Accessibility Guide for Beecraigs Caravan & Camping Site

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Introduction

Beecraigs Caravan & Camping site is run by West Lothian Council and situated within the beautiful surroundings of Beecraigs Country Park. There are 26 hardstanding pitches which cater for touring caravans, motorhomes and trailer tents, and a separate grass camping area for tents. Hardstanding pitches are open all year round. The grass tent pitches are open from Easter to October. Beecraigs also has two 'Little Lodge' camping pods available for hire.

Beecraigs Country Park has been recognised as a great place to stay through receiving VisitScotland 4 star Touring Park award and the AA 4 Pennant Gold award.

At a Glance



3 Level Access

- The Visitor Centre is accessible by wheelchair, with a slight gradient along paved path to the main entrance which has automatic double doors. The Visitor Centre is spacious with plenty of room to manoeuvre and the reception desk has 2 levels, lower 74cm high and higher 111cm high.
- The Visitor Centre provides free Wi-Fi for visitors. There is also a public computer that visitors can use including access to black and white printing (further details at reception).
- There is level access from the main entrance to:
 - o Reception area
 - o Shop
 - Café
 - Public toilets
 - Outdoor seating area



Visitor Centre main entrance & foyer



Visitor Centre pathways, seating areas & toddler play

- All of the Caravan & Camping Site's buildings are on ground floor level.
- There is a slight gradient in the flagstone paths leading to both ablution blocks. The path is 93cm wide at its narrowest point.
- All hardstanding pitches have electrical hook-up. The grass tent area does not have electrical hook-up.
- Bookings can be made via the online booking system, by e-mail or telephone.



Caravan site ablution block pathway



Caravan site pathway from Cherry Hollow to ablution block

Hearing

• There is a hearing loop in the Visitor Centre Reception area.

Getting here

Beecraigs Caravan & Camping Site Beecraigs Country Park Near Linlithgow West Lothian EH49 6PL

OS Reference - Map 65: NT006 746

Travel by public transport

- Beecraigs is 2 miles south of Linlithgow and 5 miles north of Bathgate. There is currently no public transport directly to the Country Park however, frequent buses are available from Edinburgh to Livingston and Bathgate, and trains from Edinburgh and Glasgow call at Linlithgow as well as Livingston and Bathgate.
- For advice telephone Traveline on 0871 200 2233. The nearest train station is situated in Linlithgow. For rail information, telephone the National Rail Enquiry Line on 03457 484950.

Travel by Car

- From the M9 leave at J3 if coming from east and J4 if coming from west, follow A803 into Linlithgow and then follow Beecraigs Country Park signage from Preston Road. Please note that from Preston Road the route is steep and winding.
- From the M8 leave at J3a onto A89 for Bathgate, then follow B792 towards Torphichen and follow signs for Beecraigs Country Park.
- For those using satellite navigation, the postal code EH49 6PL will direct you towards the Visitor Centre and you are advised to follow the main roads.

Arrival and Car Parking

- On arrival, guests can check-in at reception within the Visitor Centre.
- Close to the Site's entrance gate, there is a dedicated layby for arrivals and public parking including disabled bays.
- Once registered, guests can access the Site via an electronic barrier.



Caravan & camping site entrance, layby and key boxes – use keyfob to gain access



Caravan & camping site exit – automatically lifts on approach

- Hardstanding pitches have space to accommodate car parking. The grass campsite has its own car park immediately adjacent to it. Vehicles are not permitted onto the grass.
- · Check-in times are:-
 - Hardstanding and grass pitches: between 13:00 and 18:45 (summer opening times). Check-out is by 12:00noon.
 - Little Lodges: between 14:00 and 18:45 (summer opening times). Check-out is by 10:00.

Key boxes are available for arrivals outwith these times, full payment of booking is required in advance. There are 12 key boxes arranged in two rows on a frame, sitting at curb height adjacent to the site entrance. The top row is 1.4m from the ground and the bottom row is 1m from the ground. The key boxes measure 10cm x 8cm. To open a key box you must lift the rubber cover and enter the code you have been given on the pad, before holding down the catch and opening the door to retrieve your key. Instructions for use are displayed adjacent to the key boxes.

