



# COMMENTS AND RATINGS

## West Lothian Trusted Trader Scheme

# A. Dunbar Painter & Decorator

**NUMBER OF FEEDBACK FORMS RECEIVED: 39 (showing most recent 30)**

**AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9**

The following feedback forms have been completed by previous customers, rating their experience of dealing with A. Dunbar Painter & Decorator.

ONLINE FEEDBACK PROVIDED	Date received: 6 <sup>th</sup> February 2025			
	Total cost of work: £3240			
	Description of work: Domestic. Whole house (internal) painted/decorated, including all walls, ceilings, doors, woodwork, etc.			
	Comments: Alan and his colleague Ian did a superb job throughout. Professional, courteous, tidy and completed job in a timely fashion. Have no problem recommending Alan to others and will keep him in mind for future work.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 400	Date received: 20 <sup>th</sup> January 2025			
Description of the work undertaken: <i>EMULSION OF 4 WALLS &amp; CEILING &amp; SKIRTINGS</i> <i>PAINTING OF 3 DOORS, HALF WALL &amp; CEILING</i> <i>BACK DOOR ENTRANCE</i>	Total cost of work: £400			
Your comments:	Description of work: Emulsion of 4 walls and ceiling and skirtings. Painting of 3 doors, half wall and ceiling. Back door entrance.			
	Comments: None provided.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	9	9

Total cost of the work £ <hr/> Description of the work undertaken: <u>Refurb offices</u> <hr/> <hr/> Your comments: <u>Great service, Great job.</u>	Date received: 2 <sup>nd</sup> December 2024 Total cost of work: Not provided. Description of work: Refurb offices. Comments: Great service, great job.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £1490 <hr/> Description of the work undertaken: <u>Hall painted - ceiling painted.</u> <hr/> <hr/> Your comments: <u>We were very pleased &amp; satisfied with the end product &amp; how quickly this was finished.</u>	Date received: 25 <sup>th</sup> November 2024 Total cost of work: £490 Description of work: Hall painted – ceiling painted. Comments: We were very pleased and satisfied with the end product and how quickly this was finished.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <hr/> Description of the work undertaken: <u>Kitchen Walls ceiling &amp; skirting</u> <u>Sun Room " "</u> <hr/> <hr/> Your comments: <u>EXCELLANT JOB - PLEASANT WORKERS</u>	Date received: 18 <sup>th</sup> November 2024 Total cost of work: Not provided. Description of work: Kitchen walls, ceiling and skirtings. Sun room walls, ceiling and skirting. Comments: Excellent job – pleasant workers.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 1,500</p> <hr/> <p>Description of the work undertaken: UTILITY ROOM, EXTENSION, LIVING ROOM, HALLWAY PAINTED - HAIR LINE CRACKS REPAIRED - STUDS THAT HAD APPEARED SANDED, FILLED &amp; PAINTED.</p> <hr/> <p>Your comments: GOOD PROFESSIONAL JOB AS ALWAYS &amp; LEFT KEY AS WE WERE ON HOLIDAY BUT I KNOW WE CAN TRUST HIM. A VERY COMPETENT PAINTER &amp; PERSON</p>	<p>Date received: 12<sup>th</sup> November 2024</p> <p>Total cost of work: £1500</p> <p>Description of work: Utility room, extension, living room, hallway painted and hair line cracks repaired and studs that had appeared sanded, filled and painted.</p> <p>Comments: Good professional job as always and left key as we were on holiday but I know we can trust him. A very competent painter and person.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>10</p>	<p>10</p>	<p>9</p>

<p>Total cost of the work £ 1170.00</p> <hr/> <p>Description of the work undertaken: Prepare walls in Conservatory &amp; Dining Room, strip old paper from 2 walls in D. Room. Paint all walls &amp; ceilings &amp; paper 1 wall in D. Room.</p> <hr/> <p>Your comments: Did a very good job on all, clean &amp; efficient - nice guys.</p>	<p>Date received: 31<sup>st</sup> October 2024</p> <p>Total cost of work: £1170</p> <p>Description of work: Prepare walls in conservatory and dining room, strip old paper from 2 walls in dining room. Paint all walls and ceilings and paper 1 wall in dining room.</p> <p>Comments: Did a very good job on all, clean and efficient – nice guys.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 640</p> <hr/> <p>Description of the work undertaken: double coating of paint both matt &amp; gloss on the bottom hall including two door stans &amp; bannisters painted &amp; upstairs Landing &amp; hall</p> <hr/> <p>Your comments: Very thorough and efficient worker would recommend Mr Dunbar to do a good job.</p>	<p>Date received: 26<sup>th</sup> September 2024</p> <p>Total cost of work: £640</p> <p>Description of work: Double coating of paint both matt and gloss in bottom hall, including two doors. Stair and bannisters painted and upstairs landing and hall.</p> <p>Comments: Very thorough and efficient worker, would recommend Mr Dunbar to do a good job.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £1390</p> <hr/> <p>Description of the work undertaken:  Tape media wall, fit coving, paint ceiling, skirting, door. Prepare + paint walls</p> <hr/> <p>Your comments:  Excellent communication, delighted with finish. Quality job. A lovely guy to do business with. Would highly recommend + will definitely use again!</p>	<p>Date received: 20<sup>th</sup> September 2024</p> <p>Total cost of work: £1390</p> <p>Description of work: Tape media wall, fit coving, paint ceiling, skirting, door. Prepare and paint walls.</p> <p>Comments: Excellent communication, delighted with the finish. Quality job. A lovely guy to do business with. Would highly recommend and will definitely use again!</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	8	10	10	10

