



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

A. Dunbar Painter & Decorator

NUMBER OF FEEDBACK FORMS RECEIVED: 40 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9

The following feedback forms have been completed by previous customers, rating their experience of dealing with A. Dunbar Painter & Decorator.

ONLINE FEEDBACK PROVIDED	Date received: 26 th March 2025			
	Total cost of work: £490			
	Description of work: Bedroom half painted on panelling and top half wallpapered. Ceiling painted and skimmed.			
	Comments: Brilliant workmanship, really friendly and came on time.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 6 th February 2025			
	Total cost of work: £3240			
	Description of work: Domestic. Whole house (internal) painted/decorated, including all walls, ceilings, doors, woodwork, etc.			
	Comments: Alan and his colleague Ian did a superb job throughout. Professional, courteous, tidy and completed job in a timely fashion. Have no problem recommending Alan to others and will keep him in mind for future work.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 400</p> <hr/> <p>Description of the work undertaken:</p> <p>EMULSION OF 4 WALLS & CEILING & SKIRTINGS</p> <p>PAINTING OF 3 DOORS, HALF WALL & CEILING</p> <p>BACK DOOR ENTRANCE</p> <hr/> <p>Your comments:</p> <hr/>	<p>Date received: 20th January 2025</p> <p>Total cost of work: £400</p> <p>Description of work: Emulsion of 4 walls and ceiling and skirtings. Painting of 3 doors, half wall and ceiling. Back door entrance.</p> <p>Comments: None provided.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	9	9

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Refurb OFFICES</p> <hr/> <p>Your comments:</p> <p>GREAT SERVICE, GREAT JOB.</p> <hr/>	<p>Date received: 2nd December 2024</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Refurb offices.</p> <p>Comments: Great service, great job.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £1490</p> <hr/> <p>Description of the work undertaken:</p> <p>Hall painted - ceiling painted</p> <hr/> <p>Your comments:</p> <p>WE WERE VERY PLEASED & SATISFIED WITH THE END PRODUCT & HOW QUICKLY THIS WAS FINISHED.</p> <hr/>	<p>Date received: 25th November 2024</p> <p>Total cost of work: £490</p> <p>Description of work: Hall painted – ceiling painted.</p> <p>Comments: We were very pleased and satisfied with the end product and how quickly this was finished.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Kitchen Walls ceiling & skirtings</p> <p>Sun Room " "</p> <hr/> <p>Your comments:</p> <p>EXCELLENT JOB - PLEASANT WORKERS</p> <hr/>	<p>Date received: 18th November 2024</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Kitchen walls, ceiling and skirtings. Sun room walls, ceiling and skirting.</p> <p>Comments: Excellent job – pleasant workers.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>1,500</u></p> <hr/> <p>Description of the work undertaken: <u>UTILITY ROOM, EXTENSION, LIVING ROOM, HALLWAY</u> <u>PAINTED - HAIR LINE CRACKS REPAIRED - STUDS</u> <u>THAT HAD APPEARED SANDED, FILLED & PAINTED.</u></p> <hr/> <p>Your comments: <u>GOOD PROFESSIONAL JOB AS ALWAYS &</u> <u>LEFT KEY AS WE WERE ON HOLIDAY BUT</u> <u>I KNOW WE CAN TRUST HIM.</u> <u>A VERY COMPETENT PAINTER & PERSON</u></p>	<p>Date received: 12th November 2024</p> <p>Total cost of work: £1500</p> <p>Description of work: Utility room, extension, living room, hallway painted and hair line cracks repaired and studs that had appeared sanded, filled and painted.</p> <p>Comments: Good professional job as always and left key as we were on holiday but I know we can trust him. A very competent painter and person.</p>								
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Value for money	Quality of work	Service	Tidiness						
9	10	10	9						
<p>Customer Ratings (Out of 10)</p>									

<p>Total cost of the work £ <u>1170.00</u></p> <hr/> <p>Description of the work undertaken: <u>Prepare walls in Conservatory & Dining Room, strip</u> <u>old paper from 2 walls in D.Room. Paint all walls &</u> <u>ceilings & paper 1 wall in D.Room.</u></p> <hr/> <p>Your comments: <u>Did a very good job on all, clean & efficient -</u> <u>nice guys.</u></p>	<p>Date received: 31st October 2024</p> <p>Total cost of work: £1170</p> <p>Description of work: Prepare walls in conservatory and dining room, strip old paper from 2 walls in dining room. Paint all walls and ceilings and paper 1 wall in dining room.</p> <p>Comments: Did a very good job on all, clean and efficient – nice guys.</p>								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
<p>Customer Ratings (Out of 10)</p>									