Six car parks provide good access to all the Country Park's facilities but we cannot guarantee that all car parks will be open at the times stated below:

- Hillhouse Car Park largest of the car parks providing parking places for 148 cars, 8 disabled places, 5 minibus places, only 3 minutes from the Visitor Centre and 5 minutes to Balvormie. Summer: Daily 09:00-18:30, Winter: Daily 09:00-15:30.
- Visitor Centre Car Park Summer: Daily 09:00-21:00, Late Summer: Daily 09:00-21:00, Winter: Daily 10:00-19:00. Full on busy days so please use Hillhouse Car Park.
- Lochside Car Park, Summer: Daily 09:00-21:00, Winter: Daily 09:00-19:00
- Balvormie Main Car Park, Summer: Daily 09:00-21:00, Winter: Daily 09:00-19:00 (overflow car parks opened at Balvormie as required).
- Cockleroy Car Park, Summer: Daily 09:00-21:00, Winter: Daily 09:00-19:00
- Animal Attraction Car Park, Summer: Daily 09:00-21:00, Winter: Daily 09:00-19:00

No overnight parking allowed in any Country Park car parks.

Should you be bringing a bus or horse box to Beecraigs, please ring the Visitor Centre well in advance and advice will be provided on where best to park. Information and map boards are placed at all main car parks to assist you on your arrival to the Park.

The nearest post office and a range of shops, restaurants and bars can be found in Linlithgow.

General Public Access

Tarmac roads service all parts of the Site. Streetlights illuminate the main road through the site as well as pathways and the service points. Each hook-up point also has a night light operated off a light sensor. The main road through the site is on a gradient. The access road to the grass tent pitches and adjacent car park is relatively flat.

- All of the buildings within the site are on ground floor level.
- Facilities on site include 2 ablution blocks both with dishwashing facilities and bathroom facilities, including disabled access. The larger block houses the laundry room and baby change unit.
- There is a slight gradient in the flagstone path leading to both ablution blocks. The path is 93cm wide at its narrowest point.
- There are 2 service points on site and, at Birch Glade, a fresh water and grey water waste point.
 There is also a drive-over, motorhome waste disposal point (heavy lid covering the grill needs to be removed before accessing the latter).
- Recycling facilities are available for glass, plastic, metal, card and paper.
- Picnic tables, with raised metal plates for disposable BBQs, and separate BBQ units at the camping area are available on site.



Picnic area at camping area

Shop

• The Visitor Centre provides information and advice as well as a range of gift items, ice cream, confectionary and cold drinks. The shop also has a limited supply of camping & caravanning products. The Hideaway Café operates within the Visitor Centre building and serves hot food and drinks (call 01506 847111 for further information).



Visitor Centre shop area



Visitor Centre toilets and Café entrance

Public Areas - WC

• There are 2 ablution blocks on site. One situated next to the grass tent camping site and the other situated close to the hardstanding pitches. Access is by coded key pad.



Looking towards camping block ablution block

- The block adjacent to the hardstanding pitches has ladies and gents toilets, 5 "wet room" style shower rooms (each with shower, toilet and sink provision), baby change facilities, a disabled/family bathroom, dishwashing facilities and a laundry room (with washer, drier, spin drier and external clothes line).
 - The main doors into the block are inward opening and 85cm wide. The top of the key pad is 132cm from the ground. The inside handle is 95cm from the floor and the door knob is 123cm from the floor. There is a rounded threshold lip into the building.
 - Each shower room has an inward opening door of 77cm wide with finger guards, handles are 100cm from the ground and the lock on the inside of the door is 90cm from the ground. Each room has a hand drier and hairdryer both at 116cm from the ground, a bench 43cm high, a sink at 84cm from the ground, with a 30cm reach to the tap. The shower controls are 125cm from the floor.
 - The door to the ladies' toilets is inward opening and 75cm wide with finger guards. The handle on the inside of the door is 120cm from the floor. There are 4 toilet cubicles with inward opening doors 61cm wide and 4 wash hand basins 85cm from the floor with a 30cm reach to the tap. Hand driers are 115cm from the floor.
 - The door to the gents' toilets is inward opening and 75cm wide with finger guards. The handle on the inside of the door is 120cm from the floor. There are 2 toilet cubicles with 61cm wide doors, 2 urinals 70 cm from the floor and three wash hand basins 85cm from the floor, with 30cm reach to the tap. Hand driers are 117cm from the floor.

The separate family/disabled "wet room" style bathroom comprises of toilet, small wash hand basin, shower and small bath with a shower. The door is outwards opening and 88cm in width with a rounded threshold/lip. Entry is by coded key pad which is at a height of 113cm from the ground. The handle is at 80cm from the ground. The inside lock is 90cm from the floor and the door knob is 100cm from the floor. The "wet room" style shower has a fold down seat and grab rails. The toilet and wash hand basin also have grab rails. The wash hand basin is at 73cm from the floor, with a 25cm reach to the tap. The small bath has a built-in seat and grab rails. The top of the bath is 53cm from the floor. There is a hand drier and hairdryer both at 90cm from the floor and a small stool at 45cm from the floor. This room also has a baby changing facility, the top of the fold down changing table is at 134cm from the floor.





