

CRAIGSHILL



engagement

priorities

action

September 2018

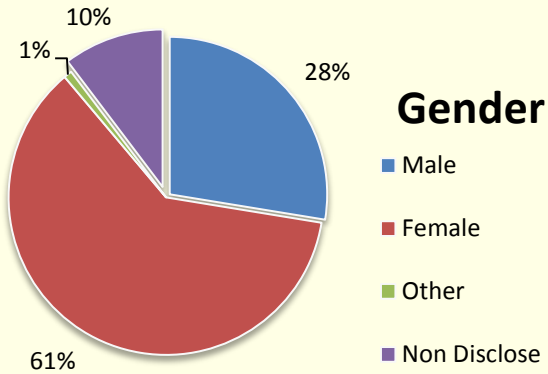
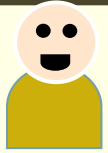
Community Engagement Findings report 2017-18¹

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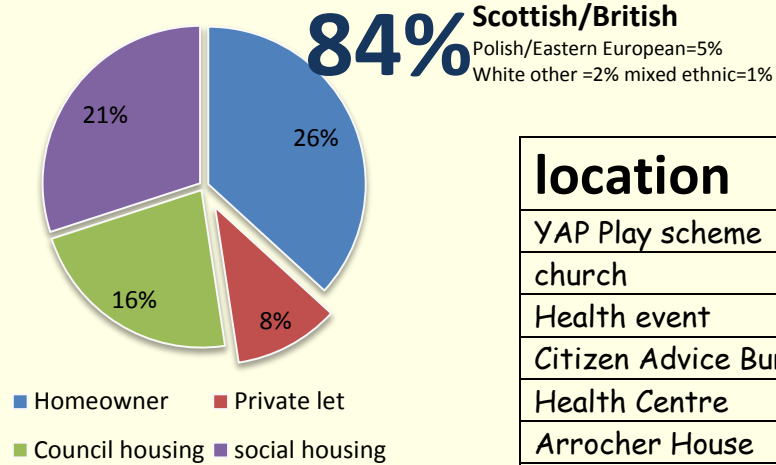
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5-11 years	35
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41-59 years	72
60-74 years	81
74+ years	86
Did not disclose	90

Craigshill CONSULTATION 2017-2018

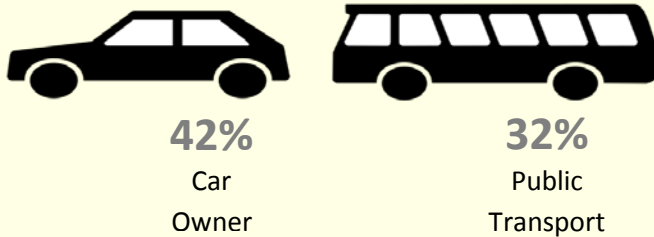
Who we spoke to



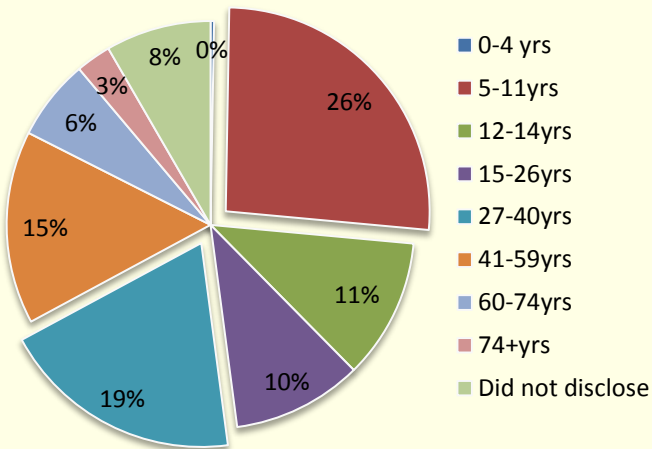
Housing



Transport



Age group



4% Have used foodbanks
 9% are on benefits or have sought financial advice

location	number of questionnaires
YAP Play scheme	17
church	17
Health event	2
Citizen Advice Bureau	2
Health Centre	13
Arrocher House	29
Carers of West Lothian	3
MCMC	2
Gala day	21
Health Improvement Team	11
On line	72
YAP	18
Craigshill Good neighbour Network	15
Daisy Drop In	13
Riverside schools event & YAP	123
other	29
Total	359

20% With a disability or cares for someone with a disability

65% of people provided their postcode. Of these **84%** live in an area that is within the SIMD WLC most deprived 20%

CONSULTATION:

Methods used



H Diagrams

The H diagram is a simple tool which we have used to engage with those who live in the area. It consists of asking what people like about their area, don't like and any ideas they have to make it better. These were conducted as a mini interview which helped us drill down to the details of the issue or idea. For example if someone said they liked the park we would ask them to explain what it is about the park that they like. On the back of the H diagram is demographic information questions this allowed us to make sure we got a good representation of the community

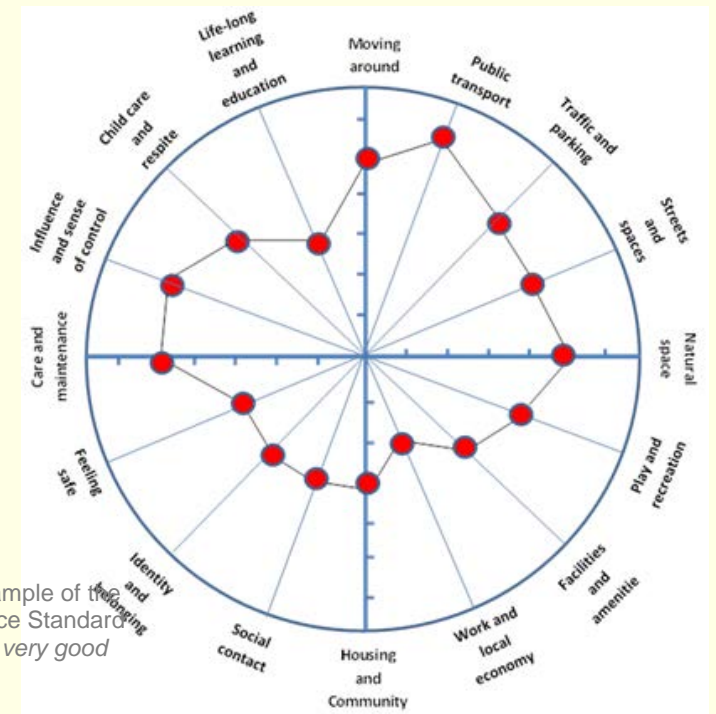
H Diagram

On line Survey

The H diagram is a simple tool which we have used to engage with those who live in the area. It consists of asking what people like about their area, don't like and any ideas they have to make it better.

Place Standard

The Place Standard tool was designed by the Scottish Government, NHS Scotland and Architecture & Design Scotland. It provides a simple framework to structure conversations about place and community. It covers the physical and social environment. We have added two more themes which we felt were important: Lifelong learning and education; and Childcare and respite.



Example of the Place Standard
7 = very good

CONSULTATION: findings and themes

CONSULTATION: findings

All the information from the H Diagrams and on line survey were gathered together. The comments on the H Diagrams were split up under the 16 place standard themes. When we asked people what they liked about Craigshill this allowed us to identify what the communities assets were (illustration opposite). By asking what they don't like and any ideas to make it better, this has helped identify priorities and areas for action.

What we like



These four themes had the most comments under them, showing: what you like most about Craigshill!

Facilities and Amenities

Doctors, Library, Vol Organisations, local shops

154 comments

Play and Recreation

Parks, clubs, groups, activities, affordability

128 comments

Social interaction

events, cafes, library, bus stops, groups

112 comments

Identity and belonging

Community spirit, helpful, look after each other

90 comments

What we don't like



These four themes had the most comments under them for dislike, illustrating these areas in need of improvement.

Care and Maintenance

Dog mess, litter, fly tipping, vandalism, old buildings

288 comments

Feeling Safe

Anti-social behaviour, loitering, drink, drugs, lighting

116 comments

Facilities and amenities

GP appointments, community facilities, The Mall

99 comments

Play and recreation

Youth, Parks, clubs, sports, affordability

83 comments

Our ideas



These four themes had the most comments under ideas, showing these are areas you would like to improve.

Play and recreation

Improve parks, youth activity, sports, range of activity

274 comments

Care and maintenance

Litter picks, more bins, dog fouling campaign, landscaping, gardens, and flats—update

155 comments

Facilities and amenities

Swimming pool, community facility, access to food

86 comments

Streets and spaces

Lighting, improve tired buildings/underpasses, paths

37 comments

CONSULTATION: collated findings

What we like



Moving around 63

- **everything is accessible**; everything we need is close by when working properly; mall and shops close by, amenities within walking distance, health centre, Industrial estate parks, library, chemist, schools, Schools, shops, doctors and library all with walking distance, Daisy, playgroup, the Mall is next to my house, there's a chippy next to me, the library being close, close to schools near to shops, playparks and doctors, hospital, school and the centre I like that everything is sort of close if you live in the area, central location in the town to shops, walks and parks, Everything is accessible for my wheelchair x 41
- **near the centre**, don't need to travel long for shopping Get to stores quick, Easy to get to Centre x 5
- easy access to the roads, close to motorway - x 4
- Almond great to cycle across the path ,many places close to run and jog x 3
- It is local to work x 3
- not far to the shops, The Mall is good for people who cant get about and central between two primary schools x 2
- walking around the Almond you can spend a whole day there with the kids. It's a big area of green space with lots of different areas and space x 2
- like having places to go x 1
- convenient for work - Livingston Rugby Club x 1
- plenty cafes around, don't need to go far for what you need x 1

Traffic & parking 2

- Easy Parking around the Mall, the Surgery, the Library x 1
- Would like to make visitors to meetings in the Library more aware to the easy spacious parking behind the Co-Op and beside the Bottle Bank. This would help other visitors doing shopping to be able to park near Co-Op and Beattie School. X 1

Public transport 16

- transport; helps you get to the centre easily x 5
- Good bus service X 4
- close to bus stops, bus stops everywhere x 2
- like the school buses x 1

- I like bus rides in my local woodlands x 1
- I like that it gives information of bus timetables at bus stops x 1
- close to train station x 1
- regular bus service x 1

Streets & Spaces 12

- like the streets, going about the streets, I like walking about good walking area x 4
- plenty under passes for safe routes for children when out playing x 2
- get to go to friends without crossing roads x 1
- over all nice x 1
- The streets x 1
- the new streets are very nice looking and tidy x 1
- Good area in Craigshill x 1
- clean streets x 1

Natural space 77

- **Almond park**, because it is big and peaceful, on the seaside for walks: The Almond has good walkways: space to walk and play, like being near the water its peaceful and quiet, close to the Almond/river Walk Parks redeveloped and maintained Almond, Not much to be honest. Almond Park is only good thing about it, Almond park provides a good space for the whole community, community woodland and open spaces- well looked after and good for local people to use, The closeness to the river and the pathways and litter bins along the route, good places to walk dogs, down the Almond x 40
- open & Green space x 13
- There is a lot of open green spaces and the woodland's enhance the feel of the area. X 9
- next to natural walks for the dog x 5
- Animals, The local nature x 4
- like woodland, biking i.e woods at witchy park I like climbing the trees x 4
- There is a lot of green spaces and woodland. Lots of green spaces adjacent to pavements so as a wheelchair user can access them, It's got plenty of access to the countryside for calming walks X 4
- The gardening keep it beautiful with flower, shrubs and trees x 1