<p>Total cost of the work £ <u>640</u></p> <hr/> <p>Description of the work undertaken: <u>double coating of paint both matt &</u> <u>gloss in the bottom hall including two</u> <u>door stans & bannisters painted & upstairs</u> <u>landing & hall</u></p> <hr/> <p>Your comments: <u>Very thorough and efficient worker</u> <u>would recommend Mr Dunbar</u> <u>to do a good job.</u></p>	<p>Date received: 26th September 2024</p> <p>Total cost of work: £640</p> <p>Description of work: Double coating of paint both matt and gloss in bottom hall, including two doors. Stair and bannisters painted and upstairs landing and hall.</p> <p>Comments: Very thorough and efficient worker, would recommend Mr Dunbar to do a good job.</p>								
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10	10	10	10						
<p>Customer Ratings (Out of 10)</p>									

<p>Total cost of the work £ 1390</p> <hr/> <p>Description of the work undertaken:</p> <p>Tape media wall, fit coven, Paint ceiling, skirting, door. Prepare + paint walls</p> <hr/> <p>Your comments:</p> <p>Excellent Communication, delighted with finish. Quality job. A lovely guy to do business with. Would highly recommend + will definately use again!</p>	<p>Date received: 20th September 2024</p> <p>Total cost of work: £1390</p> <p>Description of work: Tape media wall, fit coving, paint ceiling, skirting, door. Prepare and paint walls.</p> <p>Comments: Excellent communication, delighted with the finish. Quality job. A lovely guy to do business with. Would highly recommend and will definitely use again!</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 28th March 2024</p> <p>Total cost of work: £800</p> <p>Description of work: Alan painted most of my flat when I moved in. I asked for a design in one of the rooms and he was able to do it without any issues.</p> <p>Comments: Perfectionist at painting and left no mess to clear up.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 150.00</p> <hr/> <p>Description of the work undertaken:</p> <p>WALLPAPER IN LIVINGROOM</p> <hr/> <p>Your comments:</p> <p>DELIGHTED WITH JOB</p>	<p>Date received: 5th March 2024</p> <p>Total cost of work: £150</p> <p>Description of work: Wallpaper in livingroom.</p> <p>Comments: Delighted with job.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 28 th February 2024			
	Total cost of work: £200			
	Description of work: Wallpaper feature wall in livingroom and bedroom.			
	Comments: Came highly recommended. Came to view job and give quot. Did an excellent job cannot see any seams on wallpaper. Showed their vast experience when an issue arose due to wonky walls and resolved it to my total satisfaction. Would highly recommend – you get what you pay for is a true saying.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>£380</u> Description of the work undertaken: <u>PAINT ALL WALLS IN KITCHEN & HALLWAY</u> Your comments: <u>ALAN WAS VERY QUICK IN PROVIDING A QUOTE, AND CARRYING OUT THE JOB. HE WAS FRIENDLY, POLITE & TOOK REALLY GOOD CARE OF THE HOUSE WHILE CARRYING OUT THE WORK. WOULD HIGHLY RECOMMEND.</u>	Date received: 19 th February 2024			
	Total cost of work: £380			
	Description of work: Paint all walls in kitchen and hallway.			
	Comments: Alan was very quick in providing a quote and carrying out the job. He was friendly, polite and took really good care of the house while carrying out the work. Would highly recommend.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ Description of the work undertaken: <u>DECORATED DINING ROOM</u> <u>PAINTED EXTENSION CEILING</u> <u>REPAIRED & PAINTED BEDROOM WALL</u> Your comments: <u>GREAT FRIENDLY SERVICE & QUALITY WORKMANSHIP</u>	Date received: 23 rd February 2023			
	Total cost of work: Not provided.			
	Description of work: Decorated dining room. Painted extension ceiling. Repaired and painted bedroom wall.			
	Comments: Great friendly service and quality workmanship.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <p>Description of the work undertaken:</p> <p>plastering ceiling after roof leak - removed large section & replaced seamlessly - then painted</p> <p>Your comments:</p> <p>Sometimes it feels awkward having workmen in but not with these guys - friendly - put me at ease - respectful of our property - kept us informed & professional</p>	<p>Date received: 20th December 2022</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Plastering ceiling after roof leak – removed large section and replaced seamlessly – then painted.</p> <p>Comments: Sometimes it feels awkward having workmen in but not with these guys – friendly – put me at ease – respectful of our property. Kept us informed and professional.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	N/A	N/A	N/A	N/A