Shower Room

Disabled shower room - caravan block

- The block adjacent to the grass tent camping area comprises of 2 shower rooms with wash hand basins, 2 shower rooms with toilets and wash hand basins, 1 disabled shower room with toilet and wash hand basin and 1 toilet cubicle with wash hand basin.
 - The main doors to this block are 75cm in width. Entry is by coded key pad. The top of the key pad is 113cm from the ground and the inside door knob is 100cm from the floor. The threshold is flush with the floor.
 - The four shower rooms and the toilet cubicle have door widths of 75cm and finger guards. Door handles are at 100cm from the floor. Lights are activated by pull cord, the end of which is 150cm from the floor. Sinks are at a height of 90cm from the floor with a 40cm reach to the taps. Shower controls are at 120cm from the floor and the shower heads are adjustable between 160-200cm. Each room also has shaving sockets at 150cm from the floor, hand drier and hairdryer at 105cm from the floor and coat hooks at 170cm from the floor.
 - The disabled "wet room" style shower room has a raised toilet (50cm) with grab rails and emergency pull cord, and a sink at 76cm from the floor with a long handled tap. The hairdryer and hand drier are at 100cm from the floor. The shower area also has grab rails, an emergency pull cord and a fold down seat at 53cm from the floor. Shower controls are at 80cm and the shower head is adjustable between 110–160cm in height. The door is 90cm wide with the handle and lock at 100cm from the floor. Coat hooks on the back of the door are at 135cm. There is also a small bench at 44cm in height.



Campsite ablution block and grass area



Disabled shower room – camping block

Laundry and Dishwashing facilities

• The laundry room consists of 1 washing machine and 1 drier, a clothes washing sink and worktop spin drier. There is also an ironing board (with an iron available to hire from the Visitor Centre) and a drawered freezer unit for visitors to use during their stay. There is a large informative noticeboard and a wide selection of leaflets and information on local events and attractions.



Laundry room

Dishwashing room adjacent to hardstanding pitches

- The door is inward opening and 88cm wide. The top of the key pad is 107cm from the ground. There is a rounded threshold lip into the room. On the inside and outside of the door, the top of the handle door is at 103cm from the floor.
- The sink and worktop is 89cm from the floor. There is a 53cm reach to the taps. The spin drier on the worktop is top loading and is 60cm tall.
- The washer and drier are token operated. Tokens are available from the Visitor Centre.
- The token slot on the washer is 103cm from the floor. The token slot for the drier is 140cm from the floor, with a reach of 100cm through a 50cm wide gap.
- Dishwashing facilities at the block next to the hardstanding pitches comprise of two double sinks. One at 89cm from the floor and the other at 58cm from the floor. There is a 53cm reach to the taps. The door is inward opening and 88cm wide. The top of the key pad is at 107cm from the ground. The handle is 103cm from the floor. There is a rounded threshold/lip into the room.
- Dishwashing facilities in the block next to the grass pitches comprise of 4 sinks at 86cm from the floor with a 60cm reach to the taps. There is also an ironing board.





Site play area with seating

Larger Balvormie play area

Outdoor Play areas

- The outdoor play area is located near to the grass tent camping area.
- The play area is not supervised by site staff.
- The play equipment has been designed to be suitable for children of all ages.
- There is also a larger, outdoor adventure play area situated within the Country Park at Balvormie, approximately 10minutes walk from the site and a small play area outside the Visitor Centre.

Touring Facilities

- All tent pitches are grass and do not have electrical hook-up. The pitches are not pre-marked and guests can choose their own pitch when they book online.
- Vehicles are not permitted onto the grass camping area. The car park is immediately adjacent to the camping area.
- All hardstanding pitches are stone based and level. Please bring long steel rock pegs if you intend on erecting an awning as it can be difficult to hit pegs through the hardstanding surface (no charge is made for awnings). Awnings/shelters must not be erected on the grass as grass areas must be kept clear as fire breaks.







Birch Glade

Alder Grove

Hazel Spinney



Cherry Hollow

• Our hardstanding pitches vary in size and distance from the ablution block, please contact us if you wish to discuss your specific requirements.