ONLINE FEEDBACK PROVIDED	<p>Date received: 28<sup>th</sup> March 2024</p> <p>Total cost of work: £800</p> <p>Description of work: Alan painted most of my flat when I moved in. I asked for a design in one of the rooms and he was able to do it without any issues.</p> <p>Comments: Perfectionist at painting and left no mess to clear up.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £150.00</p> <hr/> <p>Description of the work undertaken:  WALLPAPER IN LIVINGROOM</p> <hr/> <p>Your comments:  DELIGHTED WITH JOB</p>	<p>Date received: 5<sup>th</sup> March 2024</p> <p>Total cost of work: £150</p> <p>Description of work: Wallpaper in livingroom.</p> <p>Comments: Delighted with job.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 28 <sup>th</sup> February 2024			
	Total cost of work: £200			
	Description of work: Wallpaper feature wall in livingroom and bedroom.			
	Comments: Came highly recommended. Came to view job and give quot. Did an excellent job cannot see any seams on wallpaper. Showed their vast experience when an issue arose due to wonky walls and resolved it to my total satisfaction. Would highly recommend – you get what you pay for is a true saying.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>£380</u>	Date received: 19 <sup>th</sup> February 2024			
	Total cost of work: £380			
Description of the work undertaken: <u>PAINT ALL WALLS IN KITCHEN &amp; HALLWAY</u>	Description of work: Paint all walls in kitchen and hallway.			
	Comments: Alan was very quick in providing a quote and carrying out the job. He was friendly, polite and took really good care of the house while carrying out the work. Would highly recommend.			
Your comments: <u>ALAN WAS VERY QUICK IN PROVIDING A QUOTE, AND CARRYING OUT THE JOB. HE WAS FRIENDLY, POLITE &amp; TOOK REALLY GOOD CARE OF THE HOUSE WHILE CARRYING OUT THE WORK. WOULD HIGHLY RECOMMEND.</u>	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £  	Date received: 23 <sup>rd</sup> February 2023			
	Total cost of work: Not provided.			
Description of the work undertaken: <u>DECORATED DINING ROOM</u> <u>PAINTED EXTENSION CEILING</u> <u>REPAIRED &amp; PAINTED BEDROOM WALL</u>	Description of work: Decorated dining room. Painted extension ceiling. Repaired and painted bedroom wall.			
	Comments: Great friendly service and quality workmanship.			
Your comments: <u>GREAT FRIENDLY SERVICE &amp; QUALITY WORKMANSHIP</u>	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>plastering ceiling after roof leak - removed large section &amp; replaced seamlessly - then painted</p> <hr/> <p>Your comments:</p> <p>Sometimes it feels awkward having workmen in but not with these guys - friendly - put me at ease - respectful of our property - kept us informed &amp; professional</p>	<p>Date received: 20<sup>th</sup> December 2022</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Plastering ceiling after roof leak – removed large section and replaced seamlessly – then painted.</p> <p>Comments: Sometimes it feels awkward having workmen in but not with these guys – friendly – put me at ease – respectful of our property. Kept us informed and professional.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>N/A</p>	<p>N/A</p>	<p>N/A</p>	<p>N/A</p>

