



# COMMENTS AND RATINGS

## West Lothian Trusted Trader Scheme

### Lothian Monoblocks & Landscapes Ltd

**NUMBER OF FEEDBACK FORMS RECEIVED: 29**

**AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9**

The following feedback forms have been completed by previous customers, rating their experience of dealing with Lothian Monoblocks & Landscapes Ltd.

|                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                           |                 |         |          |
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| <p>Total cost of the work £ 4,000</p> <p>Description of the work undertaken:<br/>GARDEN PAVED (rear garden)</p> <p>Your comments:<br/>The 2 men were polite and friendly, they have done an excellent job and I am very very pleased with the finished work, it looks brilliant. They did my front driveway and paths a while ago, also a great job.</p> | <p>Date received: 21<sup>st</sup> July 2026</p> <p>Total cost of work: £4,000</p> <p>Description of work: Garden paved (rear garden).</p> <p>Comments: The 2 men were polite and friendly, they have done an excellent job and I am very very pleased with the finished work, it looks brilliant. They did my front driveway and paths a while ago, also a great job.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                          | Value for money                                                                                                                                                                                                                                                                                                                                                           | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                             | 10                                                                                                                                                                                                                                                                                                                                                                        | 10              | 10      | 10       |

|                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                               |                 |         |          |
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| <p>Total cost of the work £ 800 incl VAT.</p> <p>Description of the work undertaken:<br/>REPLACE / REPAIR DAMAGED BRICKS &amp; INSTALL COPING STONES ON TOP OF BRICK BUILT WHEELCHAIR RAMP.</p> <p>Your comments:<br/>GREAT COMPANY TO DEAL WITH. KEPT ME UPDATED ON LIKELY START DATE. PUNCTUAL ARRIVAL, GOOD WORKERS, TIDY WORKERS. FRIENDLY, DELIGHTED WITH THEIR WORK. Thanks guys!</p> | <p>Date received: 17<sup>th</sup> July 2026</p> <p>Total cost of work: £800</p> <p>Description of work: Replace/repair damaged bricks and install coping stones on top of brick built wheelchair ramp.</p> <p>Comments: Great company to deal with. Kept me updated on likely start date. Punctual arrival, good workers, tidy workers. Friendly, delighted with their work. Thanks guys!</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                             | Value for money                                                                                                                                                                                                                                                                                                                                                                               | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                | 10                                                                                                                                                                                                                                                                                                                                                                                            | 10              | 10      | 10       |

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| ONLINE FEEDBACK PROVIDED     | Date received: 8 <sup>th</sup> July 2026                                                                                                                                                                                                                                                                                                                                                                                                                                      |                 |         |          |
|                              | Total cost of work: £7000<br><br>Description of work: Full rip out of existing driveway and front path, removal of existing fencing and hedges, clear up of site, including 20t of mud. Correct depth and slope of drive and lay Monoblock and associated surrounds. Build retaining sleeper wall and construct new fence.<br><br>Comments: Fantastic customer service. I was kept in the loop at every turn. Darren and his team were brilliant and I highly recommend them. |                 |         |          |
|                              | Value for money                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 10              | 10      | 10       |

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|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------|----------|
| Total cost of the work £<br><u>£ 23,000</u><br><br>Description of the work undertaken:<br><u>Design and re landscape back garden. This included installing timber walls, Porcelain slabs, laying artificial and raised beds plus composite fencing.</u><br><br>Your comments:<br><u>Back garden has been completely transformed and all work was carried out to a very standard. Work area was cleaned each day. I would highly recommend this company.</u> | Date received: 24 <sup>th</sup> June 2026                                                                                                                                                                                                                                                                                                                                                                |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Total cost of work: £23,000<br><br>Description of work: Design and re landscape back garden. This included installing timber walls, porcelain slabs, laying artificial and raised beds plus composite fencing.<br><br>Comments: Back garden has been completely transformed and all work was carried out to a very high standard. Work area was cleaned each day. I would highly recommend this company. |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Value for money                                                                                                                                                                                                                                                                                                                                                                                          | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                                                                | 10                                                                                                                                                                                                                                                                                                                                                                                                       | 10              | 10      | 10       |