Little Lodges

- The smaller of the 2 Lodges can sleep a maximum four persons, with one set of single bunk beds and the seating area converting to a double bed. The larger Lodge can sleep a maximum of six persons, again with the seating area converting to a double bed, and two sets of single bunk beds.
- Each Lodge is within its own stone-surfaced pitch with space to park your vehicle behind the Little Lodge.
- Both Lodges have a raised wooden decked area along the front of the Lodge, measuring For the smaller Lodge: 155x430cm along the front of the building and raised 20cm above ground level. For the larger Lodge: 155x620cm along the front of the building and raised 20cm above ground level.
- The threshold of the door is a further 22cm above the raised wooden area. The doors are 82cm wide; the handles and keyholes are at a height of 120cm.
- Both Little Lodges have sloping roofs, lowest point at the rear measuring 165cm from the stonesurfaced pitch. The roof at the front of the building is 250cm from the ground, giving an average height of 207cm.
- Each Lodge is equipped with a fridge with icebox, kettle, tray and mats, microwave, heater, heated towel rail, mirror and radio. Controls for the heater are at 60cm from the floor. The fridge sits at floor level below a small worktop area (60cm x 58cm) at 93cm height. The kettle sits in this workspace area. The microwave is on a shelf above at 137cm from the floor. The mirrors in the Lodges are at 55cm height.
- For safety, each Lodge is fitted with fire extinguishers, a fire blanket and carbon monoxide alarm.
- The Lodges have internal and external lights. The light switches are at a height of 120cm from the floor. There are also 4 coat hooks in the smaller Lodge and 8 in the larger Lodge all at 165cm from the ground.
- The seating area in each Lodge contains two bench style seats with a table between. The table is at a height of 71cm, the seats including cushions are at a height of 54cm. There is storage space under the seating, accessed by lifting the cushions and wooden covering. The seating area converts into a double bed. This is done by folding in the legs of the table and slotting the table top onto the lip at the edge of the benches. Cushions are then used as the mattress.
- The top bunks in both Lodges are 110cm in height and are accessed by a fixed wooden ladder with 3 rungs. Lower bunks are at floor level.
- The closest ablution block is approximately 150m from the Lodges.
- The larger 6 berth Lodge:
 - is divided into 3 open compartments, one containing bunk beds and the worktop area, one with the other bunk beds and one with the seating area/double bed. The width of the openings between compartments is 64cm and there is a 1cm high threshold between each compartment.
 - contains 5 double electrical sockets, one in each of the bunk compartments at 45cm from the floor, one behind the worktop area, one at 210cm from the floor in the seating area and one on the back wall of the seating area/double bed.
 - o two front windows, the handles of which are at 80cm from the floor. There is also a back window accessed from the seating area/double bed. Windows have a pull cord roller blind for privacy.
- The smaller 4 berth Lodge:
 - is divided into 2 open compartments, one containing the bunk beds and work top area, and one with the seating area/double bed. The width of the openings between compartments is 64cm and there is a 1cm high threshold between each compartment.
 - contains 4 double electrical sockets, one at 45cm from the floor in the bunk compartment, one behind the worktop area and one at 210cm from the floor in the seating area and one on the back wall of the seating area/double bed.
 - one front window, the handle of which is 80cm from the floor and a back window accessed from the seating area/double bed. Windows have a pull cord roller blind for privacy.



Little Lodges

Surrounding Area

- The Site is situated within the 370 hectares of Beecraigs Country Park.
- The Country Park provides great opportunities for walking and cycling along miles of forest tracks and trails, Beecraigs Loch, visiting a variety of hardy native cattle, sheep and deer at the Animal Attraction, Ranger Service, entertaining the kids at the adventure play area or simply relaxing for a family picnic. Many of the tracks and trails within the Country Park are wheelchair accessible. Please contact the Visitor Centre for further advice.

Additional Info

- By booking onto the site you are agreeing to adhere to the Site Standards and all terms and conditions of use.
- Pets are welcome on the site and we ask that all dogs are kept on leads on the site and owners clean-up after their pets. Poo bags are available in the ablution blocks and from the Visitor Centre.
- Identifiable Assistance dogs only are allowed into Council buildings, including the ablution blocks and Visitor Centre.
- Outwith office hours, staff support is available by telephoning the emergency staff mobile number 07799 894947.
- Mobile phone coverage in the area is variable.
- Free Wi-Fi and public computer is available within the Visitor Centre.
- Emergency First Aid assistance is available from the Visitor Centre Ranger Service staff.
- A Fire Risk Assessment has been completed and the Fire Assembly Point is clearly displayed, located close to the site's exit gate.

Scottish Outdoor Access Code

Parks & Woodland Section supports and promotes the Scottish Outdoor Access Code. Management Rules are in operation in all three Country Parks within West Lothian and should you require advice on these, please do contact the Ranger Service for assistance.

When you are in the outdoors please:-

- take responsibility for your own actions;
- respect people's privacy and peace of mind;
- help farmers, landowners and others to work safely and effectively;
- care for the environment;
- keep your dog under proper control;
- take extra care if you are organising a group, an event or running a business.

For further advice on recreation and access issues throughout Scotland and to help better understand responsibilities check the <u>Scottish Outdoor Access Code</u>.