

NUMBER OF FEEDBACK FORMS RECEIVED: 9

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9

The following feedback forms have been completed by previous customers, rating their experience of dealing with Lothian Monoblocks & Landscapes Ltd.

Total cost of the work &	Date received	: 15 th May 2025	5	
Description of the work undertaken: To INITALL A BREELAIN PATIO AT THE REAR OF	Total cost of w	ork: Not provid	led	
THE HOUSE	Description of rear of the hou	work: To instal Jse	l a porcelain	patio at the
Your comments: The Work Carbrar Dus By BARREN & THE TEAM WAS CARRED OUT IN A PROFESSIONA MANNER & AN RUNALE WITH	team was carr am pleased w	ne work carried ied out in a pro ith the work dou othian Monoblo	fessional ma ne. I would de	nner and efinitely
The Walk band, I would befinitely Reconnews Lothern Monolesce & Landscaling by:	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ $(r_j 300)$	Date received: 25 th April 2025			
Decorption of the work undertaken Reshapping lawn of new build property. Creating borders and in filling both Top soil Creating new slabbed patio Orea and infulling with new gooden chips.	Total cost of work: £6000 Description of work: Reshaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio area and infilling with new garden chips.			h top soil.
Was too much trouble. Herd working	beloful. Couldn't recommend them enough			riendly and
- gauge All friendly and helpful." Couldn't recommed them enough	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Date receive	d: 26 th Novemb	er 2024	
 Total cost of work: £20,400 Description of work: Remove old driveway paving and renew, remove existing patio slabs, prepare formation and lay new patio paving. Remove old timber raised planters and renew with stone raised planters, uplift and relay existing monoblock path. Comments: Very professional team, worked well ar provided what I was looking for. Have used them previously to lift rear grass area and lay new slabbe area. 			
10	10	10	10
	Total cost of Description of and renew, r formation an timber raised planters, upl Comments: provided whi previously to area. Value for money	Total cost of work: £20,400Description of work: Remove and renew, remove existing formation and lay new patio timber raised planters and re planters, uplift and relay exisComments: Very professiona provided what I was looking previously to lift rear grass a area.Value for moneyQuality of work	Description of work: Remove old driveway and renew, remove existing patio slabs, p formation and lay new patio paving. Remo timber raised planters and renew with stor planters, uplift and relay existing monobloComments: Very professional team, work provided what I was looking for. Have use previously to lift rear grass area and lay m area.Value for moneyQuality of work

Total cost of the work £ 11,000	Date received: 20 th November 2024			
Description of the work undertaken New drivervary - Manalalock Second job - Induan Savalstone to back gaulolen	Total cost of work: £11,000 Description of work: New driveway – monoblock. Second job – Indian sandstone to back garden.			
Neurcomments: The driveway was finished beautifully. To gaviden was also honever I wasn't happy with the douistep. They made sure this was fixed and I was happy with it before only a gave organizert. They would achieve	Comments: The driveway was finished beautifu The garden was also however I wasn't happy w the doorstep. They made sure this was fixed an was happy with it before asking for any paymen They would only complete a job if the customer happy. I have recommended to many friends ar continue to do so.			ppy with ed and I lyment. omer is
with the before asking for any payment. They would only complete a job if the custower is happy. I have recommended to many friends and will continue to do so.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	9	9

Total cost of the work £ \$,000 Description of the work undertaken:	Date received: 14 th November 2024 Total cost of work: £8000 Description of work: Remove existing monoblock			
REMOVE EXISTING MONOBLOCK DOLVEWAY AND EXISTINGLAVIN, REVEN WITH SAME, REDUCE HEIGHT OF BLEWEARY WALL. ADD COPING STORIES. REPORT AND TETHERH PATIO TO REAR.	driveway and existing lawn. Renew with same. Reduce height of boundary wall. Add coping stones. Repoint and jet wash patio to rear.			ame.
YOURCOMMENTS: A CHEBRAY HARDWORKING TEAM WHO GOT ON WITH THE JOB IN SPITEOF THE CHALLENGES. THE ORIGINAL PLAN WAS FOR THE EXISTING MONOBLOCKS TO BE RELAID AND WORK JET WASHED IN PREPARATION, WIFCHTWATELY, THE BRICKS HOD BEEN LAID 36 YEARS GARLIER USING CEMORT. NEW BRICKS HAD TO BE AVACHAGED.	Comments: A cheery hardworking team who got on with the job in spite of the challenges. The original plan was for the existing monoblocks to be re-laid and were jet washed in preparation. Unfortunately, the bricks had been laid 36 years earlier using cement. New bricks had to be purchased. They had quite a task removing roots of a 50 year old cherry tree from the existing lawn.			
THEY HAD BUTTE A TROK REMOVING RUGIS OF A SOYAHR OLD CHORAY TREE FROM THE EXISTING LAWN.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 2.6,500	Date received: 31 st October 2024			
Description of the work undertaken:	Total cost of work: £6500			
3.0	Description of work: Laying patio.			
recellent job very friendly polite and reasonable price. Would recommend to friends and	Comments: Excellent job, very friendly, polity reasonable price. Would recommend to frien family.			
family.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cont of the work & 111 700 for hadrogenden toking complete the gents and gets (chatche forme at mor) Description of the work undertaken \$1,700 as above. \$5000 new phonobolock drive way and path New work on one side of drive way a print	 Date received: 31st October 2024 Total cost of work: £11,700 for back garden tiling, complete new fence and gate (double fence at rear). Description of work: £11,700 as above. £5000 new monoblock driveway and path. New wall on one side of driveway and path. Comments: We had a great experience and relationship with Darren and his team from getting a quote, to completion of the works. Couldn't recommend them highly enough. Great team. 			ce at rear). 000 new
Norconnents Die had agreet experience e relationship with Orner a his team grom gettinge quote to completion of the works				n getting a t
Great team.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work is <u><u>J</u></u>	 Date received: 24th October 2024 Total cost of work: £1100 Description of work: Remove soil and sleepers and supply and lay concrete and lay sandstone to the areas where the planters were. Comments: We have used Lothian Monoblocks an Landscapes at four different addresses over the pa 15 years and on every occasion we have received outstanding service in respect of quality and value and reliability. 			
Schurce as hater or Quelling, JALUE and Achtery.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work if S, OOO.00	Date received: 23 rd October 2024			
Removal of old drivening and installation of new block drivening.	Total cost of work: £5000 Description of work: Removal of old driveway and installation of new block driveway.			vay and
Your comments. The guys showed up early on the agreed dates, completed the work to a high standard.	Comments: The guys showed up early on the agreed dates, completed the work to a high standard and charged what was agreed.			
and charged what was agreed	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10