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| Total cost of the work £<br><u>£11,600</u><br><br>Description of the work undertaken:<br><u>REPLACE MULTI LEVEL DRIVEWAY AND STEPS TO HOUSE</u><br><br>Your comments:<br><u>A FIRST CLASS JOB BY DARREN AND HIS TEAM. THEY WERE COURTEOUS, VERY TIDY AND PROFESSIONAL AT ALL TIMES AND ADVISED OF ANY PROBLEMS DURING THE WORK AND THE OPTIONS AVAILABLE. WOULD HAVE NO HESITATION IN RECOMMENDING THIS COMPANY.</u> | Date received: 5 <sup>th</sup> June 2026                                                                                                                                                                                                                                                                                                                       |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                      | Total cost of work: £11,600<br><br>Description of work: Replace multi level driveway and steps to house.<br><br>Comments: A first class job by Darren and his team. They were courteous, very tidy and professional at all times and advised of any problems during the work and the options available. Would have no hesitation in recommending this company. |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                      | Value for money                                                                                                                                                                                                                                                                                                                                                | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                         | 10                                                                                                                                                                                                                                                                                                                                                             | 10              | 10      | 10       |

| <p>Total cost of the work £ <u>3500</u></p> <hr/> <p>Description of the work undertaken:<br/> <u>STRIP OUT MONOBLOCK AND REPLACE</u><br/> <u>WITH STONE FLAGSTONE, S. REPLACE MAN</u><br/> <u>HOLE AND REPLACE DRAIN COVERS</u></p> <hr/> <p>Your comments:<br/> <u>EXCELLENT JOB</u></p> <hr/> | <p>Date received: 2<sup>nd</sup> April 2026</p> <p>Total cost of work: £3500</p> <p>Description of work: Strip out monoblock and replace with stone flagstones. Replace man hole and replace drain covers.</p> <p>Comments: Excellent job.</p>                                                                                                                                                                                         |                 |                 |         |          |    |    |    |    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|---------|----------|----|----|----|----|
|                                                                                                                                                                                                                                                                                                 | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 25%;">Value for money</th> <th style="width: 25%;">Quality of work</th> <th style="width: 25%;">Service</th> <th style="width: 25%;">Tidiness</th> </tr> <tr> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> </tr> </table> | Value for money | Quality of work | Service | Tidiness | 10 | 10 | 10 | 10 |
| Value for money                                                                                                                                                                                                                                                                                 | Quality of work                                                                                                                                                                                                                                                                                                                                                                                                                        | Service         | Tidiness        |         |          |    |    |    |    |
| 10                                                                                                                                                                                                                                                                                              | 10                                                                                                                                                                                                                                                                                                                                                                                                                                     | 10              | 10              |         |          |    |    |    |    |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                 |                 |         |          |    |    |    |    |

| <p>Total cost of the work £ <u>11,100</u></p> <hr/> <p>Description of the work undertaken:<br/> <u>Fencing including 2 gates</u><br/> <u>Driveway + footpath - monoblock drive.</u><br/> <u>Rear Patio - back + side of house.</u></p> <hr/> <p>Your comments:<br/> <u>Top class workmanship, great attention to detail.</u><br/> <u>kept us informed throughout work.</u><br/> <u>respectful, tidy, polite and engaging.</u><br/> <u>Highly recommend.</u></p> <hr/> | <p>Date received: 24<sup>th</sup> March 2026</p> <p>Total cost of work: £11100</p> <p>Description of work: Fencing including 2 gates. Driveway and footpath – monoblock drive. Rear patio – back and side of house.</p> <p>Comments: Top class workmanship, great attention to detail. Kept us informed throughout work. Respectful, tidy, polite and engaging. Highly recommend.</p>                                                 |                 |                 |         |          |   |    |    |    |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|---------|----------|---|----|----|----|
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| 9                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 10                                                                                                                                                                                                                                                                                                                                                                                                                                    | 10              | 10              |         |          |   |    |    |    |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                       |                 |                 |         |          |   |    |    |    |