<p>Total cost of the work £</p> <p>N/A</p> <p>Description of the work undertaken:</p> <p>4 Bed Bungalow, All prep - wallpaper removed, wall filled sanded Woodwork undercoated twice, caulked and glossed</p> <p>All ceilings painted throughout   room papered</p> <p>Your comments:</p> <p>Initially got them to do hall and 1 bedroom. So pleased with work that we rebooked them to do the rest of house. Friendly professional manner would have no hesitation in having them back or recommending</p>	<p>Date received: 20<sup>th</sup> December 2022</p> <p>Total cost of work: Not provided.</p> <p>Description of work: 4 bed bungalow, all prep – wallpaper removed, wall filled, sanded, woodwork undercoated twice, caulked and glossed. All ceilings painted throughout. 1 room papered.</p> <p>Comments: Initially got them to do hall and 1 bedroom. So pleased with work that we rebooked them to do the rest of house. Friendly, professional manner, would have no hesitation in having them back or recommending.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 27<sup>th</sup> September 2022</p> <p>Total cost of work: £440</p> <p>Description of work: Dining room: repair crack in ceiling, paint ceiling/coving; strip lining paper from all walls, paper full room.</p> <p>Comments: Would most definitely recommend Alan and Ian for any decorating jobs, they've been a great find on Trusted Trader, and are currently pricing my next project! Decent price, great job, clean and efficient. Kept us well informed by text about timings etc., and were actually able to do our job a month earlier than expected which was a bonus. No complaints whatsoever and no hesitation in recommending them - apart from I don't want them to get too popular and then my next jobs will have to wait!</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 620.</p> <hr/> <p>Description of the work undertaken:</p> <p>PAINTED ALL GLOSS SURROUNDINGS FROM WOOD-PINE TO WHITE GLOSS, EMULSIONED CEILING AND WALLS &amp; COVING</p> <hr/> <p>Your comments:</p> <p>I am very pleased with the work undertaken in my lounge, done a fantastic job from start to finish. So much so I have asked him to do my hall &amp; stairs asap</p>	<p>Date received: 21<sup>st</sup> September 2022</p> <p>Total cost of work: £620</p> <p>Description of work: Painted all gloss surroundings from wood-pine to white gloss, emulsioned ceiling and walls and coving.</p> <p>Comments: I am very pleased with the work undertaken in my lounge, done a fantastic job from start to finish. So much so I have asked him to do my hall and stairs asap.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £1,000</p> <p>Description of the work undertaken:  <u>PAINTING HALL, STAIRS + LANDING INCLUDING 10 DOORS</u></p> <p>Your comments:  <u>FROM OUR FIRST COMMUNICATION + INTRODUCTION VIA TEXT MESSAGE, ALAN WAS QUICK TO GET IN TOUCH, HE CAME TO LOOK AT THE WORK NEEDED, GAVE A PRICE + START DATE WHICH WERE ADHERED TO. I WOULD HAVE NO HESITATION USING HIS SERVICES AGAIN.</u></p>	<p>Date received: 16<sup>th</sup> September 2022</p> <p>Total cost of work: £1000</p> <p>Description of work: Painting hall, stairs and landing including 10 doors.</p> <p>Comments: From our first communication and introduction via text message, Alan was quick to get in touch, he came to look at the work needed, gave a price and start date which were adhered to. I would have no hesitation using his services again.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 1,800</p> <p>Description of the work undertaken:  <u>All house emulsioned. 3 walls stripped of wallpaper and re-done. All Door e skirting glossed. Living room, Dining room, Kitchen, Hall. 2 Bedrooms</u></p> <p>Your comments:  <u>Very pleasant and very particular, job well done.</u></p>	<p>Date received: 29<sup>th</sup> July 2022</p> <p>Total cost of work: £1800</p> <p>Description of work: All house emulsioned. 3 walls stripped of wallpaper and re-done. All doors and skirtings glossed. Livingroom, dining room, kitchen, hall, 2 bedrooms.</p> <p>Comments: Very pleasant and very particular. Job well done.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 26<sup>th</sup> July 2022</p> <p>Total cost of work: £320</p> <p>Description of work: Living room walls and ceiling painted, three coats.</p> <p>Comments: Came on time and work completed when he said it would be. Very satisfied with work done and would definitely use again.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>