Play & Recreation 128

- **Parks:** fun parks. The bigger the better! because there is lots of things to do and it is easy to get too, letham park/Witches park, Almond Park is fun because they have 2 slides and one ig swing and yeah its really fun, it helps me exercise, Love the flying fox, parks redeveloped Letham; good for the kids parks; there is very modernised parks for all the ages; few play parks available for all the ages , the choice means on a day out the kids have lots of choice of where to go and it's a cheap day out, Parks, play areas, on our doorstep, I like the parks and the almond walking route, brilliant long walks and parks, park regeneration good for the kids, all the new parks an paly areas built for children, Plenty of parks for children to play in. good playgrounds x **74**
- **Clubs,** community groups good variety: Tae Kwondo: handball: girls clubs: basketball: rugby training: Bowling club, rugby club, gives you something to do, I enjoy girls groups and I play football for Craigshill Thistle x **14**
- **Groups/clubs:** Girls group, I like all the clubs because you can relax and not be stressed, The young clubs giving you a safe space, clubs, I have youth club that I attend one night per week, There are a lot of clubs x **10**
- **Affordability/summer provision:** a lot to do for younger kids and in the summer holidays, Excellent girl groups and playscheme, kids activities on your doorstep that are good prices and affordable playscheme running in the summer holidays Amazing clubs with reasonable prices that's about x **6**
- All the activities there are in the area x **4**
- playground football area that is free, there are lots of places to play x **4**
- Youth Action, music and social time Having youth action around, youth action project young people 13 yrs + summer gig x **5**
- **Gala day** and events people can go too, fun days x **3**
- Arts , Music like the art work x **3**
- **Social clubs-** Drop ins, many groups for young or old to participate in Clubs- socialising and activities, x **3**
- Jump Station x **1**
- All the different thing to do there , Great places to spend time with kids X**2**
- I enjoy the community projects we do in clubs working with the regeneration groups, Projects x **2**
- Soft play x **1**
- CGNN x **1**
- Good for Kids
- Coming to classes
- going on trips
- Lots of activities for over 50's

Facilities & Amenities 154

- Shops: a lot of shops; like the shops- mall sweetie shop schools and local shops, Close stores, The mall (cafe), its good if you have a young family as it has good schools near and shops if you run out of milk and bread etc close to amenities, mall, coop - although small has a lot of what you need centre, shops nearby; Handy for shops; The shops, lots of places that anybody can go to x **32**
- The centre; lots of variety; lots of places to go like the movies, swimming pool and a lot more X **7**
- lots of wi fi, like WiFi x **4**
- The library, it's good for kids, I don't want it to close public library for everyone x **4**
- Craigsfarm, Craigshill pavilion, Riversdie youth wing and more x **5**
- xcite because its in Craigshill and its fun: because I go to swimming lessons and it is so fun x **4**
- Nice food, lots of food and drink Café, Food places x **5**
- Garages to fix your car
- Howden park
- fire station
- the churches are welcoming
- like the tower and stirrup stane
- The health centre
- the rugby club and the field next to it gives you a lot to do when needed, lots of sport facilities for fitness, Xcite x **3**
- Howden park, YAP/offbeat YAP music, daisy drop in, xcite, the facilities-gym, football pitches x **7**
- There is some good services cadets,
- social activities for kids
- I like the fact there is shops, doctors and schools, post office, playgroup, daisy etc in the centre of Craigshill , local fire station xcite library x **18**
- access to the Daisy for me and my son, groups for my son , learned to drive through the groups. Love the Daisy Drop In to get me out of the house and for my children to meet other kids. Driving course helped me get into college and complete HND in beauty and continue to go to university. playgroup and pre school activities, plenty to do for children under 5 X **8**
- Shops: mall shops close by; your never stuck for a shop near every street; enjoying having a local coop and shop The mall is useful but need to be pampered, varied shops, Good selection of shops at mall x **8**
- activities for the kids are starting to pick up quite well
- playscheme - come and have fun something to do during the summer holidays, playscheme available and is important x **2**
- There is a lack of shopping service and places to eat/or even a cafe

- Craigs willow
- good local amenities: Love the library and daisy drop in service, church, library, doctors; A great team of doctors, charity shop i love the library i do not want it to close i love the staff are great people and very helpful, a few cafes easy access to shops, schools library, dentist etc x 19
- Gym, fire station is close x 2
- Like the Mall area as gives a central meeting/connecting place. All local community services centralised therefore easy to access. The mall is in a good location and central for everyone. I like the community facilities X 3
- Neighbourhood network needs to reach out to community more as very insular.
- library
- I feel the council are doing a good job in Craigshill, Good GPs/ council services x 2
- the playgroup has been a great help for my two son in laws
- good waste management services
- The new GOOD NEIGHBOUR NETWORK and the upgraded Craigs Farm will be a positive place for Social Opportunities , money being awarded for Craigsfarm refurb and upgrade x 4
- Good facilities for families x 2

Work and local economy 9

- Mall ,shops, shops are great x 3
- my work is local (SJH) x 1
- pubs are great x1
- looking for a job x 1
- work place x 1
- I work in Craigshill for 31 years x 1
- enjoy being part of a town x 1

Housing & Community 26

- the houses x 7
- love my home and family x 3
- Parks. Beeches & Groves x 3
- lots of homes, Good mix of housing, Housing seems good. X 3
- Houses -colour
- newer houses look great,
- good place

- lovely house and garden
- Almond Housing is good value with regular maintenance.
- Craigshil it's ok the housing ok if new windows was put the flats
- good opportunities for housing
- cost effective housing
- community work
- the fact the Almond HA are now sprucing up the housing

Social interaction 112

- **People:** most people are friendly and helpful; friendly people good network; very friendly environment; friendly; friendly people; the people know lots of people, friendly neighbours My friends live here socialising, Socialising with friends and meeting new ones at clubs nice friends; make friends fast, all my friends are most people are very nice, like the people; generous get on well with them; people are friendly; nice people; people are brilliant; helpful people; mostly friendly people; the people the atmosphere; friendly people knowing faces when you walk to shops at bus stops etc, People you see on the street are friendly and approachable. friendly neighbours, Neighbours are really nice like my neighbours our area has nice people including Polish people x **72**
- Meeting new people
- People I know a long time
- talk to everyone x 2
- lots of kids to play with x 2
- there are lots of people here x 2
- everyone gets along
- lots of places to go I can hang out x 2
- People; People in my street are polite x 3
- been coming to the gala since I was a bairn - everyone knows everyone
- schemes
- groups
- It's a very sociable area and most people look out for each other, socialising with friends whilst kids play x 2
- some of the more anti-social residents
- local community comes together
- People keep themselves to themselves part of modern life.
- good mixture of different cultures and backgrounds
- a lot of community support if you know about it and where to find it.

- like the weans
- Knowing lots of people
- likes the dogs
- Cafe, library-, especially for children, good meeting places x 2
- not too busy
- the people and the community grew up with
- Friendly, Friends are here, meeting new friends, Getting to meet new people and having a laugh x 4
- I like the mix of people x 2
- Good neighbour network
- People always willing to help, people are very friendly willing to help in every way x 2

Identity and belonging 90

- **Community:** friendly community; looked after, I like the community because everyone is close and helps each other, Lots of friends look out for each other good community and good company, I like the community feel in Craigshill everyone knows one another and most are willing to pitch in and help, community spirit; like the place it has a good spirit; great community spirit; community spirit, a strong sense of community most people are friendly and helpful; friendly people good network; very friendly environment; friendly; friendly people; the people know lots of people, friendly neighbours My friends live here, The community stay together I like living in Craigshill and belonging to the community x 59
- I was born here, I grew up in Craigshill so it is home to me, been here for years as its my town I have lived here most of my life and grew up in a caring, loving community. Still this to this day people take care of each other, been my home for 40 years and never wanted to live anywhere else x 8
- **Family:** Close to family, all family live in Craigshill, Family local all my family were able to find houses nearby x 5
- I'm proud to live here x 2
- secure with family and friends, my friend Logan x 2
- It's a very sociable area and most people look out for each other, socialising with friends whilst kids play x 2
- It's interesting
- been coming to the gala since I was a bairn - everyone knows everyone
- schemes
- groups
- some of the more anti-social residents
- church gives me strength
- Got a community feeling at Mall area but not out with.

- familiar
- not much has changed - very settled
- Been here 40 years- never had any bother
- Neighbourhood feel- 10yr resident
- been happy here

Feeling safe **38**

- **quiet** area; nice and quiet I find it a nice area It is very quiet where I stay and have never had any problems in my street with youths or any disruption Nice quiet place x **23**
- Fun and safe parks and grass; Parks are safe, It's a safe place to live; feel safe Feeling safe, feel very safe x **9**
- sometimes safe, most of the time feel safe to walk the streets x **2**
- It's a peaceful area to live in
- underpasses everywhere so kids don't need to cross the roads
- Visible police presence.
- do not feel safe going out at night in Craigshill

Care & maintenance **8**

- I like it because there are bins scattered around the place
- my street is clean and tidy, mostly tidy, Well maintained, its nice x **5**
- Usual things about communities, dog fouling, litter
- The pockets of Craigshill that smell strongly of drugs

Childcare and respite

- Daisy drop in

Education and lifelong learning **33**

- School, letham PS, riverside PS letham ps is a great school. I went and my children x **25**
- two good schools with good reputations x **3**
- I like Inveralmond community high school because the teachers are nice x **2**
- outdoor learning and natural environment
- kids can get an education
- a lot of roles for the kids at school which I feel gains confidence

Influence & Self Control 10

- In like nothing x 2
- I like everything
- Its ok
- I enjoy volunteering at summer programme
- It could be Knightsridge
- I feel that nobody thinks they are better than anybody else (not that I have come across that)
- It's god's chosen land due to the community. FULL STOP
- areas being painted and decorated by local children
- Better that it used to be

CONSULTATION: collated findings

What we don't like



Moving around 5

- don't like having to go to the centre for my main shopping I would prefer to do it local, have to go further to get to the bank and larger shops x 2
- How difficult it can be to reach the town centre
- The shops aren't easy to get too
- not a descent pathway for wheelchairs to go to the centre

Public transport 32

- **Bus service**, transport not good - only two buses public transport getting stopped, lack of buses from next month to where I need to go, the fact that the bus to Bathgate was cancelled!! even just visiting friends in deans is now an issue as I now need two buses the new bus service has made a worse impact on my life and now find it harder to get around and getting to college, it now take me two buses to get to work with the new timetables,- even longer travel time, Public transport I'm fortunate to have a car but I am aware of the lack of bus services in the area, reliable enough. late buses, We could do with a better bus service from east/mid Calder up to Pumpherstons/Broxburn used to have 7 or 8 buses an hour now just 2 after the hour and half hour. Both go round Craighill at the same time with nearly half an hour in between them, sporadic bus service x 22
- school bus
- the bus stops aren't too clean/tidy

- public transport need improvement/ horrendous x 2
- bus service fares are too expensive x 2
- buses - not enough for the area, not enough to the bungalows, hard for folk with disabilities
- taxis are expensive
- Wouldn't want the premier bus pass to go
- Bus transportation to local trains and Glasgow etc.