| <p>Total cost of the work £ <u>£10,000 + £3500 = £13500</u></p> <hr/> <p>Description of the work undertaken:<br/> <u>Replacing driveway <del>it</del> with monoblock &amp;</u><br/> <u>additional garden area monoblocked and</u><br/> <u>entrance from street had stone wall moved</u><br/> <u>to give wider access</u></p> <hr/> <p>Your comments:<br/> <u>Amazed at the transformation &amp;</u><br/> <u>quality of workmanship.</u></p> <hr/> | <p>Date received: 16<sup>th</sup> March 2026</p> <p>Total cost of work: £13500</p> <p>Description of work: Replacing driveway with monoblock and additional garden area monoblocked and entrance from street had stone wall moved to give wider access.</p> <p>Comments: Amazed at the transformation and quality of workmanship.</p>                                                                                                  |                 |                 |         |          |    |    |    |    |
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| 10                                                                                                                                                                                                                                                                                                                                                                                                                                                | 10                                                                                                                                                                                                                                                                                                                                                                                                                                     | 10              | 10              |         |          |    |    |    |    |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                 |                 |         |          |    |    |    |    |

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| <p>Total cost of the work £ <u>5,000</u></p> <hr/> <p>Description of the work undertaken:<br/><u>NEW DRIVEWAY EXTENSION</u></p> <hr/> <hr/> <p>Your comments:<br/><u>THE TEAM DID AN OUTSTANDING JOB MONOBLOCKING</u><br/><u>OUR NEW DRIVE. THE WORK WAS CARRIED</u><br/><u>OUT PROFESSIONALLY AND EFFICIENTLY FROM START</u><br/><u>TO FINISH. WE'RE EXTREMELY PLEASED WITH THE</u><br/><u>END RESULT.</u></p> | <p>Date received: 23<sup>rd</sup> February 2026</p> <p>Total cost of work: £5000</p> <p>Description of work: New driveway extension.</p> <p>Comments: The team did an outstanding job monoblocking our new drive. The work was carried out professionally and efficiently from start to finish. We're extremely pleased with the end result.</p>                                                                                       |                 |                 |         |          |    |    |    |    |
|                                                                                                                                                                                                                                                                                                                                                                                                                 | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%;">Value for money</td> <td style="width: 25%;">Quality of work</td> <td style="width: 25%;">Service</td> <td style="width: 25%;">Tidiness</td> </tr> <tr> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> </tr> </table> | Value for money | Quality of work | Service | Tidiness | 10 | 10 | 10 | 10 |
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| 10                                                                                                                                                                                                                                                                                                                                                                                                              | 10                                                                                                                                                                                                                                                                                                                                                                                                                                     | 10              | 10              |         |          |    |    |    |    |
| <p>Customer Ratings (Out of 10)</p>                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                 |                 |         |          |    |    |    |    |

