excellent throughout. I would highly recommend Guntis.</u>	Date received: 7th July 2025 Total cost of work: £1077 Description of work: External front door replacement. Comments: Amazing service and price, attention to detail and level of communication was excellent throughout. I would highly recommend Guntis.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ Description of the work undertaken: <u>FITTED KITCHEN, NEW DOUBLE DOORS, HANGED 2 EXTREMELY LARGE MIRRORS. GENERAL EXTERNAL FIXTURES OUTDOOR/INDOOR.</u> Your comments: <u>GUNTIS AT ALL TIMES WAS EXTREMELY PROFESSIONAL, FRIENDLY AND ALWAYS KEPT TO TIME-SCALE. I HAVE AND WOULD HIGHLY RECOMMEND HIS WORKMANSHIP TO OTHERS</u>	Date received: 7th July 2025 Total cost of work: Not provided. Description of work: Fitted kitchen, new double doors, hanged 2 extremely large mirrors. General external fixtures outdoor/indoor. Comments: Guntis at all times was extremely professional, friendly and always kept to time-scale. I have and would highly recommend his workmanship to others.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>300</u> Description of the work undertaken: <u>GM Joinery supplied and fitted a new shower door. The quality of the door was better than I expected for the price.</u> Your comments: <u>We have had a few jobs done by GM Joinery. It has always been completed to a very high standard. Guntis arrived promptly and completed work to quotation timescales. I honestly would not use anyone else. Big or small jobs.</u>	Date received: 7th July 2025 Total cost of work: £300 Description of work: GM Joinery supplied and fitted a new shower door. The quality of the door was better than I expected for the price. Comments: We have had a few jobs done by GM Joinery. It has always been completed to a very high standard. Guntis arrived promptly and completed work to quotation timescales. I honestly would not use anyone else. Big or small jobs.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 1255.00 Description of the work undertaken: Loft ladders and larger hatch fitted Your comments: Very happy with the above job in all areas. I returned to this joiner as he fitted a full new kitchen for me the previous year. If I ever need another job done in the future I would call him. Very reliable.	Date received: 7th July 2025 Total cost of work: £1255 Description of work: Loft ladders and larger hatch fitted. Comments: Very happy with the above job in all areas. I returned to this joiner as he fitted a full new kitchen for me the previous year. If I ever need another job in the future I would call him. Very reliable.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10