Traffic & parking, 33

- **streets and parking**; could do with more parking in streets (Groves) plenty of room for more parking spaces, just needs the time and money spent, not enough parking near the Mall, parking spaces in the streets, Etive walk, residents blocked in, cars parking at the curb side in my street due to no parking for the amount of cars, kids can't be seen crossing the road, lack of parking at Letham for parents Inglewood street new housing - promises to take grass away for more parking, can cause friction between neighbours, I do not like the fact not self at night and when phoning the house about parking and get told people can park where they like, not enough car parking, people that have garages stuffed with rubbish - fire hazard - Beech Grove Parking is bad in my street far to many vans Parking around the Mosque needs to be looked into as cars block the roads around the fire station Parking at Mall area really bad especially blue badge spaces not enough, not enough parking spaces for local residents and visitors, lack of parking eg in our cul de sac there are 13 houses and only 9 parking bays, The Parking problems near the Mall Shopping Centre caused by large numbers of visitors to Library meetings - could easily park above the Co-Op premises x 19
- **Crossing roads**; don't like crossing the road, not safe on the road the cars parking at the side of the road, kerbs; because I can't see cars coming if I'm crossing the road, not safe crossing the roads x 6
- **Speed**: don't like cars coming so fast down the street, the road going up to the doctors from the Drives is an accident waiting to happen due to the high speed motorist drive up/down, Cars racing around Craigshill, cars speeding up and down the street or the main road where the kids cross no speed bumps x 5
- I don't like motorbikes going in-between cars
- Motorbikes and quads being rode after 9pm
- main road at back of garden

Streets & spaces 17

- I don't like how some of the underpasses lighting is not very good for at night time, lighting /lampposts, street lighting poor, better lighting for pathways x 5
- **Condition of Paths and roads**: chunks out roads & paths due to the snow ploughs when icy and snowing, the paths are dangerous: uneven paths are not cleared enough from glass rubbish and dirt x 4

- very concrete looking x 3
- Bushes at houses it looks horrible
- more paths
- streets are quiet now as kids are all indoors
- Streets are too spread out
- roadway into street and like battle areas

Natural space 10

- there isn't enough greenery, stop chopping down nature x 3
- The almond park field make some of it bark!
- I don't like the almond lake because it is filled with rubbish
- more engagement with the young people/families who don't use the wood/people who don't use the woods/green spaces and understand what the barriers are to them not using the wood/open areas x 2
- the lack of green spaces between the houses - being removed impacting on kids ability to play in safe view of homes
- more plants and flowers to add colour.
- Weather x 2

Play & recreation 83

- **Youth;** youth groups not available, not enough choice for teenagers to keep them off out of trouble, Nothing for the kids or teenagers to do. Nothing for disabled people No speakeasy discos etc Nothing for kids to do.5 15 years, nothing for teens to do, Youth clubs, funding comes in so late for clubs so cant plan - Youth Action struggle to find youth club or activity to suit my teen love to see a computer club Asides from the youth clubs run by YAP there not much to do not enough things for teens, Could do more for younger people, safe places where they can go and meet friends but not in a pub or bar x 22
- **Opportunities:** not lots of activities for any age group esp families esp weekends that isn't expensive, Lack of community clubs for my age range 33, more stuff for the kids to do locally, Craigshill Football club is in Broxburn, if you can't drive your kids too it you can't go to training not enough for the kids, after school, more clubs out of school like football, dance classes , basketball, hockey etc x 15
- **Parks:** don't like the parks all too old, quite untidy Parks, Not good parks, Parks are rubbish The parks could be better, equipment is dirty and old so it might not work as well, swing park- nothing for disabled children not enough play areas for small kids, lack of decent play areas soft play only caters for up to 5 years more climbing monkey bars x 14
- more public places so you can play or relax, not enough parks: places to play, Need something for us to do to meet more people, Galadays and such like events decreasing year on year x 9

- **affordability:** some groups/clubs cost too much, make excite cheaper so people use it more: not enough sports facilities not a lot of places for younger children e.g. garden, play area that is free x 5
- more activities, for older people; x 2
- how we are not allowed football as we have no facilities nearby - unless in a team: not enough football pitches x 2
- I don't like the swimming pool because it is too cold
- All the parks have been made for under 5s
- bubbles loophole - charging for the flumes
- Activity centres- leisure centre, ice skating
- lack of tracks for bikes

Facilities & amenities 99

- **GP health:** the doctor's appointment system could be better; Getting doctors' appointments and access to services such as mental health services getting harder and longer to obtain; health centre services very poor appointments, prescriptions etc. not a lot of appointments for health centre, dentist, trying to get doctor's appointments can't get GP appointment when you need one; nightmare getting a doctor's appointment, The worst thing you did was change the process of turning up before 8:30am for a same day appointment. This was NOT a change for the good of your patients. I have given up trying to get an appointment. The last time I did I called 72 times in order to get through. It's sad when processes are changed without the patient's best interests being the primary concern. I (and my whole family) am actually in the process of finding another surgery because of this x 15
- Craigshill mall, more shops - sells boys stuff and models; clothes shop in the mall x 5
- **Community facilities:** lack of access to community facility, No community centre what is the building at riverside for? Music? Pool? x 5
- The library to possibly close and leave, Craigshill, library not open at the weekend/Sunday x 4
- bad Wi Fi x 2
- IT - do not love the room
- All the takeaways are in the same place
- no swimming pool
- No available ATM after 6pm
- no dentist
- There is a lack of shopping service and places to eat/or even a café x 2
- Tower pub building - looks like prison, gymnastics and taekwondo centre- ugly, grey building x 2
- Hidden services, there is help out there: alcoholics anon gamblers anon Frank Anderson but difficult to find unless you are in the know or know someone in the know.

- Hospital children's ward being closed is very bad
- more facilities, few community spaces available to residents who work 9-5 x 2
- we need a hub that looks after junkies and alcoholics giving out methadone
- lack of public seating areas around The Mall not much shops that are accessible x 3
- shopping Mall has no general shops now x 2
- lack of doctors and nurses wanting to work in local health centres
- the lack of community centre/facility which can be adaptable, I don't like that we don't have a community centre like many other places x 3

Work and local economy 10

- Not enough employment
- don't like the Mall, the mall needs to be revitalised x 2
- not a lot of local businesses more support is needed for them
- trying to make changes for many years but Craigshill is a very deprived area
- lonely people coming into the shop
- having to go further to get to the bank and larger shops
- need better shops as only have the coop
- too many shops closing
- not enough help for school leavers

Housing & community 21

- I don't want to move house :-)
- the housing is quite poor and looks scary, Houses are manky Housing don't do repairs they temp fix. The flats are damp which is not good for kids, Grey and dirty houses elevations, Older houses are very dated and cold, some of the flats have dampness, have done for years - would be good to see it go - housing repairs x 6
- People from here can't get houses
- More housing for our kids
- too many private lets
- not enough bigger properties, lack of housing for larger families, x 2
- not allowed to put high fence around garden
- not enough council housing need to be looked at- is it suitable? X 2
- The reduction in green spaces for housing
- too many untidy gardens

- Can't afford better
- selling a lot of houses for letting leading to multiple occupancy
- Locals getting access to the housing (people that have stayed in the area all their life)
- Keep building houses on green space- the kids used to play on these areas

Social Interaction **26**

- some people are finding it hard to find somewhere to find friends, you can hardly meet new people because everybody goes to the same place, there's less mixing between young people now a lot of people need more meeting opportunities, too many teenagers on the streets, youth that don't know what to do with themselves and are on the street, isolation, not good places to go x **10**
- Some people; some are mean and nasty x **5**
- kids don't know how to communicate, young people loud, no one to correct them x **3**
- Smoking x **2**
- Homeless people
- Drug dealers
- more info required on what's going on for kids and adults
- neighbours from hell
- the idiots
- bad language

Identity and belonging **14**

- Stigma of being a deprived area - is it really? On selling sites on social media buyers are put off as soon as you say you live in Craigshill- perceived reputation, the bad name Craigshill has stigma that people say about Craigshill and about coming from Craigshill x **4**
- don't like some of the people that live near me: a lot of nasty people the minority of residents who trash the area and refuse to use bins x **3**
- old weird people
- the area has a lot of people, area is too big x **2**
- Certain areas in C`hill not as good as others but bit I`m in is good.
- nothing for disabled here
- people come and go
- lack of community spirit

Feeling safe 116

- **Drink and drugs:** too many taking drink and drugs; don't like the drugs and alcohol; drugs; anti-social behaviour (weekdays and weekends from 11 pm onwards) Too much violence, I don't like how there are a lot of delinquents a lot of drug users There is too much drinking in public, drunk and loud teens and adults (older men) causing a stir, not often but it happens (sometimes in large groups) groups of men drinking on the bench outside the coop - very intimidating, There is a lot of anti-social behaviour in the woodlands/fire damage and broken glass everywhere., youths setting fires to parks groups of Eastern European males/ youths gathering and drinking in the evenings in public places around the shopping centre and health centre area. swearing raised voices, and mannerism in front of the kids Underpasses I don't like the underpass, people get drunk in there Druggies, don't like the amount of drugs around I don't like the fact that most streets smell of cannabis obviously down to an individual rather than anyone else, x 41
- **Lighting;** Don't feel safe walking home at night, Walking through Craigshill football to Ladywell- scary path, bad lighting , Can be unsafe to walk at night cause of the lighting the street lights are too dull Poor lighting in areas, I don't like it if I walk somewhere at night I don't feel safe, don't feel safe in some areas because it is dark, because the lights are pants x 9
- Bullys and weirdos x 5
- **Violence:** the fights, theft an arguments - I feel its not safe for younger and elderly community , Don't feel safe, my son and i rarely leave house due to health trading to walk around area yet assaulted 4 times in past 5 years x 7
- a lot of police presence about, you find it scary at times as I don't know why they are there, police presence is negligible ,Not enough police presence x 6
- going up and down pathways on quad bikes x 5
- Don't feel secure on my own x 2
- I don't like the dirty flats they are scary - don't feel safe x 2
- Breaking the laws
- gangs
- The only bad thing is really the noise at Veiches because they could probably be high but can still give you a headache
- the crime: I would love to cut down a bit more by letting more police go along the streets
- people put stuff in your bin
- that some of the parks are being ruined with spray paint
- People stealing from shops
- Not safe
- The under paths
- looks scary
- poor recording of crimes, But safety and crime is my biggest issue in Craigshill X 3

- some areas known for trouble make me feel Unsafe to walk past x 2
- a few noisy neighbours x 2
- young kids throwing eggs at my window, young people loud at cash machine gets concerning x 2
- high fence around garden for dog and to feel safe
- youths hanging around the letham swing park drinking don't see any police walking about like they used too x 2
- Would not like to walk in evenings/ night round about tower area
- people trying to get into our door
- Live near open door, have to put up with anti-social behaviour, constant phone to police, feel nothing gets done
- Kids running across the road late at night to the shops