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|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|---------|----------|----|----|----|----|
| <p>Total cost of the work £ <u>6,500</u></p> <hr/> <p>Description of the work undertaken:<br/><u>REMOVE GRASS / MOSS AT FRONT OF</u><br/><u>HOUSE TO CREATE AN EXTENDED DRIVEWAY</u></p> <hr/> <hr/> <p>Your comments:<br/><u>EXCELLENT WORK DONE TO BUDGET &amp;</u><br/><u>TO TIME PROGRAMME SET OUT INITIALLY.</u><br/><u>THE TEAM WORKED HARD AND FAST.</u></p> | <p>Date received: 4<sup>th</sup> November 2025</p> <p>Total cost of work: £6500</p> <p>Description of work: Remove grass/moss at front of house to create and extended driveway</p> <p>Comments: Excellent work done to budget and to time programme set out initially. The team worked hard and fast.</p>                                                                                                                             |                 |                 |         |          |    |    |    |    |
|                                                                                                                                                                                                                                                                                                                                                                     | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%;">Value for money</td> <td style="width: 25%;">Quality of work</td> <td style="width: 25%;">Service</td> <td style="width: 25%;">Tidiness</td> </tr> <tr> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> </tr> </table> | Value for money | Quality of work | Service | Tidiness | 10 | 10 | 10 | 10 |
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| 10                                                                                                                                                                                                                                                                                                                                                                  | 10                                                                                                                                                                                                                                                                                                                                                                                                                                     | 10              | 10              |         |          |    |    |    |    |
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|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|---------|----------|----|----|----|----|
| <p>Total cost of the work £ <u>£5,800</u></p> <hr/> <p>Description of the work undertaken:<br/><u>EXISTING DRIVEWAY REMOVED. MONOBLOCK DRIVEWAY + PATH</u><br/><u>LAID. EXISTING FENCE REMOVED AND NEW FENCE</u><br/><u>INSTALLED</u></p> <hr/> <hr/> <p>Your comments:<br/><u>GREAT COMMUNICATION BEFORE, DURING AND AFTER</u><br/><u>THE WORK. THE WORK WAS COMPLETED TO A VERY</u><br/><u>HIGH STANDARD AND WE ARE VERY PLEASED.</u></p> | <p>Date received: 17<sup>th</sup> October 2025</p> <p>Total cost of work: £5800</p> <p>Description of work: Existing driveway removed. Monoblock driveway and path laid. Existing fence removed and new fence installed.</p> <p>Comments: Great communication before, during and after the work. The work was completed to a very high standard and we are very pleased.</p>                                                           |                 |                 |         |          |    |    |    |    |
|                                                                                                                                                                                                                                                                                                                                                                                                                                             | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%;">Value for money</td> <td style="width: 25%;">Quality of work</td> <td style="width: 25%;">Service</td> <td style="width: 25%;">Tidiness</td> </tr> <tr> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> </tr> </table> | Value for money | Quality of work | Service | Tidiness | 10 | 10 | 10 | 10 |
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| 10                                                                                                                                                                                                                                                                                                                                                                                                                                          | 10                                                                                                                                                                                                                                                                                                                                                                                                                                     | 10              | 10              |         |          |    |    |    |    |
| <p>Customer Ratings (Out of 10)</p>                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                 |                 |         |          |    |    |    |    |

| <p>Total cost of the work £ 7,400</p> <hr/> <p>Description of the work undertaken:</p> <p>Patio slabs lifted, ground leveled and new slabs laid. New fencing erected. Path, steps and parking space repaved.</p> <hr/> <p>Your comments:</p> <p>Great bunch of guys kept us informed through the work. Work was so well done and they tidied up as they worked.</p> | <p>Date received: 13<sup>th</sup> October 2025</p> <p>Total cost of work: £7400</p> <p>Description of work: Patio slabs lifted, ground leveled and new slabs laid. New fencing erected. Path, steps and parking space repaved.</p> <p>Comments: Great bunch of guys kept us informed through the work. Work was so well done and they tidied up as they worked.</p>                                                                    |                 |                 |         |          |    |    |    |    |
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| 10                                                                                                                                                                                                                                                                                                                                                                  | 10                                                                                                                                                                                                                                                                                                                                                                                                                                     | 10              | 10              |         |          |    |    |    |    |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                 |                 |         |          |    |    |    |    |

| <p>Total cost of the work £ 9500</p> <hr/> <p>Description of the work undertaken:</p> <p>TEAR UP EXISTING CONCRETE DRIVE, PROVIDE A SOLID BASE, RELAY AND EXTEND DRIVE WITH COBBLE BLOCKS, EDGE AND DRAIN</p> <hr/> <p>Your comments:</p> <p>TOOK 5 DAYS (10 MAN DAYS) SUPERB FINISH. STARTED AT 8 (TURNED UP 7-7.30) WORKED UNTIL 4-5, NO TROUBLE AT ALL. COURTEOUS, FRIENDLY, EASY TO UNDERSTAND. GREAT JOB - RECOMMENDED TO OTHERS ON FACEBOOK</p> | <p>Date received: 26<sup>th</sup> September 2025</p> <p>Total cost of work: £9500</p> <p>Description of work: Tear up existing concrete drive, provide a solid base, relay and extend drive with cobble blocks, edge and drain.</p> <p>Comments: Took 5 days (10-man days). Superb finish. Started at 8 (turned up 7-7.30), worked until 4-5, no trouble at all. Courteous, friendly, easy to understand. Great job – recommended to others on Facebook.</p> |                 |                 |         |          |   |    |    |    |
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|                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 25%;">Value for money</th> <th style="width: 25%;">Quality of work</th> <th style="width: 25%;">Service</th> <th style="width: 25%;">Tidiness</th> </tr> <tr> <td style="text-align: center;">9</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> </tr> </table>                        | Value for money | Quality of work | Service | Tidiness | 9 | 10 | 10 | 10 |
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| 9                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 10                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 10              | 10              |         |          |   |    |    |    |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                 |                 |         |          |   |    |    |    |

