

COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Lothian Monoblocks & Landscapes Ltd

NUMBER OF FEEDBACK FORMS RECEIVED: 8

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9

The following feedback forms have been completed by previous customers, rating their experience of dealing with Lothian Monoblocks & Landscapes Ltd.

Total cost of the work £ 6,000	Date received: 25 th April 2025			
Description of the work undertaken:	Total cost of work: £6000			
Re shaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio orea and infilling with new garden chips.	Description of work: Reshaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio area and infilling with new garden chips.			
Your comments: Great company to deal with. Nothing was too much trouble. Hard working guys. All friendly and helpful. Couldn't recommed them enough.	Comments: Great company to deal with. Nothing was too much trouble. Hard working guys. All friendly and helpful. Couldn't recommend them enough.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 20,400	Date received: 26 th November 2024			
Description of the work undertaken:	Total cost of work: £20,400 Description of work: Remove old driveway paving and renew, remove existing patio slabs, prepare formation and lay new patio paving. Remove old timber raised planters and renew with stone raised planters, uplift and relay existing monoblock path.			
Remove old driveway paving + Renow Remove existing patrio dals prepare formation + long ones patrio pavings. Remove dd timber sarsed planters + renewalk stone paised planters up lift + relay existing monoblod path.				
Your comments: Very professional team worked well and provided what I was a looking for Have used Hen previously to 17th	Comments: Very professional team, worked well a provided what I was looking for. Have used them previously to lift rear grass area and lay new slabbuarea.			ed them
Kar grass over + lay new slabbed area.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 11,000	Date received: 20 th November 2024					
Description of the work undertaken:	Total cost of w	ork: £11,000	£11,000			
New driveway - monoblock Second job - Indian Sandstone to back gauden	Description of work: New driveway – monoblock. Second job – Indian sandstone to back garden.					
Your comments: The drive hay was finished beautifully. The garden was also honever I wasn't happy with the chowslep. They made sure this was fixed and I was happy with it before ashing for any payment. They would only complete a job if the customer is happy. I have recommended to many finencial and will continue to do so.	Comments: The driveway was finished beautifully. The garden was also however I wasn't happy with the doorstep. They made sure this was fixed and I was happy with it before asking for any payment. They would only complete a job if the customer is happy. I have recommended to many friends and will continue to do so.					
	Value for money	Quality of work	Service	Tidiness		
Customer Ratings (Out of 10)	9	9	9	9		
	T					
Total cost of the work £ 8,000	Date received: 14 th November 2024					

Total cost of the work £ 8,000	Date received: 14 th November 2024				
	Total cost of work: £8000 Description of work: Remove existing monoblock driveway and existing lawn. Renew with same. Reduce height of boundary wall. Add coping stones. Repoint and jet wash patio to rear.				
Description of the work undertaken: REMOVE EXISTING MONOBLOCK DRIVEWAY AND EXISTING LAWN, REVEN WITH SAME, REDUCE HELGHT OF BOUNDARY WALL ADD COMING STONES. REPOINT AND TETMENH PATIO TO REAR.					
Your comments: A CHEERLY HARDNORKING TEAM WHO GOT ON WITH THE JOB IN SPITE OF THE CHALLENGES. THE ORIGINAL PLAN WAS FOR THE EXISTING MONOBLOCKS TO BE RELAID AND WERE JET WASHED IN PREPARATION. INFORTMATELY THE BRICKS HAD BEEN LAID 36 YEARS EARLIER USING CEMENT. NEW BRICKS HAD TO BE PURCHAGED.	Comments: A cheery hardworking team who got on with the job in spite of the challenges. The original plan was for the existing monoblocks to be re-laid and were jet washed in preparation. Unfortunately, the bricks had been laid 36 years earlier using cement. New bricks had to be purchased. They had quite a task removing roots of a 50 year old cherry tree from the existing lawn.				
THEY HAD GUITE A TASK REMOVING ROOTS OF A SOYEAR OLD CHERRY TREE FROM THE EXISTING LAWN.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £	Date received: 31st October 2024			
Description of the work undertaken: haying Patrio	Total cost of work: £6500			
Your comments: sob very friendly polite and reasonable price, would recommend to friends and	Description of work: Laying patio. Comments: Excellent job, very friendly, polite and reasonable price. Would recommend to friends and family.			
family.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

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Total cost of the work £ 112 200 for had garden tolking complete rew garden and gate (and forme at rear) Description of the work undertaken: \$1,700, as above. \$15000. New mandolock driveway and path New wall on one side of driveway a part Your comments: We had a great experience a relationship with some a his team growings things quote to completion of the works Calanta recommend than highly enough Great team.	Date received: 31st October 2024 Total cost of work: £11,700 for back garden tiling, complete new fence and gate (double fence at rear). Description of work: £11,700 as above. £5000 new monoblock driveway and path. New wall on one side of driveway and path. Comments: We had a great experience and relationship with Darren and his team from getting a quote, to completion of the works. Couldn't recommend them highly enough. Great team.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10
Telepot diberral 6	Data regains de	24th Ootobor (2024	
Total cost of the work £	Date received:	24" October 2	2024	

Total cost of work: £1100 Description of the work undertaken: REMOVE SOIL AND SLEEKERS AND SULLY AND Description of work: Remove soil and sleepers and LAY coulders AND LAY SANDSTONE TO supply and lay concrete and lay sandstone to the areas where the planters were. THE AREAS WHORE THE PLANTERS WERE. Comments: We have used Lothian Monoblocks and Landscapes at four different addresses over the past Your comments: 15 years and on every occasion we have received WE HAVE USED LOTHIAN MONEDLOSS LANDSCALE AT FOUR outstanding service in respect of quality and value DIFFERENT ADARCESSES OVER THE PAST 15 YEARS AND ON and reliability. EVELY OCCASION WAS HELD RECEIVED OUTSTANDING SELVICE IN RESPECT OF QUALITY, SALUE AND RELIABILITY. Value for Quality of Service Tidiness money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 5,000.00	Date received: 23 rd October 2024			
Description of the work undertaken: Removal of old driverious and installation of new block driverious.	Total cost of work: £5000			
	Description of work: Removal of old driveway and installation of new block driveway.			
Yourcomments: The guys showed up early on the agreed dates, completed the work to a high standard and charged what hour agreed.	Comments: The guys showed up early on the agreed dates, completed the work to a high standard and charged what was agreed.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10