Care & maintenance; 288

- **Dog poo** everywhere; too much dog waste, Consistent mess of public foot path need to do something about the dog mess on the streets; dog waste not picked up, Really bad dog fouling around all Craigshill, There's dog poo on almost every path, people not cleaning up after dog poo; bad for dog poo; dogs dirt; dog poo on the grass and even the paths, The dog mess EVERYWHERE and the state of the roads in the streets, left lying on grass and pavements. It's awful! Having to manoeuvre the buggy round the dog poo. There needs to be a stronger approach to the people who do this, The fact that there are not nearly enough Dog Waste baskets provided - many are full to overflowing - both in the local area and particularly in Almond Park. As a Dog Walker I have noticed how many more people pick up after their pets responsibly - good for them - stupid not to have enough Waste baskets x 90
- **Litter:** Too much rubbish lying around; lots of litter would be willing to help on litter pick, also anything else to clean up our areas; Litter: too much litter; don't like when people litter; woods near my house is fill of litter; wild fires caused encouraged by the rubbish and hurting wildlife x 72
- **Fly tipping:** in Don drive, Dumping rubbish, There is a lot of fly tipping at the woodland entrances and in some cases residents are fly tipping over their fence into the wood fly tipping broken glass, fly tipping- outside housing estates, and various places, underpasses, parks: becoming a serious problem that's needs to be addressed seeing furniture lying around the streets and gardens, Forth/Don drive power wash the streets, broken items left on the streets, parks and woodland area (some there for around 6 months) Litter and dumped household items as well as black bags in Gardens and on the street; litter and rubbish being thrown about (household items) litter and on streets regular Fly tipping, Its a complete dump. Lots of litter, fly tipping, people here have no pride in where they stay. Not as clean as it used to be, untidy looking, x 53
- **Glass:** There is a lot of glass everywhere, glass all over the place, bottles lots of broken glass on pathway, grass verges, around the school, broken glass everywhere: and how it can hurt people and animals broken glass in the parks, in kids playing apparatus - king kong park; broken glass all over public walkways; glass left all over the paths x 35

- **Vandalism** ;I don't like that sometimes pitches and parks get vandalised, some people like to break stuff at the parks, that is done to the things that are for the kids - teenagers set fire to the park or pour paint on the play equipment children's playparks x **24**
- **old buildings looking tired:** (the Tower) groves, letham primary tidied up, Feel the whole area looks shabby, run down and untidy it would be nice if our services were improved, budget cuts - some areas looking deprived Don Drive, Forth Drive and parts of the walks Canberra street, Onslow, and Brisbane street, People are messy, some areas need renovated and tidied up, its an area that seems to be forgotten as in tidiness etc., feels abandoned by the council The mess of the area Some parts of it can be a mess Grubby area, The streets are now a mess and look grubby Grove block of flats need a facelift x **25**
- **graffiti:** on the walls where people have broken in, broken bricks on wall, graffiti and paint, amongst the flats x **12**
- **Bins;** not enough bins: near the shop at Darwin street, throughout Craigshill, there is not that many bins about, I have to walk too far to find a bin Address bin situation at the flats x **10**
- **Street lights** don't work sometimes x **8**
- The stairs at the health centre is all messed up
- Bin waste and recycling problems. A lot of flats in area only have grey bins despite requesting other bins for recycle, Length of time to get bulk uplift x **3**
- Ugly looking fences made of sticks
- Public footpaths need more maintenance.
- Bus shelters need repairing and information updated.
- The council used to send the street sweepers into individual streets, this has not happened in at least 2 years.
- Care and maintenance to pathways, roads, Paths are dirty and the car parks need maintenance x **3**
- unkempt garden areas and public areas, very unattractive to others. Not welcoming x **3**
- fences not being replaced by council, Fence needs fixed pathway between bailley and shop area of mall x **2**
- Needles lying about park at Craigsfarm
- Beer bottles/ broken glass on streets x **2**
- paths and council furniture i.e handrails etc. neglected , There is not being enough street lights on the back paths x **2**

Education & lifelong learning 4

- School- don't like maths x **2**
- Schools don't do enough outside term time, don't get involved with the gala day
- when children are diagnosed with dyslexia etc. no continued support in mainstream schools throughout different ages and stages

Childcare and respite 3

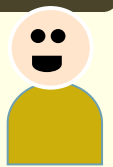
- no childcare
- lack of after school clubs
- lack of assistance with special needs children

Influence & self-control 24

- Stereotyping, the reputation it has from its past because it isn't even that bad, Area has a bad name (reputation) x 5
- I don't like money, how dear everything is, being able to afford things with lots of children isn't good; affordable activities especially important for those on low income and larger families x 3
- Nothing, I wouldn't change anything x 3
- smell of cars, too much pollution x 2
- everything- messy
- I don't like that there is basically nothing to see
- it's always the same people trying to make things happen in Craigshill
- More money spent on Craigshill to make it nicer. Walkways, streets, rubbish.
- organisation of the gala day to help get more funding and see what other funding is available to make it better
- Letham young person's unit - these children need to be introduced into the community and taught to respect Craigshill
- people that will listen to them with free internet use of computers
- Where the elderly are served first in the chemist instead of those on methadone programmes
- the amount of money which has been wasted in Craigshill in the past on pet projects
- Need central area where we can get listened to as we are constantly being passed from pillar to post
- A right to welcome new people to the community

CONSULTATION: collated findings

Ideas to make it better



Moving around 3

- wheel chair accessibility for the disabled
- an actual bike path for safe cycling to school

- only the mall left - old people can't get to the centre

Public transport **30**

- better bus service, busses need to be on time and take you to the right place; and with regular bus stops Better bus routes x **8**
- better public transport x **4**
- change and update the old bus timetables at the bus stops; add schedule back for the buses bus changes is problematic - timetable difficult x **3**
- fix the bus stops; change the transparent roofs to opaque roofs as they act like greenhouses, plus since I have been very young they have been damaged and not repaired x **3**
- have more buses, More local buses x **3**
- school bus
- bus trackers in bus stops
- Add a bus to Bathgate even a couple of times a day,
- Good bus service
- public transport could be vastly improved. Don't like having to wait ages for buses
- I would like a quicker service to edinburgh rather than the present one- something like an express would be great
- More bus stops (some too far apart)
- Can't get a bus to Howden/ Bathgate need to go to town centre
- Bring back Glasgow bus

Traffic & parking **14**

- **Parking:** more parking spaces, More parking spaces esp blue badge ones; Etime walk - utilise the greenspace centre for more parking, loss of garages could be turned into parking spaces, parking on and all around the mosque in surrounding streets too much, sort out parking situations now that houses have 2-3 cars and sometimes caravans; and it would solve a lot of disputes between neighbours, car park limited, not enough spaces to do my shopping at the coop x **10**
- more zebra crossings, crossings x **2**
- let kids own a car and drive more sports cars
- speed reducing measures around certain areas

Streets & spaces **37**

- **Lighting:** more lights in the underpasses, more street lights, and around park area at Spruce grove: more lamp posts, refurbish some poorly areas, a few more lamps about the street - dark spots from the parks to the Mall through the houses brighter and more lights to feel more safe x **16**
- brighten the place up, more underpasses decorated like Ladywells, More colour, more art and new structures, to have the underpasses painted and have white lights Use different colours! There is more than brown and grey x **9**
- **Paths:** More improve Paths, Better paths so you don't need to go off pavement x **4**
- Benches/seats for people to sit on walk paths/areas x **2**
- modern building
- landscaping around flats
- Better roads going into the street as a lot are falling apart and full of potholes
- encourage the children to use the underpasses ie signs
- Improve look of buildings
- More ramps at shops and getting down to cross roads

Natural Space **26**

- more green spaces, and places to relax and explore with children and adults, more places to run x **6**
- more woodland areas, trees, and woods we can go in; more trees at the centre x **4**
- more parks and more green areas to grow your own vegetables, nature trails more stuff for the kids out in nature ie how we live outside x **3**
- a beach x **3**
- some ponds, more plants, a pool in the park x **3**
- Field at the top of almond park
- the animals :camels in the Forrest
- more engagement with the young people/families who don't use the wood/people who don't use the woods/green spaces and understand what the barriers are to them not using the wood/open areas
- open area turned into quiet places (waste ground)
- would like assurances that our Almond Park and local woodlands will be conserved.
- Wooded areas have been abandoned by council
- bush and shrubs and fast disappearing

Play & recreation 274

- **Improve parks:** Better parks and shops; upgrade parks example, spinning, climbing etc; rainbow park chestnut grove improve park for older children - climbing web bigger slide places to hang out; better stuff on playgrounds like park or stuff and more cool swings; More things to climb; instead of concrete in parks something soft; more climbing stuff at parks; more parks swings and climbing stuff; more parks, better age appropriate equipment, play equipment for children with additional support needs, one more swing because if someone on it more people can enjoy, water park, more teen stuff, bike track, not much baby stuff: trampolines; swings in the witches park; a pool in the park, put a park in Perth street and I would like it to have a lot of stuff, put something in the big field at Almond, water park, make letham Park bigger a bit boring, Add flying fox to King Kong park, adventure courses, min golf, Biking courses, mountain bike tracks, more equipment at the AlmondNicer/ more parks, created by young people more for young children at parks, A flying fox improve public parks Skate park or bike trail, sports eg basketball x **71**
- **Youths:** Make area for teenagers at weekend, More things for teenagers to do More groups, More youth group, like this girls group, would like to go to more youth groups More to do for our age group (16+), Somewhere for teenagers to do on Friday nights, More clubs/youth groups, More activities for youngsters (teens) 14-16, Wee areas for youths with a shelter roof- to stop them scaring older people by hanging around streets/tunnels youth groups for kids, Some youth clubs, Youth clubs or more social activities for the youths 11-18years clubs for boys, more affordable clubs for young people 11to 18 more programmes to occupy youth from Anti-social behaviour, club for teens so they don't feel the need to shout in the street and smash bottles everywhere; more clubs for teenagers, more amenities for the youth, youth clubs even Christian youth clubs x **51**
- **Types of activities; clubs** arts and crafts, Singing club; more music clubs; more clubs, Rock climbing, more clubs/community groups : boxing for kids; in the community closer to other people: sports clubs, I would like if school clubs were more often especially football club in Letham Primary school, more winter activities; indoor park, more stuff to do inside bowling, more activities for boys aged 8-11, more clubs like this (girls club) More local clubs more to do for school age children 5-15 yrs. more choice of after school clubs, indoor winter time activities and groups, Indoor play options for kids more for kids to do in the school holidays; more kids groups, More things for kids, more thing to do, more things to do for the kids, kids programmes, evening drop in for kids we need much more community facilities, clubs for kids, more clubs to go to, for kids, youth club for boys around 6-7 years x **44**
- **Sports:** Basketball/ football court; Football pitch; Basketball pitch; free astro pitch; Free football pitches: more parks for sports, more places to play sports, gym for children 3G football pitches;(for rugby & public use) Basketball area; Football areas - obstacle courses in parks , public 11 aside pitch, 3G football pitch, rope swing across the Almond, badminton courts, more sports activities, 5 a side pitch x **26**

- coffee mornings maybe for adult interaction, more parents groups, Having an adult group so locals can get together and learn about each other as well as from each other, Adults nights: bingo, cooking, arts and crafts cross stitching, more mother and baby groups, x 7
- more things to keep people busy, more things to do, More social activities, More for the elderly, more adult clubs, men's groups x 7
- Skate park; Somewhere to bike and skate in my area, min skate park x 5
- Ice rink x 4
- Introduce one large Gala day in Howden Park and make it as good as they used to be, social gatherings/ activities More fun days x 4
- Advertise more groups for school children not just younger children, activities better advertised so we know what is on x 2
- Arcade
- Dog places with have like dog training obstacles
- more mario
- Dance club that is not lots of money
- some shop that will let children do crafts things for free
- more graffiti art
- More animal parks
- membership cards for groups
- More leisure activities
- leisure activities to be more affordable
- A large play area/space for kids with bench or seating for adults would be an asset. This would allow children a safer environment to play.
- coffee mornings
- more safe play areas
- meetings for disabled with teas/coffee
- clubs can be made longer
- community activities for young and old