| <p>Total cost of the work £ 15500</p> <hr/> <p>Description of the work undertaken:</p> <ul style="list-style-type: none"> <li>• CLEAR EXISTING BACK GARDEN (PATIO, LAWN, DECKING)</li> <li>• INSTALL CERAMIC PATIO + PAVING, RELAY LAWN + RAISED PATIO.</li> </ul> <hr/> <p>Your comments:</p> <p>I WAS VERY HAPPY WITH THE SERVICE DELIVERED, BOTH BEFORE AND DURING THE WORK. THE TEAM KEPT ME UP-TO-DATE THROUGHOUT, ARRIVING &amp; DEPARTING AS INFORMED ON A DAILY BASIS. VERY HAPPY CUSTOMER.</p> | <p>Date received: 26<sup>th</sup> September 2025</p> <p>Total cost of work: £15500</p> <p>Description of work: Clear existing back garden (patio, lawn, decking). Install ceramic patio and paving, relay lawn and raised patio.</p> <p>Comments: I was very happy with the service delivered, both before and during the work. The team kept me up-to-date throughout, arriving and departing as informed on a daily basis. Very happy customer.</p> |                 |                 |         |          |    |    |    |    |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|---------|----------|----|----|----|----|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 25%;">Value for money</th> <th style="width: 25%;">Quality of work</th> <th style="width: 25%;">Service</th> <th style="width: 25%;">Tidiness</th> </tr> <tr> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> </tr> </table>                | Value for money | Quality of work | Service | Tidiness | 10 | 10 | 10 | 10 |
| Value for money                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Quality of work                                                                                                                                                                                                                                                                                                                                                                                                                                       | Service         | Tidiness        |         |          |    |    |    |    |
| 10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 10                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 10              | 10              |         |          |    |    |    |    |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                 |                 |         |          |    |    |    |    |



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|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------|----------|
| <p>Total cost of the work £ <u>9,500</u></p> <p>Description of the work undertaken:<br/> <u>Full garden make-over! Cleared site completely - all paving, concrete slabs etc. Laid porcelain tiles, added edging and gravel paths. Dug hole for planting and filled with topsoil.</u></p> <p>Your comments:<br/> <u>Excellent work! Worked very hard at full speed.</u></p> | <p>Date received: 8<sup>th</sup> September 2025</p> <p>Total cost of work: £9500</p> <p>Description of work: Full garden make-over! Cleared site completely – all paving, concrete slabs etc. Laid porcelain tiles, added edging and gravel paths. Dug hole and filled with topsoil for planting.</p> <p>Comments: Excellent work! Worked very hard at full speed.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                            | Value for money                                                                                                                                                                                                                                                                                                                                                        | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                               | N/A                                                                                                                                                                                                                                                                                                                                                                    | 10              | 10      | 10       |

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| <p>Total cost of the work £ <u>would prefer not to disclose</u></p> <p>Description of the work undertaken:<br/> <u>Installation of a new driveway and front door step. Installation was monoblock paving and relevant drain covers</u></p> <p>Your comments:<br/> <u>Excellent workmanship, quality products used. Communication was excellent throughout the entire process. Highly recommended.</u></p> | <p>Date received: 14<sup>th</sup> August 2025</p> <p>Total cost of work: Not provided</p> <p>Description of work: Installation of a new driveway and front door step. Installation was monoblock paving and relevant drain covers.</p> <p>Comments: Excellent workmanship, quality products used. Communication was excellent throughout the entire process. Highly recommended.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                                           | Value for money                                                                                                                                                                                                                                                                                                                                                                      | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                              | 8                                                                                                                                                                                                                                                                                                                                                                                    | 9               | 10      | 9        |

