

COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Lothian Monoblocks & Landscapes Ltd

NUMBER OF FEEDBACK FORMS RECEIVED: 17

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Lothian Monoblocks & Landscapes Ltd.

Total cost of the work £ C1 \sqrt{0} O	Date received:	26 th Septembe	er 2025	
Description of the work undertaken: TEAR UP GXISTING CONCRETE DRIVE, PROVIDE A SOUD BASE RELAY AND EXTEND DRIVE WITH COBBLE BLOCKS, EDGE AND DRAIN	Total cost of work: £9500 Description of work: Tear up existing concrete driv provide a solid base, relay and extend drive with			
WITH COBSCE BOOKS, EDGE MAS INT.	cobble blocks, edge and drain.			
Your comments: Tour 5 Bays (10 Man Days) SuperB FINISH STATED AT 8 (TURNED UP 77.30) WORKED MUTIL 4-5, NO TROMBER AT ARE COMPTENDS FREEDLY SATE TO MATAND	Comments: Took 5 days (10-man days). Superb finish. Started at 8 (turned up 7-7.30), worked un 5, no trouble at all. Courteous, friendly, easy to understand. Great job – recommended to others Facebook.			ked until 4- sy to
CALAT JOB - RECOMMENDED TO OTHERS ON	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

16 16 16 16 16 16 16 16 16 16 16 16 16 1	Date received: 26" September 2025			
Description of the work undertaken: . CLEAR EXSTING SACK HARDEN (PATIO, LAWN DECKING) . INSTALL CERATIC PATIO & PAVING, RELAY LAWN . RAISED	Total cost of work: £15500			
PATIO.	Description of work: Clear existing back garden (patio, lawn, decking). Install ceramic patio and paving, relay lawn and raised patio.			
Vour comments: 1 UNS VERY HAPPY WITH THE SERVICE DELIVERED, BOTH BEFORE AND DURING THE WORK. THE TEAM KERT OF UP-TS-DATE THEOUNHOUTH ARRIVINDS & DEPARTIZE AS INFORTED ON A DAILY BASIS	Comments: I was very happy with the service delivered, both before and during the work. The teakept me up-to-date throughout, arriving and depart as informed on a daily basis. Very happy customer			
VERY HAPPY WYTONER-	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Description of the work undertaken:	ost of work: £950			
	Total cost of work: £9500			
pooring concret slady etc. Land greetain tiles added edging and grand parks. Duy toke for blanking. Descrip site corporcela	Description of work: Full garden make-over! Cleared site completely – all paving, concrete slabs etc. Laid porcelain tiles, added edging and gravel paths. Dug hole and filled with topsoil for planting.			
Your comments: Excellent work, borked very hard at full speed. Comments speed.	Comments: Excellent work! Worked very hard at full speed.			
Value f money	-, -, -, -, -, -, -, -, -, -, -, -, -, -	of Service	Tidiness	
Customer Ratings (Out of 10)	/A 10	10	10	

Total cost of the work £ would prefer not to disclose Date received: 14th August 2025 Total cost of work: Not provided Installation of a new drivenay and Description of work: Installation of a new driveway houtdoor step. Installation was and front door step. Installation was monoblock monoblock paining and relevant pairing and relevant drain covers. drain carers Comments: Excellent workmanship, quality products used. Communication was excellent throughout the Excellent Workmanship, quality entire process. Highly recommended. products used Communication was excellent throughout the entire Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 8 9 10 9