Facilities & amenities

86

- **swimming pool**; a bigger swimming pool, at xcite so the young kids don't need to wait on parents x 11

- tie in more with Craigswood for community, a community centre for everyone would be good, it would be good to see Craigsfarm with affordable activities for the children and teenagers in Craigshill, Riverside opened up for a drop in café - coffee mornings, a purpose built building similar to the one at Armadale Strathbrock To have a community centre x **11**
- **Access to food:** cheaper food and drink, There are big fields put some food shops/banks in and parks there, local foodbank subway, local Mc Donalds a local food bank x **11**
- **more shops;** toyshops; big clothes shop; more corner shops, add Five Guys, make a mario shop in the centre x 10
- Cafes: Cafes for after school shopping area; more cafes; kids café; more cafes make more cafes and restaurants Milkshake bar more local shops a shop for all ages full of activities like making slime, free Wi-Fi, painting, drawing; more shops in the Mall X **17**
- More health centres, better organisation at health centre x **2**
- 4D cinema
- more centres
- better hospitals
- Arcade
- more libraries, Fighting to keep the library would be a good start. X **2**
- add more public facilities
- less queuing at chemist
- More clubs activities for women or for 20-40 more work experience opportunities to gain skills for older age groups such as admin roles to help people get work .
- more arts and craft workshops
- have the football in Craigshill
- cheap access to gyms and swimming through weekends
- health centre - to meet demand, Simply put your patients first and bring back the walk in “same day” appointments. (doctors), Better GP service x **5**
- Drop in's: drop in for the elderly; drop in service for adults and kids; drop in services for 16-20 for drugs and alcohol; drop in for single parents x **4**
- Keep library service here plus computer access at library, library/Almondbank centre/Good neighbour network should offer classes and activities at weekends and evenings X **3**
- A bank x **2**
- more resources for youth action, pottery project etc
- workshops
- services that you can just go to without being referred
- more community centre involvement

- those with mobility issues need local shops like butcher and bakers
- more staff for st johns hospital i.e doctors and nurse
- More amenities for elderly
- More facilities that people can use (see community centre) especially the disabled and unemployed

Work & local economy 11

- local jobs
- more places to volunteer
- more jobs for teenagers
- regenerate garage @ Carron Walk
- making it easier for businesses to have business in the Mall
- put a Gregs in the mall
- more shops
- Looking to attract more shops and business that meet the resources the community's needs
- jobs, types, pay, need to be looked at?
- more done to encourage businesses in the area
- more shops for those of us without transport, suitable for the area. Poundland, card factory etc

Housing & community 19

- chair, suitable stuff and houses, houses improved, a house to live in, make sure everyone has a home x 7
- Housing to take folk seriously and do something about cold and draughty homes! housing association to listen better to tenants regarding gardens, dogs dirt bins etc, x 2
- Council Housing associations enforces policies to encourage people to keep their gardens and outside areas clear of rubbish, Almond housing maintain properly the green areas as some bits very badly neglected x 2
- more adaptable housing for people with disabilities , more disabled housing and car park x 2
- New houses
- bigger council or local housing
- finding ways to make area more appealing (painting, planting etc)
- The houses are dated and Almond Housing needs to work harder on the upkeep. I think this would encourage people to take pride in their homes and in the community.
- Almond housing out patrolling and looking at the state of some of the houses and gardens- like old LDC did, garden inspections
- more investment in upgrading housing

Social interaction 12

- a club for people that don't have anyone to play with, more places to play sports, more places for people to play x 4
- more community events like the gala day - all to the support the committees that put them on, try and make the community come together more x 4
- make Craigshill more welcoming
- nothing for older people to do
- friendlier people
- keep control of the idiots

Identity & Belonging 3

- could make it feel more homely
- need better community spirit
- neighbours caring for their own area

Feeling safe 28

- **CCTV:** street cameras to stop people littering, More cameras for safety CCTV around underpasses and patrols to prevent vandalism and fly tipping to catch disrespectful people x 6
- **Police:** more police as too many people drinking and taking drugs more community police so that things getting ruined stops and community feels safer at night There needs to be more local police presence x 6
- More local police patrolling: visible, More policing of areas were youths hang about, x 4
- **Anti-social behaviour:** Stop adults drinking in under passes (some Polish adults do this near my area and it is scary to pass them) Not knowing what they are saying makes me walk over the road, Drinking in street both adults and young x 2
- safer
- no more bullying
- whistles in case we feel someone is following another person
- less places for people to buy alcohol (sells less in shops)
- Less crime
- some undesirable people
- More accurate recording of crime .
- Troublemakers dealt with
- reduce and deter public drinking
- alarm systems/security

Care & maintenance 155

- **litter:** Help to pick up litter me and my friends want to help, put signs up, Tidy up the mess, more litter pickers, stop litter, less rubbish on the streets, Litter pickers and clean ups, put littering posters up around the place More litter pickers as a lot of rubbish in the streets Get the community to take part in litter picks, Regular community litter picks in all areas of Craigshill, not simply around the courts and parks there should be big fines for people who drop litter, Litter picked up on more regular basis and council needs to start stepping up to make it more enjoyable place to live x **32**
- **Bins,** for areas that are worse places; poo bins, more bins, around the paths and Almond, parks and houses, more litter bins bins emptied more often x **29**
- **Dog fouling:** more dog facilities around parks/ bins! A dog warden, litter bins, More campaigns to raise awareness of cleaning up after your dog. I would like to see more done about the dog mess there is supposed to be wardens who can issue fines never seen this happen yet, Uphold the fines against dog fouling and littering, A way of enforcing dog owners to clean up after their pets, Cleaning dog poo, More vigilance on dog fouling dog fouling - need stickers and bins X **28**
- **Clean area:** cleaning the streets more; would be nice if the council cleaned up the area., make some areas look better, Cleaning up a bit. General untidiness. New parts of Craigshill where the houses are is much nicer than the flat area, its run down at Don Drive flats, crap on the ground, smashed windows, looks abandoned x **17**
- **Vandalism:** less vandalism, Make the area better by less vandalism x **8**
- **Street lights:** better Streetlights x **8**
- fixed the roads & paths, Footpaths/lighting need improving, x **6**
- clean the glass up so it stops hurting everyone x **5**
- **Graffiti:** help to graffiti art make underpasses look good, Involved in street art-work underpass at Beech Grove leading to ** street, as we have nowhere to properly do it *learn how to do*graffiti art properly x **5**
- bulky uplifts especially of things that cause hazards, More street cleaning needs to be done as there is often a lot of bulky rubbish, clean up the streets from flytipping, fine the residents who constantly fly tip and do not use the bins provided x **5**
- **Fines:** a bigger fine for litter and dog poo x **2**
- More recycling facilities. For flats removing lots of smaller bins and replacing with industrial sized bins to save space (and I'm sure money for the council) x **2**
- Better maintenance. And looking after resources x **2**
- face lift on older buildings needed, outside of buildings painted to make the Mall more appealing x **2**

- More authority in the area and fines should be given
- Upgrade the whole of Craigshill by Parks, bowling greens, roads walls, tennis court.
- introduce service for free uplifts every 3 months
- more police presence
- Would like to see the area around Letham primary improved with landscaping, shrubs, plants, better pathways to the main entrance from Forth Drive. It is a great school inside and the playground had good elements but from the outside looks almost prison like and lots of concrete. Also the litter trapped behind the railings at the community wing part brings it down too.
- More groups that could help people become more aware of their area and their part in it.
- Glass remover or a group locally organised to remove glass (I would do this!)
- Encourage people to recycle as they are supposed to.
- more enforcement on the upkeep of gardens
- cleaner environment
- address private landlords conditions of buildings and gardens
- Craigshill Rugby club edging is a disgrace weeds never cut!!
- improve the area with extra gardening services
- more bottle banks. The one behind the Co-Op is often overflowing - bottles are left outside and then smashed by kids. I am 79 and take up my bottles in my Shopping Trolley - have no intention of dragging them back home again

Education & lifelong learning 8

- more activities in the school playground
- schools could do more to help parents to teach kids
- more activities in school - playground
- a high school
- language classes
- Good school
- we still had a high school - now too many houses
- we need more academic books like maths and interactive books

Influence & sense of control 21

- people chipping in as a collective to make the place better eg cleaning up a garden area, or a repair with a reward of a free burger etc or get some businesses involved to support offer incentives etc x 2
- no bullies and bully and help/support group

- respect sad people
- Craigshill newsletter what on etc.
- I think there should be more things to see like things that stand out
- and stop people smoking because it can make you very sick and it's not good for you
- poverty (can't afford stuff ; need to steal)
- drugs (kills people)
- alcoholics (do stupid stuff)
- litter (kills animals)
- Glass(kills animals and people
- bus (not on time)
- More for teenagers, more advertising about
- A committee to look at ways community can be involved in supporting the young people with more clubs, especially for those that may be causing some of the offending behaviours.
- more charity fundraisers for the gala day. On top of WLC funding, more advertising, sponsored walk etc
- community meetings need to be at all times not just during the day
- work with the tower to help bring the community together
- development trust to generate money to be spent within Craigshill on the likes of the CGNN, summer play scheme
- to YAP re open door- I know these young people need help but it disturbs my life
- List of voluntary group that could be made available to residents



Age spans 5-11 years (94 responses)

Demographic breakdown

Ethnicity: 91% Scottish/British 5% Polish/Eastern European 2% white other 1% mixed ethnic

Gender: 48% Female 50% Male 2% Non-disclosed,

61% that answered 6% have accessed foodbanks

79% that answered 4% access childcare

100% that answered 12% consider themselves to have a disability or having a caring role for a family member

64% that answered

- o 29% regularly access hospital or specialist services
- o 3% access social work/care services

Of the 60% that answered on housing

- o 18% lived in mortgaged/homeowner housing
- o 7% lived in private lets
- o 9% lived in council housing
- o 26% lived in social housing

Within the remaining 40% we know we have a few respondents that live in homeless accommodation that have contributed to this consultation. **** (The questionnaire was not set up for homeless or temporary accommodation)

Moving around

- Get to stores quick
- I like that the school is very close in the community
- like having places to go

Public transport

- transport; helps you get to the centre easily x 3
- like the school buses
- I like bus rides in my local woodlands

Streets & Spaces

- like the streets, going about the streets, I like walking about x 3
- get to go to friends without crossing roads

Natural space

- open & Green space x 7
- Almond park x 5
- Animals x 3
- like woodland, biking i.e woods at witchy park I like climbing the trees x 3
- on the seaside for walks: The Almond has good walkways: space to walk and play x 3

Play & Recreation

- **Parks:** fun parks. The bigger the better! because there is lots of things to do and it is easy to get too, letham park/Witches park, Almond Park is fun because they have 2 slides and one ig swing and yeah its really fun, it helps me exercise, Love the flying fox x 28
- Clubs, community groups good variety: Tae Kwondo: handball: girls clubs: basketball: rugby training: x 10
- playground football area that is free, there are lots of places to play x 3
- Gala day and events people can go too x 2
- Youth Action
- Jump Station
- like the art work