<p>Total cost of the work £</p> <p>N/A</p> <p>Description of the work undertaken:</p> <p>4 Bed Bungalow, All prep - wallpaper removed, wall filled sanded Woodwork undercoated twice, caulked and glossed All ceilings painted throughout 1 room papered</p> <p>Your comments:</p> <p>Initially got them to do hall and 1 bedroom. So pleased with work that we rebooked them to do the rest of house. Friendly professional manner would have no hesitation in having them back or recommending</p>	<p>Date received: 20th December 2022</p> <p>Total cost of work: Not provided.</p> <p>Description of work: 4 bed bungalow, all prep – wallpaper removed, wall filled, sanded, woodwork undercoated twice, caulked and glossed. All ceilings painted throughout. 1 room papered.</p> <p>Comments: Initially got them to do hall and 1 bedroom. So pleased with work that we rebooked them to do the rest of house. Friendly, professional manner, would have no hesitation in having them back or recommending.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 27 th September 2022			
	Total cost of work: £440			
	<p>Description of work: Dining room: repair crack in ceiling, paint ceiling/coving; strip lining paper from all walls, paper full room.</p> <p>Comments: Would most definitely recommend Alan and Ian for any decorating jobs, they've been a great find on Trusted Trader, and are currently pricing my next project! Decent price, great job, clean and efficient. Kept us well informed by text about timings etc., and were actually able to do our job a month earlier than expected which was a bonus. No complaints whatsoever and no hesitation in recommending them - apart from I don't want them to get too popular and then my next jobs will have to wait!</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 620.</p> <p>Description of the work undertaken: PAINTED ALL GLOSS SURROUNDINGS FROM WOOD-PINE TO WHITE GLOSS, EMULSIONED CEILING AND WALLS COVING</p> <p>Your comments: I am very pleased with the work undertaken in my lounge, done a fantastic job from start to finish. So much so I have asked him to do my hall & stairs asap</p>	Date received: 21 st September 2022			
	Total cost of work: £620			
	<p>Description of work: Painted all gloss surroundings from wood-pine to white gloss, emulsioned ceiling and walls and coving.</p> <p>Comments: I am very pleased with the work undertaken in my lounge, done a fantastic job from start to finish. So much so I have asked him to do my hall and stairs asap.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £1,000</p> <p>Description of the work undertaken:</p> <p>PAINTING HALL, STAIRS + LANDING INCLUDING 10 DOORS</p> <p>Your comments:</p> <p>FROM OUR FIRST COMMUNICATION + INTRODUCTION VIA TEXT MESSAGE, ALAN WAS QUICK TO GET IN TOUCH, HE CAME TO LOOK AT THE WORK NEEDED, GAVE A PRICE + START DATE WHICH WERE ADHERED TO. I WOULD HAVE NO HESITATION USING HIS SERVICES AGAIN.</p>	<p>Date received: 16th September 2022</p> <p>Total cost of work: £1000</p> <p>Description of work: Painting hall, stairs and landing including 10 doors.</p> <p>Comments: From our first communication and introduction via text message, Alan was quick to get in touch, he came to look at the work needed, gave a price and start date which were adhered to. I would have no hesitation using his services again.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £ 1,800</p> <p>Description of the work undertaken:</p> <p>All house emulsified. 3 walls stripped of wallpaper and re-done. All Door & Skirting glossed. Living room, Dining room, Kitchen, Hall. 2 Bedrooms</p> <p>Your comments:</p> <p>Very pleasant and very particular. Job well done.</p>	<p>Date received: 29th July 2022</p> <p>Total cost of work: £1800</p> <p>Description of work: All house emulsified. 3 walls stripped of wallpaper and re-done. All doors and skirtings glossed. Livingroom, dining room, kitchen, hall, 2 bedrooms.</p> <p>Comments: Very pleasant and very particular. Job well done.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 26 th July 2022			
	Total cost of work: £320			
	Description of work: Living room walls and ceiling painted, three coats.			
	Comments: Came on time and work completed when he said it would be. Very satisfied with work done and would definitely use again.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>250</u></p> <hr/> <p>Description of the work undertaken:</p> <p><u>Emulsion, wallpaper bedroom</u></p> <hr/> <p>Your comments:</p> <p><u>Great job</u></p> <hr/>	<p>Date received: 7th July 2022</p> <p>Total cost of work: £250</p> <p>Description of work: Emulsion, wallpaper bedroom.</p> <p>Comments: Great job.</p>								
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10	10	10	10						
Customer Ratings (Out of 10)									