<p>Total cost of the work £ 250</p> <hr/> <p>Description of the work undertaken:  <u>Emulsion, wallpaper bedroom</u></p> <hr/> <p>Your comments:  <u>Great job</u></p>	<p>Date received: 7<sup>th</sup> July 2022</p> <p>Total cost of work: £250</p> <p>Description of work: Emulsion, wallpaper bedroom.</p> <p>Comments: Great job.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 395</p> <hr/> <p>Description of the work undertaken:  <u>Whiten ceiling, varnish woodwork, paper walls in a bedroom</u>  <u>paper fireplace wall in living room</u></p> <hr/> <p>Your comments:  <u>Work carried out to a good standard</u>  <u>very efficient and tidy</u></p>	<p>Date received: 28<sup>th</sup> June 2022</p> <p>Total cost of work: £395</p> <p>Description of work: Whiten ceiling, varnish woodwork, paper walls in a bedroom. Paper fireplace wall in living room.</p> <p>Comments: Work carried out to a good standard. Very efficient and tidy.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 5977</p> <hr/> <p>Description of the work undertaken:  <u>Painting of 10,000 sq ft of offices, meeting rooms, toilets canteen, kitchen &amp; large external wall. Also repaired cracks in walls prior to painting</u></p> <hr/> <p>Your comments:  <u>Very efficient. Managed to work alongside all of our staff</u>  <u>Managing to avoid getting in their way. Cordoned off areas really well.</u>  <u>Worked quietly &amp; very respectful of our staff &amp; management team. Good job</u></p>	<p>Date received: 28<sup>th</sup> June 2022</p> <p>Total cost of work: £5977</p> <p>Description of work: Painting of 10,000 sq. ft of offices, meeting rooms, toilets, canteen, kitchen and large external wall. Also repaired cracks in walls prior to painting.</p> <p>Comments: Very efficient. Managed to work alongside all of our staff managing to avoid getting in their way. Cordoned off areas really well. Worked quietly and very respectful of our staff and management team. Good job.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>£590</u></p> <p>Description of the work undertaken: <u>Emulsion - 2 bedrooms + 1 living room</u>  <u>1st bedroom - 2 walls white + 1 feature wall - blue</u>  <u>2nd bedroom - 3 walls white + 1 feature wall - green</u>  <u>Also all surrounds painted in satin wood</u>  <u>2nd bedroom - paper stripped, then filled, then 2 coats green emulsion</u></p> <p>Your comments: <u>Both Alan + Ian were professional, very tidy,</u>  <u>Very courteous, highly skilled</u>  <u>Workmanship excellent.</u>  <u>Very happy with excellent professional finish</u></p>	<p>Date received: 28<sup>th</sup> June 2022</p> <p>Total cost of work: £590</p> <p>Description of work: Emulsion – 2 bedrooms and 1 living room. (1<sup>st</sup> bedroom – 2 walls white and 1 feature wall – blue, 2<sup>nd</sup> bedroom – 3 walls white and 1 feature wall – green, 3<sup>rd</sup> room – 1 feature wall – dk green) Also all surrounds painted in satin wood. 2<sup>nd</sup> bedroom – paper stripped, then filled, then 2 coats green emulsion.</p> <p>Comments: Both Alan and Ian were professional, very tidy, very courteous, highly skilled. Workmanship excellent. Very happy with excellent professional finish.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th data-bbox="842 600 1024 716">Value for money</th> <th data-bbox="1024 600 1193 716">Quality of work</th> <th data-bbox="1193 600 1353 716">Service</th> <th data-bbox="1353 600 1505 716">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="842 716 1024 810">10</td> <td data-bbox="1024 716 1193 810">10</td> <td data-bbox="1193 716 1353 810">10</td> <td data-bbox="1353 716 1505 810">10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
Value for money	Quality of work	Service	Tidiness						
10	10	10	10						

<p>Total cost of the work £ _____</p> <p>Description of the work undertaken: <u>2 ROOMS EMULSIONED WALLS + CEILING</u>  <u>PLUS WOODWORK REFRESHED</u></p> <p>Your comments: <u>EXCELLENT WORK-</u></p>	<p>Date received: 4<sup>th</sup> March 2022</p> <p>Total cost of work: Not provided.</p> <p>Description of work: 2 rooms emulsioned, walls and ceiling plus woodwork refreshed.</p> <p>Comments: Excellent work.</p>								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						

<p>Total cost of the work £ <u>£900</u></p> <p>Description of the work undertaken: <u>3 rooms painted, woodwork glossed, ceilings painted.</u>  <u>Radiators painted</u></p> <p>Your comments: <u>Very professional, high standard</u>  <u>Excellent timekeeper,</u>  <u>Pleasant manner</u>  <u>Highly recommend to friends and colleagues</u></p>	<p>Date received: 16<sup>th</sup> February 2022</p> <p>Total cost of work: £900</p> <p>Description of work: 3 rooms painted, woodwork glossed, ceilings painted. Radiators painted.</p> <p>Comments: Very professional, high standard. Excellent timekeeper. Pleasant manner. Highly recommend to friends and colleagues.</p>								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						

<p>Total cost of the work £ 180 —</p> <hr/> <p>Description of the work undertaken:  <b>PAINT 4 WALLS, CEILING + WOODWORK</b></p> <hr/> <hr/> <p>Your comments:  <b>Always 100% Satisfied with work  Zero Disruption + Tidy</b></p> <hr/> <hr/>	<p>Date received: 16<sup>th</sup> February 2022</p> <p>Total cost of work: £180</p> <p>Description of work: Paint 4 walls, ceiling and  woodwork.</p> <p>Comments: Always 100% satisfied with work, zero  disruption and tidy.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 9<sup>th</sup> February 2022</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Paint and wallpaper livingroom.</p> <p>Comments: Alan was very professional, clean, tidy,  nothing is a problem to him, very efficient. I would  recommend Alan to anyone. Great job!</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 1<sup>st</sup> February 2022</p> <p>Total cost of work: £600</p> <p>Description of work: Painted kitchen and livingroom.</p> <p>Comments: Came on time and completed the work  on time, very neat and tidy.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10