Facilities & Amenities

- Shops: a lot of shops; like the shops- mall sweetie shop X 12
- The centre; lots of variety; lots of places to go like the movies, swimming pool and a lot more X 7
- lots of wi fi, like WiFi x 4
- The library, it's good for kids, I don't want it to close x 3
- Craigsfarm, Craigshill pavilion, and more x 3

- xcite because its in Craigshill and its fun: because I go to swimming lessons and it is so fun x 3
- Nice food, lots of food and drink x 2
- Café X 2
- Garages to fix your car
- Howden park
- fire station
- the churches are welcoming
- like the tower and stirrup stane

Housing & Community

- the houses x 4
- love my home and family x 2
- Parks. Beeches & Groves x 3
- lots of homes

Social interaction

- Friends: nice friends; make friends fast, all my friends are here x 15
- most people are very nice x 6
- Meeting new people
- People - socialising x 2
- talk to everyone x 2
- lots of kids to play with x 2
- there are lots of people here x 2
- like my neighbours
- lots of places to go I can hang out x 2
-

Identity and belonging

- friendly community; looked after x 4
- Close to family, all family live in Craigshill x 3
- I'm proud to live here x 2
- secure with family and friends, my friend Logan x 2
- It's interesting
- I was born here

Feeling safe

- Nice quiet place x 7
- Fun and safe parks and grass; Parks are safe, It's a safe place to live; feel safe x 5

Education and lifelong learning

- School, letham PS, riverside PS x 12
- outdoor learning and natural environment

Influence and Self control

- I like everything
- In like nothing
- Its ok

Craigshill CONSULTATION: 5-11 years

What we don't like



Public transport

- school bus

Traffic & parking

- the cars parking at the side of the road, kerbs; because I can't see cars coming if I'm crossing the road x 2
- don't like cars coming so fast down the street
- don't like crossing the road, not safe on the road x 3
- I don't like motorbikes going in-between cars

Streets & spaces

- the paths are dangerous: uneven x 2
- Streets are too spread out

Natural space

- there isn't enough greenery, stop chopping down nature x 2
- The almond park field make some of it bark!
- I don't like the almond lake because it is filled with rubbish

Play & recreation

- more public places so you can play or relax, not enough parks: places to play, Need something for us to do to meet more people x 5
- The parks need more activities, for older people; more climbing monkey bars x 5
- don't like the parks all too old, quite untidy x 3
- some groups/clubs cost too much, make excite cheaper so people use it more: not enough sports facilities x 3
- how we are not allowed football as we have no facilities nearby - unless in a team: not enough football pitches x 2
- I don't like the swimming pool because it is too cold

Facilities & amenities

- The library to possibly close and leave, Craigshill, library not open at the weekend/Sunday x 3
- more shops - sells boys stuff and models; clothes shop in the mall x 3
- bad Wi Fi x 2
- IT - do not love the room

Housing & community

- I don't want to move house :-(
▪ the housing is quite poor and looks scary

Social Interaction

- Some people; some are mean x 2
- Smoking x 2
- some people are finding it hard to find somewhere to find friends, you can hardly meet new people because everybody goes to the same place x 2
- Homeless people
- Drug dealers

Identity and belonging

- don't like some of the people that live near me: a lot of nasty people x 2
- old weird people

Feeling safe

- I don't like the underpass, people get drunk in there x 5
- Bullys and weirdos x 4
- Druggies x 3
- Don't feel secure on my own x 2
- violence x 2
- Breaking the laws
- gangs
- alcohol
- The only bad thing is really the noise at Veiches because they could probably be high but can still give you a headache
- don't feel safe in some areas because it is dark, because the lights are pants
- the crime: I would love to cut down a bit more by letting more police go along the streets

Care & maintenance

- Too much rubbish lying around; lots of litter would be willing to help on litter pick, also anything else to clean up our areas; Litter: too much litter; don't like when people litter; woods near my house is fill of litter; wild fires caused encouraged by the rubbish and hurting wildlife x 40
- Dog poo everywhere; too much dog waste x 25
- lots of broken glass on pathway, grass verges, around the school, broken glass everywhere: and how it can hurt people and animals x 19
- People are messy x 2
- Vandalism x 12
- graffiti: on the walls where people have broken in, broken bricks on wall x 5
- not enough bins: near the shop at Darwin street, throughout Craigshill x 5

Education & lifelong learning

- School- don't like maths x 2

Influence & self-control

- smell of cars, too much pollution x 2
- Nothing
- everything- messy
- I don't like that there is basically nothing too see
- I don't like money, how dear everything is
- the reputation it has from its past because it isn't even that bad

Craigshill CONSULTATION: 5-11 years

Ideas to make it better



Moving around

- wheel chair accessibility for the disabled

Public transport

- change and update the old bus timetables at the bus stops; add schedule back for the buses x 2
- busses need to be on time and take you to the right place; and with regular bus stops x 2
- more buses
- school bus

Traffic and parking

- more parking x 2
- more zebra crossings
- let kids own a car and drive more sports cars

Streets & spaces

- more lights in the underpasses, more street lights, and around park area at Spruce grove: more lamp posts, refurbish some poorly areas x 9
- more Paths x 2
- more underpasses decorated like Ladywells x 2
- more art and new structures

Natural space

- more green spaces, and places to relax and explore with children and adults x 5
- trees, and woods we can go in; more trees at the centre x 3
- a beach x 3
- some ponds, more plants, a pool in the park x 3
- Field at the top of almond park
- the animals :camels in the Forrest

Play & recreation

- **Improve parks:** Better parks and shops; upgrade parks example, spinning, climbing etc; rainbow park chestnut grove improve park for older children - climbing web bigger slide places to hang out; better stuff on playgrounds like park or stuff and more cool swings; More things to climb; instead of concrete in parks something soft; more climbing stuff at parks; more parks swings and climbing stuff; more parks, better age appropriate equipment, play equipment for children with additional support needs, one more swing because if someone on it more people can enjoy, water park, more teen stuff, bike track, not much baby stuff: trampolines; swings in the witches park; a pool in the park, put a park in Perth street and I would like it to have a lot of stuff, put something in the big field at Almond, water park x 41
- **Types of activities** arts and crafts, Singing club; more music clubs; more clubs, Rock climbing, more clubs/community groups : boxing for kids; in the community closer to other people: sports clubs, I would like if school clubs were more often especially football club in Letham Primary school, more winter activities; indoor park, more stuff to do inside bowling, more activities for boys aged 8-11, more clubs like this (girls club) x 21
- Basketball/ football court; Football pitch; Basketball pitch; free astro pitch; Free football pitches: more parks for sports, more places to play sports x 11
- Skate park; Somewhere to bike and skate in my area x 2
- make letham Park bigger a bit boring x 2
- Arcade
- Dog places with have like dog training obstacles
- more mario
- Ice rink x 3

Facilities & amenities

- **Access to food:** cheaper food and drink, There are big fields put some food shops/banks in and parks there, local foodbank subway, local Mc Donalds x 10
- **more shops;** toyshops; big clothes shop; more corner shops, add Five Guys, make a mario shop in the centre x 10
- **Cafes:** Cafes for after school shopping area; more cafes; kids café; more cafes x 7

- swimming pool; at xcite so the young kids don't need to wait on parents x 5
- More health centres
- 4D cinema
- more centres
- better hospitals

Work & local economy

- local jobs

Housing & community

- chair, suitable stuff and houses, houses improved, a house to live in, make sure everyone has a home x 7

Social interaction

- a club for people that don't have anyone to play with, more places to play sports, more places for people to play x 4

Feeling safe

- street cameras to stop people littering x 2
- safer
- no more bullying

Care & maintenance

- Bins, for areas that are worse places; poo bins x 15
- Help to pick up litter me and my friends want to help, put signs up, Tidy up the mess, more litter pickers, stop litter, less rubbish on the streets x 14
- less vandalism x 6
- better Streetlights x 5
- clean the glass up so it stops hurting everyone x 4
- help to graffiti art make underpasses look good, Involved in street art-work underpass at Beech Grove leading to ** street, as we have nowhere to properly do it *learn how to do*graffiti art properly x 4

Education & lifelong learning

- more activities in the school playground
- a high school

Influence & sense of control

- no bullies and bully and help/support group
- respect sad people
- I think there should be more things to see like things that stand out
- and stop people smoking because it can make you very sick and it's not good for you



Age spans 12-14 years (40 responses)

Demographic breakdown

Ethnicity: 83% Scottish/British 13% Polish/Eastern European 3% white other 3% Chinese

Gender: 55% Female 40% Male 3% Other 3% non-disclosed

72% that answered, 5% have access to benefits or support with finances

65% that answered, 3% access childcare

92% that answered, 18% consider themselves to have a disability or having a caring role for a family member

64% that answered

- o 29% regularly access hospital or specialist services
- o 3% access social work/care services

Of the 65% that answered on housing

- o 35% lived in mortgaged/homeowner housing
- o 8% lived in private lets
- o 10% lived in council housing
- o 13% lived in social housing

Within the remaining 40% we do not know if we have a few respondents that live in homeless accommodation and that may have contributed to this consultation. **** (The questionnaire was not set up for homeless or temporary accommodation)

Moving around

- the Mall is next to my house, there's a chippy next to me, the library being close, close to schools x 4
- Almond great to cycle across the path x 2
- near the centre, don't need to travel long for shopping x 2
- many places close to run and jog

Public transport

- close to bus stops
- I like that it gives information of bus timetables at bus stops

Streets and spaces

- over all nice
- The streets
- the new streets are very nice looking and tidy

Natural space

- The forest
- almond park because it is big and peaceful

Play & Recreation

- The parks, The parks are ok, the witches park x 5
- Girls group, I like all the clubs because you can relax and not be stressed, The young clubs giving you a safe space, clubs, I have youth club that I attend one night per week, There are a lot of clubs x 9
- Bowling club, rugby club, gives you something to do, I enjoy girls groups and I play football for Craigshill Thistle x 3
- Football pitch
- All the different thing to do there
- Amazing clubs with reasonable prices that's about it

Facilities and amenities

- close to amenities, mall, coop - although small has a lot of what you need centre, shops nearby; Handy for shops; The shops, lots of places that anybody can go to, x 11
- Like Craigsfarm and living near to it - when will it be open again?
- Riverside Community Wing
- The health centre
- Food places
- the rugby club and the field next to it gives you a lot to do when needed, lots of sport facilities for fitness, Xcite x 3

Housing and Community

- I like my house x 2

- Houses -colour

Social Interaction

- everyone gets along
- the people: some people are nice; nice people, There is some nice people and that's about it x 6

Identify and belonging

- good community and good company x 2
- I like the community because everyone is close and helps each other, Lots of friends look out for each other x 2

Feeling safe

- very quiet x 4
- It's a peaceful area to live in
- Feeling safe
- sometimes safe

Care and maintenance

- I like it because there are bins scattered around the place

Education and lifelong learning

- Riverside Primary, I like Inveralmond community high school because the teachers are nice x 2
- kids can get an education

Influence and self-control

- I enjoy volunteering at summer programme
- Nothing
- It could be Knightsridge



Public transport

- Bus service
- the bus stops aren't too clean/tidy
- late buses

Traffic & Parking

- not enough parking near the Mall

Streets and spaces

- I don't like how some of the underpasses lighting is not very good for at night time, lighting /lampposts x 3
- chunks out roads & paths due to the snow ploughs when icy and snowing