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| <p>Total cost of the work £ <u>2,500</u></p> <p>Description of the work undertaken:<br/> <u>RENOVATING AND UPGRADING GARDEN PATH &amp; FRONT STEPS</u></p> <p>Your comments:<br/> <u>GREAT JOBS DONE BY THE WHOLE TEAM EFFICIENT AND RELIABLE</u><br/> <u>CLEARED AWAY ALL WASTE AND LEFT GARDEN IN A NEAT &amp; TIDY CONDITION</u></p> | <p>Date received: 23<sup>rd</sup> June 2025</p> <p>Total cost of work: £2500</p> <p>Description of work: Renovating and upgrading garden path and front steps.</p> <p>Comments: Great job done by the whole team, efficient and reliable. Cleaned away all waste and left garden in a neat and tidy condition.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                         | Value for money                                                                                                                                                                                                                                                                                                    | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                            | 10                                                                                                                                                                                                                                                                                                                 | 10              | 10      | 10       |

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| <p>Total cost of the work £ 7,500</p> <p>Description of the work undertaken:<br/> Remove garden + driveway to lay monoblocks and create new front doorsteps</p> <p>Your comments:<br/> Great team - hard working + efficient. Very pleased with final result and have already booked them to do more work in back garden!</p> | <p>Date received: 23<sup>rd</sup> June 2025</p> <p>Total cost of work: £7500</p> <p>Description of work: Remove garden and driveway to lay monoblocks and create new front doorsteps.</p> <p>Comments: Great team – hard working and efficient. Very pleased with final result and have already booked them to do more work in back garden!</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                               | Value for money                                                                                                                                                                                                                                                                                                                                 | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                  | 10                                                                                                                                                                                                                                                                                                                                              | 10              | 10      | 10       |

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|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------|----------|
| <p>Total cost of the work £</p> <p>Description of the work undertaken:<br/> CLEAR GARDEN THEN LAY ARTIFICIAL TURF, SLABS AND SLATE CHIPS.</p> <p>Your comments:<br/> COST OF WORK IS BETWEEN ME AND CONTRACTOR</p> | <p>Date received: 29<sup>th</sup> May 2025</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Clear garden then lay artificial turf, slabs and slate chips.</p> <p>Comments: Cost of work is between me and contractor.</p> |                 |         |          |
|                                                                                                                                                                                                                    | Value for money                                                                                                                                                                                                                               | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                       | 8                                                                                                                                                                                                                                             | 9               | 9       | 10       |

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| <p>Total cost of the work £ 12,000</p> <p>Description of the work undertaken:<br/> RELAY NEW PATIO AND STEPS</p> <p>Your comments:<br/> EXCELLENT JOB COMPLETED BY SKILLED AND VERY HARD WORKING COMPANY. UNDETERRED BY POOR WEATHER CONDITIONS</p> | <p>Date received: 29<sup>th</sup> May 2025</p> <p>Total cost of work: £12,000</p> <p>Description of work: Relay new patio and steps.</p> <p>Comments: Excellent job completed by skilled and very hard working company. Undeterred by poor weather conditions.</p> |                 |         |          |
|                                                                                                                                                                                                                                                     | Value for money                                                                                                                                                                                                                                                    | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                        | 10                                                                                                                                                                                                                                                                 | 10              | 10      | 10       |

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|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------|----------|
| <p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>To install a porcelain patio at the rear of the house</p> <hr/> <p>Your comments:</p> <p>The work carried out by Darren &amp; the team was carried out in a professional manner &amp; am pleased with the work done. I would definitely recommend Lothian Monoblocks &amp; Landscaping Ltd.</p> <hr/> | <p>Date received: 15<sup>th</sup> May 2025</p> <p>Total cost of work: Not provided.</p> <p>Description of work: To install a porcelain patio at the rear of the house</p> <p>Comments: The work carried out by Darren and the team was carried out in a professional manner and am pleased with the work done. I would definitely recommend Lothian Monoblocks &amp; Landscapes Ltd.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                           | Value for money                                                                                                                                                                                                                                                                                                                                                                          | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                              | 10                                                                                                                                                                                                                                                                                                                                                                                       | 10              | 10      | 10       |