Date received: 23rd June 2025 Total cost of the work £ 2, 500 Total cost of work: £2500 RENOVATING and UPGRADING GARDEN PATTI & Description of work: Renovating and upgrading FRONT STEPS garden path and front steps. Comments: Great job done by the whole team, efficient and reliable. Cleaned away all waste and left GREAT JOS DONE BY THE garden in a neat and tidy condition. EFFICIENT AND RELIABLE CLEARED ANDLY ALL WASTE AND LEFT GARDON IN A NEAS V TIDY CONDITION **Tidiness** Value for Quality of Service money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ ₹,500	Date received: 23 rd June 2025			
Description of the work undertaken: Remove garden + driveway to lay monopolecks and create new front decorsteps Your comments: Weat team - hard working + efficient. Very decreed with final result and have	Total cost of work: £7500 Description of work: Remove garden and driveway lay monoblocks and create new front doorsteps. Comments: Great team – hard working and efficient Very pleased with final result and have already booked them to do more work in back garden!			steps. Id efficient. eady
already booked them to do wore nearly wo back garden!	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Description of the work undertaken: CLEAR GARGEN THEN LAY ARTIFICIAL TORK SLABS AND SLATE CHIPS.	Date received: 29 th May 2025 Total cost of work: Not provided. Description of work: Clear garden then lay artificial turf, slabs and slate chips. Comments: Cost of work is between me and contractor.			
COST OF WORK IS BETWEEN ME AND CONTRACTOR	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	9	10

Total cost of the work £	Date received: 29th May 2025			
Description of the work undertaken: RELAY NEW PATIS AND STEES	Total cost of work: £12,000			
	Description of work: Relay new patio and steps.			
Your comments: EXCELLENT JOB COMPLETED BY SKILLED AND VERY	Comments: Excellent job completed by skilled and very hard working company. Undeterred by poor weather conditions.			
MENTHER CONDITIONS	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received: 15 th May 2025			
Description of the work undertaken: To NSTALL A PORCELAIN PATIO AT THE REAR OF	Total cost of v	work: Not provid	led.	
THE HOUSE	Description of rear of the ho	work: To insta	ll a porcelain	patio at the
Your comments: THE WORK CARRIED OUT BY DARREN + THE TEAM WAS CARRIED OUT IN A PROFESSIONA MANNER + AN PLEASED WITH	team was car am pleased w	he work carried ried out in a pro rith the work do othian Monoblo	ofessional ma ne. I would d	nner and efinitely
THE WORK DONE, I WOULD DEFINITELY RECORDEND LOTHIAN MONOSLOCA L LANDSCRAING LTD.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Date received: 25th April 2025 Total cost of the work £ 6,000 Total cost of work: £6000 Description of work: Reshaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio area and infilling with new garden chips. Comments: Great company to deal with. Nothing was too much trouble. Hard working guys. All friendly and helpful. Couldn't recommend them enough. Value for Quality of Service Tidiness money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 20,400	Date received: 26th November 2024			
Description of the work undertaken:	Total cost of work: £20,400			
Remove old driveway paving + Renow Remove existing patrio dals prepare formation + lay new patrio paving. Remove old timber sarsed planters + newwith stone paised planters uplift + rday existing monobled path.	Description of work: Remove old driveway paving and renew, remove existing patio slabs, prepare formation and lay new patio paving. Remove old timber raised planters and renew with stone raised planters, uplift and relay existing monoblock path. Comments: Very professional team, worked well and provided what I was looking for. Have used them previously to lift rear grass area and lay new slabbed area.			
Your comments: Very professional team worked will and provided what I was locking for Have used Hen previously to lift that grass area + lay new slabbed area.				
The expense and a real process of the second	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 11,000 Description of the work undertaken: NEW driveway - monoblock Second Job - Indian Sandstone to back gauden Your comments: The arriveway was finished beautifully. The garden was also honever I wash happy with the dowslep. They made sure this was fixed and I was happy	Date received: 20 th November 2024 Total cost of work: £11,000 Description of work: New driveway – monoblock. Second job – Indian sandstone to back garden. Comments: The driveway was finished beautifully. The garden was also however I wasn't happy with the doorstep. They made sure this was fixed and I was happy with it before asking for any payment. They would only complete a job if the customer is happy. I have recommended to many friends and will continue to do so.				
with it before asking for any carpoint. They would only comprove a job if the customer is happy. I have recommended to many friends and will continue to do so.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	9	9	9	9	
Total cost of the work £ S_{OO} (*)	Date received:	14 th Novembe	er 2024		