Play & Recreation

- All the parks have been made for under 5s
- Parks, Not good parks, Parks are rubbish x 3
- not enough things for teens
- The parks could be better, equipment is dirty and old so it might not work as well x 2

Facilities and amenities

- not a lot of appointments for health centre, dentist
- Craigshill mall

Housing & Community

- Houses are manky

Social interaction

- not good places to go
- The people: some people x 2

Identity and belonging

-

Feeling Safe

- a lot of police presence about, you find it scary at times as I don't know why they are there
- people put stuff in your bin
- that some of the parks are being ruined with spray paint
- the fights, theft and arguments - I feel it's not safe for younger and elderly community x 3
- People stealing from shops
- bullies
- There is too much drinking in public x 2
- Underpaths
- Junkies x 2
- I don't like it if I walk somewhere at night I don't feel safe
- the street lights are too dull
- I don't like the dirty flats they are scary - don't feel safe

Care & maintenance

- Litter - rubbish, dirty everywhere but mostly in the woods x 8
- Vandalism x 5
- There is a lot of glass everywhere, glass all over the place x 5
- mess on the paths, Dog poo, Consistent mess of public foot path, x 5
- there is not that many bins about, I have to walk too far to find a bin x 3
- I don't like that sometimes pitches and parks get vandalised, some people like to break stuff at the parks x 2
- Some parts of it can be a mess
- The stairs at the health centre is all messed up

Influence and sense of control

- Stereotyping x 2



Public transport

- fix the bus stops; change the transparent roofs to opaque roofs as they act like greenhouses, plus since I have been very young they have been damaged and not repaired x 3
- Better bus routes
- bus trackers in bus stops

Traffic and parking

- more parking spaces

Streets & spaces

- a few more lamps about the street - dark spots from the parks to the Mall through the houses x 3
- to have the underpasses painted and have white lights
- brighten the place up

Natural space

- more woodland areas
- more places to run

Play & Recreation

- New skate park, mini skate park x 2
- playground for kids
- Make area for teenagers at weekend, More things for teenagers to do More groups, More youth group, like this girls group, would like to go to more youth groups x 8
- Dance club that is not lots of money
- some shop that will let children do crafts things for free
- gym for children
- **Parks:** More parks; More swings in parks; Climbing frames; Add flying fox to King Kong park, adventure courses, min golf, Biking courses, mountain bike tracks, more equipment at the Almond Nicer/ more parks, created by young people, x 12

- 3G football pitches;(for rugby & public use) Basketball area; Football areas - obstacle courses in parks , public 11 aside pitch, 3G football pitch, rope swing across the Almond, badminton courts x 9
- More things for kids
- More fun days
- more graffiti art
- a bigger swimming pool x 4
- we need an ice rink
- More local clubs
- more for kids to do in the school holidays; more kids groups x 3

Facilities & amenities

- Milkshake bar
- make more cafes and restaurants
- a shop for all ages full of activities like making slime, free Wi-Fi, painting, drawing; more shops in the mall x 2
- Arcade
- more libraries
- more local shops

Work and local economy

- more places to volunteer

Housing & Community

- New houses

Social interaction

- make Craigshill more welcoming

Feeling safe

- more community police so that things getting ruined stops and community feels safer at night
- whistles in case we feel someone is following another person
- less places for people to buy alcohol (sells less in shops)

Care & maintenance

- more bins, around the paths and Almond, parks and houses x 7
- a bigger fine for litter and dog poo x 2
- Litter pickers and clean ups, put littering posters up around the place x 5

Influence and sense of control

- poverty (can't afford stuff ; need to steal)
- drugs (kills people)
- alcoholics (do stupid stuff)
- litter (kills animals)
- Glass(kills animals and people)
- bus (not on time)



Age spans 15-26 years (37 responses)

Demographic breakdown

Ethnicity: 92% Scottish/British 8% Polish/Eastern European

Gender: 62% Female 32% Male 2% other

11% consider themselves or someone they care for to have a disability or a caring role for a family member

From 88% that answered, 14% have access to benefits or access support with finances

From 88% that answered, 5% have accessed foodbanks

From 88% that answered, 8% access childcare

From 88% that answered, 24% are looking for work

From 81% that answered, 3% access social work/care services

From 89% that answered, 30% have children under 26 living with them

Of this 30% 73% have children aged 0-4 yrs

27% have children aged 5-11yrs

***Housing data collected is not robust as some consulted with have tenancies/homes of their own and some still live with families*

Moving around

- near to shops, playparks and doctors, hospital, school and the centre x6
- It is local to work x 2
- I like that everything is sort of close if you live in the area x 2
- easy access to the roads- feels safe x 2

Public transport

- transport x 2
- bus stops everywhere

Natural space

- good places to walk dogs, down the Almond x 2

- The local nature
- like being near the water its peaceful and quiet

Play & recreation

- The parks; Park areas, for children to play on x 6
- Social clubs- Drop ins, many groups for young or old to participate in Clubs- socialising and activities, x 3
- Football pitch
- Youth clubs- music and social time
- Gala day and fun days
- I enjoy the community projects we do in clubs working with the regeneration groups, Projects x 2
- All the activities there are in the area
- Arts
- Music
- play scheme running in the summer holidays

Facilities & amenities

- schools and local shops, Close stores, The mall (cafe), its good if you have a young family as it has good schools near and shops if you run out of milk and bread etc x 6
- Howden park, YAP/offbeat YAP music, daisy drop in, xcite, the facilities-gym, football pitches x 7
- There is some good services cadets,
- social activities for kids
- public library for everyone

Work & local economy

- my work is local (SJH)
- local shops

Social interaction

- People x 2
- friendly neighbours, Neighbours are really nice x 2
- People in my street are polite
- Socialising with friends and meeting new ones at clubs

Identity & belonging

- I like the community feel in Craigshill everyone knows one another and most are willing to pitch in and help x 3
- There is generally quite a good community spirit good community spirits, Community x 4
- The community stay together
- I grew up in Craigshill so it is home to me

Feeling safe

- Its quiet where I live; Quiet area x 3
- it feels very safe
-

Care & maintenance

- my street is clean and tidy
- its nice

Education & lifelong learning

- Schools

Childcare and respite

- Daisy drop in

Craigshill CONSULTATION: 15-26 years

What we don't like



Moving around

- How difficult it can be to reach the town centre

Traffic & parking

- streets and parking
- could do with more parking in streets (Groves) plenty of room for more parking spaces, just needs the time and money spent

Streets and spaces

- Bushes at houses it looks horrible
- more paths

Play & recreation

- Nothing to do: nothing for my age group 16+; not enough for the kids, after school, more clubs out of school like football, dance classes , basketball, hockey etc x 6
- Asides from the youth clubs run by YAP there not much to do x 2
- no swimming pool
- not a lot of place for younger children eg garden, play area that is free x 2

Facilities & amenities

- No community centre
- All the takeaways are in the same place
- trying to get doctor's appointments

Housing & Community

- People from here can't get houses
- More housing for our kids
- Housing don't do repairs they temp fix. The flats are damp which is not good for kids

Social interaction

- People are nasty

Identity & Belonging

- the area has a lot of people

Feeling Safe

- Drink and drugs: too many taking drink and drugs; don't like the drugs and alcohol; drugs; anti-social behaviour (weekdays and weekends from 11 pm onwards) Too much violence, I don't like how there are a lot of delinquents x 6
- Not safe
- Don't feel safe walking home at night, Walking through Craigshill football to Ladywell- scary path, bad lighting , Can be unsafe to walk at night cause of the lighting x 4
- Not enough police presence

- The under paths
- looks scary

Care & Maintenance

- need to do something about the dog mess on the streets; dog waste not picked up, Really bad dog fouling around all Craigshill, There's dog poo on almost every path x 5
- glass, bottles x 2
- The mess of the area
- Dumping rubbish, litter in streets x 9
- Bin waste and recycling problems. A lot of flats in area only have grey bins despite requesting other bins for recycle, x 2
- Fly tipping problems, especially in Don drive
- Street lights don't work sometimes
- Grubby area, The streets are now a mess and look grubby x 2
- vandalism that is done to the things that are for the kids - teenagers set fires to the park or pour paint on the play equipment x 2

Influence and self-control

- Area has a bad name (reputation)

Craigshill CONSULTATION: 15-26 years

Ideas to make it better



Public transport

- better bus service x 2
- have more buses

Traffic & parking

- crossings

Streets & spaces

- brighter and more lights to feel more safe x 2

- Benches/seats for people to sit on walk paths/areas
- More colour

Play & recreation

- more things to keep people busy, more things to do, More social activities x 4
- More to do for our age group (16+), Somewhere for teenagers to do on Friday nights, More clubs/youth groups, More activities for youngsters (teens) 14-16, Wee areas for youths with a shelter roof- to stop them scaring older people by hanging around streets/tunnels x 6
- more for young children at parks, A flying fox improve public parks Skate park or bike trail, sports eg basketball x 6
- More animal parks
- More for the elderly, more adult clubs, men's group x 3
- membership cards for groups
- more clubs to go to, for kids, youth club for boys around 6-7 years x 3
- more sports activities x 2
- More leisure activities

Facilities & amenities

- To have a community centre
- Could be more shops
- add more public facilities

Work and local economy

- more jobs for teenagers

Social interaction

- more community events

Identity and belonging

- could make it feel more homely

Feeling Safe

- more police as too many people drinking and taking drugs x 2
- Less crime

- Stop adults drinking in under passes (some Polish adults do this near my area and it is scary to pass them) Not knowing what they are saying makes me walk over the road
- More cameras for safety

Care & maintenance

- Clean area: cleaning the streets more; Cleaning dog poo, More vigilance on dog fouling x 7
- More recycling facilities. For flats removing lots of smaller bins and replacing with industrial sized bins to save space (and I'm sure money for the council) x 2
- More authority in the area and fines should be given
- Making Craigshill tidier all over x 3
- More bins around; especially in almond park x 2
- More litter pickers as a lot of rubbish in the streets x 2
- More dog bins x 2
- better street lighting
- Make the area better by less vandalism
- cleaning up the glass
- getting rid of graffiti

Influence & self-control

- More for teenagers, more advertising about

Craigshill CONSULTATION: 27-40 years

What we like

Age spans 27-40 years (69 responses)

Demographic breakdown

Ethnicity: 91% Scottish/British 4% Polish/Eastern European 1% white other 1% Pakistani 1% mixed ethnic

Gender: 86% Female 10% Male 4% non-disclosed

29% consider themselves or someone they care for to have a disability



Moving around

- **everything is accessible;** everything we need is close by when working properly; mall and shops close by
- amenities all within walking distance, health centre, Industrial estate parks, library, chemist, schools, Schools, shops, doctors and library all with walking distance, Daisy, playgroup x 13
- central location in the town to shops, walks and parks x 3
- Easy to get to Centre x 2
- convenient for work - Livingston Rugby Club
- plenty cafes around, don't need to go far for what you need

Public transport

- Good bus service X 2

Streets and spaces

- plenty under passes for safe routes for children when out playing x 2

Natural space

- There is a lot of open green spaces and the woodland's enhance the feel of the area. X 9
- Parks redeveloped and maintained Almond, Not much to be honest. Almond Park is only good thing about it, Almond park provides a good space for the whole community, x 4
- close to the Almond/river Walk x 4