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| <p>Total cost of the work £6,000</p> <hr/> <p>Description of the work undertaken:</p> <p>Reshaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio area and infilling with new garden chips.</p> <hr/> <p>Your comments:</p> <p>Great company to deal with. Nothing was too much trouble. Hard working guys. All friendly and helpful. Couldn't recommend them enough.</p> <hr/> | <p>Date received: 25<sup>th</sup> April 2025</p> <p>Total cost of work: £6000</p> <p>Description of work: Reshaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio area and infilling with new garden chips.</p> <p>Comments: Great company to deal with. Nothing was too much trouble. Hard working guys. All friendly and helpful. Couldn't recommend them enough.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                       | Value for money                                                                                                                                                                                                                                                                                                                                                                                                                | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                                          | 10                                                                                                                                                                                                                                                                                                                                                                                                                             | 10              | 10      | 10       |

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| <p>Total cost of the work £20,400</p> <hr/> <p>Description of the work undertaken:</p> <p>Remove old driveway paving &amp; Renew, Remove existing patio slabs, prepare formation &amp; lay new patio paving. Remove old timber raised planters &amp; renew with stone raised planters, uplift &amp; relay existing monoblock path.</p> <hr/> <p>Your comments:</p> <p>Very professional team, worked well and provided what I was looking for. Have used them previously to lift rear grass area &amp; lay new slabbed area.</p> <hr/> | <p>Date received: 26<sup>th</sup> November 2024</p> <p>Total cost of work: £20,400</p> <p>Description of work: Remove old driveway paving and renew, remove existing patio slabs, prepare formation and lay new patio paving. Remove old timber raised planters and renew with stone raised planters, uplift and relay existing monoblock path.</p> <p>Comments: Very professional team, worked well and provided what I was looking for. Have used them previously to lift rear grass area and lay new slabbed area.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Value for money                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 10              | 10      | 10       |



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| <p>Total cost of the work £ 11,000</p> <hr/> <p>Description of the work undertaken:</p> <p>New driveway - monoblock</p> <p>Second job - Indian sandstone to back garden</p> <hr/> <p>Your comments:</p> <p>The driveway was finished beautifully. The garden was also however I wasn't happy with the doorstep. They made sure this was fixed and I was happy with it before asking for any payment. They would only complete a job if the customer is happy. I have recommended to many friends and will continue to do so.</p> | <p>Date received: 20<sup>th</sup> November 2024</p> <p>Total cost of work: £11,000</p> <p>Description of work: New driveway – monoblock. Second job – Indian sandstone to back garden.</p> <p>Comments: The driveway was finished beautifully. The garden was also however I wasn't happy with the doorstep. They made sure this was fixed and I was happy with it before asking for any payment. They would only complete a job if the customer is happy. I have recommended to many friends and will continue to do so.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Value for money                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 9                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 9               | 9       | 9        |

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| <p>Total cost of the work £ 8,000</p> <hr/> <p>Description of the work undertaken:</p> <p>REMOVE EXISTING MONOBLOCK DRIVEWAY AND EXISTING LAWN. RENEW WITH SAME.</p> <p>REDUCE HEIGHT OF BOUNDARY WALL. ADD COPING STONES.</p> <p>REPOINT AND JETWASH PATIO TO REAR.</p> <hr/> <p>Your comments:</p> <p>A CHEERY HARDWORKING TEAM WHO GOT ON WITH THE JOB IN SPITE OF THE CHALLENGES. THE ORIGINAL PLAN WAS FOR THE EXISTING MONOBLOCKS TO BE RELAID AND WERE JET WASHED IN PREPARATION. UNFORTUNATELY, THE BRICKS HAD BEEN LAID 36 YEARS EARLIER USING CEMENT. NEW BRICKS HAD TO BE PURCHASED. THEY HAD QUITE A TASK REMOVING ROOTS OF A 50 YEAR OLD CHERRY TREE FROM THE EXISTING LAWN.</p> | <p>Date received: 14<sup>th</sup> November 2024</p> <p>Total cost of work: £8000</p> <p>Description of work: Remove existing monoblock driveway and existing lawn. Renew with same. Reduce height of boundary wall. Add coping stones. Repoint and jet wash patio to rear.</p> <p>Comments: A cheery hardworking team who got on with the job in spite of the challenges. The original plan was for the existing monoblocks to be re-laid and were jet washed in preparation. Unfortunately, the bricks had been laid 36 years earlier using cement. New bricks had to be purchased. They had quite a task removing roots of a 50 year old cherry tree from the existing lawn.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Value for money                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 10              | 10      | 10       |