Total cost of the work £ 8,000	Date received: 14th November 2024			
	Total cost of w	ork: £8000		
Description of the work undertaken: REMOVE EXISTING MONOBLOCK DRIVENAY AND EXISTING LAWN, RENEW WITH SAME, REDUCE HEIGHT OF BOUNDARY WALL. ADD COMMESTONES. REPOINT AND TETWASH PATIO TO REAR.	Description of work: Remove existing monoblock driveway and existing lawn. Renew with same. Reduce height of boundary wall. Add coping stones. Repoint and jet wash patio to rear.			
Your comments: A CHEERLY HARDWORKING TEAM WHO GOT ON WITH THE JOB IN SPITE OF THE CHALLENGES. THE ORIGINAL PLAN WAS FOR THE EXISTING MONOBLOCKS TO BE RELAID AND WERE JET WASHED IN PREPARATION, INFORTMATELY, THE BRICKS HAD BEEN LAID "36 YEARS GARLUR WING CEMENT. NEW BRICKS HAD TO BE PURCHAGED.	Comments: A cheery hardworking team who got on with the job in spite of the challenges. The original plan was for the existing monoblocks to be re-laid and were jet washed in preparation. Unfortunately, the bricks had been laid 36 years earlier using cement. New bricks had to be purchased. They had quite a task removing roots of a 50 year old cherry tree from the existing lawn.			
THEY HAD QUITE A TASK REMOVING ROOTS OF A SOYAR OLD CHERRY TREE FROM THE EXISTING LAWN.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received: 31st October 2024				
Description of the work undertaken: Laying Patio	Total cost of work: £6500 Description of work: Laying patio. Comments: Excellent job, very friendly, polite and reasonable price. Would recommend to friends and family.				
Your comments: Sob very friendly polite and reasonable price, would recommend to friends and					
family.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ 111 700 for hadragorden tiking complete rew game and gato (dodde ferne at rear) Description of the work undertaken: \$1,700 as above. \$5000 rew indondolock driveway and path New wall on one side of driveway a part Your comments: We had a great experience a relationship with order a his team Grom as tings	Date received: 31st October 2024 Total cost of work: £11,700 for back garden tiling, complete new fence and gate (double fence at rear). Description of work: £11,700 as above. £5000 new monoblock driveway and path. New wall on one side of driveway and path. Comments: We had a great experience and relationship with Darren and his team from getting a quote, to completion of the works. Couldn't recommend them highly enough. Great team.			
with some a his team from gotting a quote to completion of the works Calarle recommend them highly enough great team.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10
Total cost of the work £	Date received:	24 th October 2	2024	

Total cost of work: £1100 Description of the work undertaken: REMOVE SOIL AND SLEEKERS AND SULLY AND Description of work: Remove soil and sleepers and LAY coulders AND LAY SANDSTONE TO supply and lay concrete and lay sandstone to the areas where the planters were. THE AREAS WHORE THE PLANTERS WERE. Comments: We have used Lothian Monoblocks and Landscapes at four different addresses over the past Your comments: 15 years and on every occasion we have received WE HAVE USED LOTHIAN MONEDLOSS LANDSCALE AT FOUR outstanding service in respect of quality and value DIFFERENT ADARCESSES OVER THE PAST 15 YEARS AND ON and reliability. EVELY OCCASION WAS HAVE RECEIVED OUTSTANDING SERVICE IN RESPECT OF QUALITY, DALUE AND RELIABILITY. Value for Quality of Service Tidiness money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 5,000.00	Date received: 23 rd October 2024			
Description of the work undertaken: Removal of old drivering and installation of new block drivering. Your comments: The guys showed up early on the agreed clates, completed the work to a high standard. and charged what how agreed.	Total cost of work: £5000			
	Description of work: Removal of old driveway and installation of new block driveway.			
	Comments: The guys showed up early on the agreed dates, completed the work to a high standard and charged what was agreed.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10