<p>Total cost of the work £ <u>395</u></p> <hr/> <p>Description of the work undertaken:</p> <p><u>Whiten ceiling, varnish woodwork, paper walls in a bedroom</u></p> <p><u>Paper fireplace wall in living room</u></p> <hr/> <p>Your comments:</p> <p><u>Work carried out to a good standard</u></p> <p><u>Very efficient and tidy</u></p> <hr/>	<p>Date received: 28th June 2022</p> <p>Total cost of work: £395</p> <p>Description of work: Whiten ceiling, varnish woodwork, paper walls in a bedroom. Paper fireplace wall in living room.</p> <p>Comments: Work carried out to a good standard. Very efficient and tidy.</p>								
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10	10	10	10						
Customer Ratings (Out of 10)									

<p>Total cost of the work £ <u>5977</u></p> <hr/> <p>Description of the work undertaken:</p> <p><u>Painting of 10,000 Sq Ft of offices, meeting rooms, toilets canteen, kitchen & large external wall. Also repaired cracks in walls prior to painting</u></p> <hr/> <p>Your comments:</p> <p><u>Very efficient. Managed to work alongside all of our staff</u></p> <p><u>Managing to avoid getting in their way. Cordoned off areas really well. Worked quietly & very respectful of our staff & management team. Good job</u></p> <hr/>	<p>Date received: 28th June 2022</p> <p>Total cost of work: £5977</p> <p>Description of work: Painting of 10,000 sq. ft of offices, meeting rooms, toilets, canteen, kitchen and large external wall. Also repaired cracks in walls prior to painting.</p> <p>Comments: Very efficient. Managed to work alongside all of our staff managing to avoid getting in their way. Cordoned off areas really well. Worked quietly and very respectful of our staff and management team. Good job.</p>								
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10	10	10	10						
Customer Ratings (Out of 10)									

<p>Total cost of the work £ <u>£590</u></p> <p>Description of the work undertaken: <u>Emulsion - 2 bedrooms</u> <u>+ 1 living room</u> <u>Alan and Ian were professional, very tidy,</u> <u>very courteous, highly skilled</u> <u>workmanship excellent.</u> <u>Very happy with excellent professional finish</u></p>	<p>Date received: 28th June 2022</p> <p>Total cost of work: £590</p> <p>Description of work: Emulsion – 2 bedrooms and 1 living room. (1st bedroom – 2 walls white and 1 feature wall – blue, 2nd bedroom – 3 walls white and 1 feature wall – green, 3rd room – 1 feature wall – dk green) Also all surrounds painted in satin wood. 2nd bedroom – paper stripped, then filled, then 2 coats green emulsion.</p> <p>Comments: Both Alan and Ian were professional, very tidy, very courteous, highly skilled. Workmanship excellent. Very happy with excellent professional finish.</p>				
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10	10	10	10		

<p>Total cost of the work £ _____</p> <p>Description of the work undertaken: <u>2 ROOMS EMULSIONED WALLS + CEILING</u> <u>PLUS WOODWORK REFRESHED</u></p> <p>Your comments: <u>EXCELLENT WORK-</u></p>	<p>Date received: 4th March 2022</p> <p>Total cost of work: Not provided.</p> <p>Description of work: 2 rooms emulsioned, walls and ceiling plus woodwork refreshed.</p> <p>Comments: Excellent work.</p>				
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10	10	10	10		

<p>Total cost of the work £ <u>£900</u></p> <p>Description of the work undertaken: <u>3 rooms painted, woodwork glossed, ceilings painted.</u> <u>Radiators painted</u></p> <p>Your comments: <u>Very professional, high standard</u> <u>Excellent timekeeper,</u> <u>pleasant manner</u> <u>highly recommend to friends and colleagues</u></p>	<p>Date received: 16th February 2022</p> <p>Total cost of work: £900</p> <p>Description of work: 3 rooms painted, woodwork glossed, ceilings painted. Radiators painted.</p> <p>Comments: Very professional, high standard. Excellent timekeeper. Pleasant manner. Highly recommend to friends and colleagues.</p>				
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10	10	10	10		

<p>Total cost of the work £ <u>180 -</u></p> <p>Description of the work undertaken: <u>Paint 4 Walls, Ceiling + Woodwork</u></p> <p>Your comments: <u>Always 100% Satisfied with work</u> <u>Zero Disruption + Tidy</u></p>	<p>Date received: 16th February 2022</p> <p>Total cost of work: £180</p> <p>Description of work: Paint 4 walls, ceiling and woodwork.</p> <p>Comments: Always 100% satisfied with work, zero disruption and tidy.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	<p>Date received: 9th February 2022</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Paint and wallpaper livingroom.</p> <p>Comments: Alan was very professional, clean, tidy, nothing is a problem to him, very efficient. I would recommend Alan to anyone. Great job!</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10