

# How to start a tenant and resident group?

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*Do you care about what happens in your community?*

*Why not set up a tenant group in your area?*

*Your group can look at housing issues or policies, or anything related to your community.*

Customer participation officers are available to provide advice and support. They can explain what is involved and work with you to set up your group's aims, help raise interest in your area, advise you on how to set up your first public meeting to recruit members and help organise regular meetings with housing staff to discuss issues that matter to you.

Please contact the Customer Participation Officers for more information.

They are available on 01506 281885/282967, Monday to Friday between 8am and 4.30pm.

You can also contact us at [TP@westlothian.gov.uk](mailto:TP@westlothian.gov.uk)