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| <p>Total cost of the work £ 6,500</p> <hr/> <p>Description of the work undertaken:</p> <p>Laying patio</p> <hr/> <p>Your comments:</p> <p>excellent job, very friendly, polite and reasonable price. Would recommend to friends and family.</p> | <p>Date received: 31<sup>st</sup> October 2024</p> <p>Total cost of work: £6500</p> <p>Description of work: Laying patio.</p> <p>Comments: Excellent job, very friendly, polite and reasonable price. Would recommend to friends and family.</p> |                 |         |          |
|                                                                                                                                                                                                                                                 | Value for money                                                                                                                                                                                                                                  | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                    | 10                                                                                                                                                                                                                                               | 10              | 10      | 10       |

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| <p>Total cost of the work £ 11,700 for back garden tiling, complete new fence and gate (double fence at rear)</p> <p>Description of the work undertaken:<br/> £11,700, as above.<br/> £5000. new monoblock driveway and path<br/> new wall on one side of driveway<br/> a path</p> <p>Your comments:<br/> We had a great experience &amp; relationship with Darren &amp; his team from getting a quote, to completion of the works. Couldn't recommend them highly enough. Great team.</p> | <p>Date received: 31<sup>st</sup> October 2024</p> <p>Total cost of work: £11,700 for back garden tiling, complete new fence and gate (double fence at rear).</p> <p>Description of work: £11,700 as above. £5000 new monoblock driveway and path. New wall on one side of driveway and path.</p> <p>Comments: We had a great experience and relationship with Darren and his team from getting a quote, to completion of the works. Couldn't recommend them highly enough. Great team.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Value for money                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 10              | 10      | 10       |

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| <p>Total cost of the work £ 1,100</p> <p>Description of the work undertaken:<br/> Remove soil and sleepers and supply and lay concrete and lay sandstone to the areas where the planters were.</p> <p>Your comments:<br/> We have used Lothian Monoblocks Landscapes at four different addresses over the past 15 years and on every occasion we have received outstanding service in respect of quality, value and reliability.</p> | <p>Date received: 24<sup>th</sup> October 2024</p> <p>Total cost of work: £1100</p> <p>Description of work: Remove soil and sleepers and supply and lay concrete and lay sandstone to the areas where the planters were.</p> <p>Comments: We have used Lothian Monoblocks and Landscapes at four different addresses over the past 15 years and on every occasion we have received outstanding service in respect of quality and value and reliability.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                      | Value for money                                                                                                                                                                                                                                                                                                                                                                                                                                             | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                                                                                                                                                         | 10                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 10              | 10      | 10       |

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| <p>Total cost of the work £ 5,000.00</p> <p>Description of the work undertaken:<br/> Removal of old driveway and installation of new block driveway.</p> <p>Your comments:<br/> The guys showed up early on the agreed dates, completed the work to a high standard and charged what was agreed.</p> | <p>Date received: 23<sup>rd</sup> October 2024</p> <p>Total cost of work: £5000</p> <p>Description of work: Removal of old driveway and installation of new block driveway.</p> <p>Comments: The guys showed up early on the agreed dates, completed the work to a high standard and charged what was agreed.</p> |                 |         |          |
|                                                                                                                                                                                                                                                                                                      | Value for money                                                                                                                                                                                                                                                                                                   | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)                                                                                                                                                                                                                                                                         | 10                                                                                                                                                                                                                                                                                                                | 10              | 10      | 10       |