- Good parks

Play & recreation

- Having youth action around
- **Parks:** parks redeveloped Letham; good for the kids parks; there is very modernised parks for all the ages; few play parks available for all the ages , the choice means on a day out the kids have lots of choice of where to go and it's a cheap day out, Parks, play areas, on our doorstep, I like the parks and the almond walking route, brilliant long walks and parks x 24
- a lot to do for younger kids and in the summer holidays, Excellent girl groups and playscheme, kids activities on your doorstep that are good prices and affordable x 4
- Great places to spend time with kids.
- Soft play
- good playgrounds

Facilities & amenities

- I like the fact there is shops, doctors and schools, post office, playgroup, daisy etc in the centre of Craigshill , local fire station xcite library x 17
- access to the Daisy for me and my son, groups for my son , learned to drive through the groups. Love the Daisy Drop In to get me out of the house and for my children to meet other kids. Driving course helped me get into college and complete HND in beauty and continue to go to university. playgroup and pre school activities, plenty to do for children under 5 X 8
- **Shops:** mall shops close by; your never stuck for a shop near every street; enjoying having a local coop and shop The mall is useful but need to be pampered, varied shops, Good selection of shops at mall x 7
- activities for the kids are starting to pick up quite well
- playscheme - come and have fun something to do during the summer holidays
- There is a lack of shopping service and places to eat/or even a cafe
- i like the community facilities
- Good GPs/ council services
- Craigswillow

Work & local economy

- Mall ,shops, shops are great x 2
- pubs are great

Housing and community

- Good mix of housing
- Housing seems good.
- newer houses look great,
- good place
- houses

Social interaction

- been coming to the gala since I was a bairn - everyone knows everyone
- **People:** most people are friendly and helpful; friendly people good network; very friendly environment; friendly; friendly people; the people know lots of people, friendly neighbours My friends live here x 18
- schemes
- groups
- It's a very sociable area and most people look out for each other, socialising with friends whilst kids play x 2
- some of the more anti social residents

Identity & belonging

- have family there, I know the area and have lots of family here x 4
- sense of community: there is a great sense of community; feel like part of the community; community spirit; good community; Community, The community spirit, its amazing, especially in Rowan Grove, supportive, tight knit solid x 23
- feels homely x 5
- Everyone looks out for each other x 4
- I have lived in Craigshill for most of my life I have seen the area grow for the better in terms of parks, community groups, lived here most of my life x 5

Feeling Safe

- Quiet
- underpasses everywhere so kids don't need to cross the roads
- most of the time feel safe to walk the streets
- Visible police presence.
- feel very safe

Care and maintenance

- Usual things about communities, dog fouling, litter
- mostly tidy
- The pockets of Craigshill that smell strongly of drugs

Education & lifelong learning

- local schools x 5
- i]letham ps is a great school. I went and my children x 4
- a lot of roles for the kids at school which I feel gains confidence

Craigshill CONSULTATION: 27-40 years

What we don't like



Moving around

- don't like having to go to the centre for my main shopping I would prefer to do it local

Public transport

- bus service too expensive and not reliable enough
- public transport need improvement/ horrendous x 2
- transport not good - only two buses
- the fact that the bus to Bathgate was cancelled!!
- Public transport I'm fortunate to have a car but I am aware of the lack of bus services in the area.
- public transport getting stopped, lack of buses from next month to where I need to go x 2
- it now take me two buses to get to work with the new timetables,- even longer travel time
- even just visiting friends in deans is now an issue as I now need two buses
- the new bus service has made a worse impact on my life and now find it harder to get around and getting to college

Traffic and parking

- parking spaces in the streets, etive walk, residents blocked in, cars parking at the curb side in my street due to no parking for the amount of cars, kids cant be seen crossing the road, lack of parking at Letham for parents x 3
- inglewood strett new housing - promises to take grass away for more parking

- no speed bumps
- Motorbikes and quads being rode after 9pm

Streets & Spaces

- not safe crossin the roads
- paths are not cleared enough from glass rubbish and dirt

Natural space

- more engagement with the young people/families who dont use the wood/people who don't use the woods/green spaces and understand what the barriers are to them not using the wood/open areas x 2
- the lack of green spaces between the houses - being removed impacting on kids ability to play in safe view of homes
-

Play & Recreation

- youth groups not available, not enough choice for teenagers to keep them off out of trouble, Nothing for the kids or teenagers to do. No speakeasy discos etc Nothing for kids to do.5 15 years, nothing for teens to do, Youthclubs, funding comes in so late fro clubs so cant plan - Youth Action struggle to find youth club or activity to suit my teen love to see a computer club x 13
- play areas for the kids, not enough play areas for small kids, soft play only caters for up to 5 years x 3
- not lots of activities for any age group esp families esp weekends that isn't expensive, Lack of community clubs for my age range 33, x 2
- bubbles loophole - charging for the flumes
- more stuff for the kids to do locally, Craigshill Football club is in Broxburn, if you cant drive your kids too it you cant go to training x 2
- Activity centres- leisure centre, ice skating
- lack of tracks for bikes
- Galadays and such like events decreasing year on year

Facilities & Amenities

- lack of access to community facility, No community centre x 3
- what is the building at riverside for? Music? Pool?

- the doctor's appointment system could be better; Getting doctors' appointments and access to services such as mental health services getting harder and longer to obtain; health centre services very poor appointments, prescriptions etc x 6
- No available ATM after 6pm
- no dentist
- There is a lack of shopping service and places to eat/or even a café x 2
- Tower pub building - looks like prison, gymnastics and taekwondo centre- ugly, grey building x 2
- Hidden services eg, there is help out there eg alcoholics anon gamblers anon Frank Anderson but difficult to find unless you are in the know or know someone in the know.
- Hospital children's ward being closed is very bad

Work and local economy

- don't like the Mall
- not a lot of local businesses more support is needed for them

Housing & Community

- too many private lets
- some of the flats have dampness, have done for years - would be good to see it go - housing repairs
- not enough bigger properties, lack of housing for larger families, x 2
- Grey and dirty houses elevations, Older houses are very dated and cold, x 2

Social Interaction

- more info required on what's going on for kids and adults

Identity & Belonging

- stigma of being a deprived area - is it really? On selling sites on social media buyers are put off as soon as you say you live in Craigshill- perceived reputation x 2
-

Feeling Safe

- drunk and loud teens and adults (older men) causing a stir, not often but it happens (sometimes in large groups) groups of men drinking on the bench outside the coop - very intimidating, There is a lot of anti-social behaviour in the woodlands/fire damage and broken glass everywhere., x 8

- going up and down pathways on quad bikes x 5
- Don't feel safe, my son and i rarely leave house due to health trading to walk around area yet assaulted 4 times in past 5 years .
- Poor lighting in areas x 2
- poor recording of crimes, But safety and crime is my biggest issue in Craigshill. X 2
- There is a lot of fly tip at the woodland entrances and in some cases residents are fly tipping over their fence into the wood.
- some areas known for trouble make me feel Unsafe to walk past, x 2
- a few noisy neighbours
- a lot of drug users
- a lot of fighting
- youths setting fires to parks

Care & maintenance

- seeing furniture lying around the streets and gardens, Forth/Don drive power wash the streets, broken items left on the streets, parks and woodland area (some there for around 6 months) Litter and dumped household items as well as black bags in Gardens and on the street; litter and rubbish being thrown about (household items) litter and on streets regular Flytipping, Its a complete dump. Lots of litter, fly tipping, people here have no pride in where they stay. Not as clean as it used to be, untidy looking, x 28
- old buildings looking tired (eg Tower) groves, letham primary tidied up, Feel the whole area looks shabby, run down and untidyit would be nice if our serviecs were improved, budget cuts - some areas looking deprived Don Drive, Forth Drive and parts of the walks Cranberra street, Onslow, and Brisbane street, x 10
- Broken glass: broken glass in the parks, in kids playing apparatus - king kong park; broken glass all over public walkways; glass left all over the paths x 9
- Dog poo: people not cleaning up after dog poo; bad for dog poo; dogs dirt; dog poo on the grass and even the paths, The dog mess EVERYWHERE and the state of the roads in the streets, left lying on grass and pavements. It's awful! Having to manoeuvre the buggy round the dog poo. There needs o be a stronger approach to the people who do this, x 33
- graffeti and paint, amongst the flats x 4
- Ugly looking fences made of sticks
- Not enough bins
- Vandalism, - childrens playparks x 3
- Public footpaths need more maintenance.
- Bus shelters need repairing and information updated.

Education and life long learning

- Schools don't do enough outside term time, don't get involved with the galaday
- when children are diagnosed with dyslexia etc no continued support in mainstream schools throughout different ages and stages

Childcare and Respite

- no childcare

Influence and sense of control

- being able to afford things with lots of children isnt good; affordable activities especially important for those on low income and larger families x 2
- its always the same people trying to make things happen in Craigshill
- more money spent on Craigshill to make it nicer. Walkways, streets, rubbish.
- organisation of the gala day to help get more funding and see what other funding is available to make it better
- letham young persons unit - these children need to be introduced into the community and taught to respect Craigshill

Craigshill CONSULTATION: 27-40 years

Ideas to make it better



Moving around

- an actual bike path for safe cycling to school

Public transport

- Add a bus to Bathgate even a couple of times a day,
- bus changes is problematic - timetable difficult
- better public transport

Traffic & parking

- Etive walk - utilise the greenspace centre for more parking

Streets & Spaces

- modern building
- landscaping around flats
- Better roads going into the street as a lot are falling apart and full of potholes
- Use different colours! There is more than brown and grey...
- encourage the children to use the underpasses ie signs
- lighting in underpasses

Natural space

- more engagement with the young people/families who don't use the wood/people who don't use the woods/green spaces and understand what the barriers are to them not using the wood/open areas
- more parks and more green areas to grow your own vegetables, nature trails more stuff for the kids out in nature ie how we live outside x 3

Play & Recreation

- more to do for school age children 5-15 yrs, more choice of after school clubs, indoor winter time activities and groups, Indoor play options for kids., x 5
- leisure activities to be more affordable
- coffee mornings maybe for adult interaction, more parents groups, Having an adult group so locals can get together and learn about each other as well as from each other, Adults nights: e.g bingo, cooking, arts and crafts cross stitching, more mother and baby groups, x 5
- youth groups for kids, Some youth clubs, Youth clubs or more social activities for the youths 11-18years clubs for boys, more affordable clubs for young people 11to 18 more programmes to occupy youth from Anti-social behaviour, club for teens so they don't feel the need to shout in the street and smash bottles everywhere; more clubs for teenagers x 25
- Play/play areas for older children 10-15yrs, better swings in the parks, Letham park - could do more with the space, more smaller kids play areas x 6
- A basketball/ 5-a-side court for the youngsters x 2
- Introduce one large Gala day in Howden Park and make it as good as they used to be
- Skate park for children
- Advertise more groups for school children not just younger children, activities better advertised so we know what is on x 2

Facilities & Amenities

- tie in more with Craigswood for community, a community centre for everyone would be good, it would be good to see Craigsfarm with affordable activities for the children and teenagers in Craigshill, Riverside opened up for a drop in café - coffee mornings, a purpose built building similar to the one at Armadale Strathbrock x 10
- better organisation at health centre
- less queuing at chemist
- More clubs activities for women or for 20-40 more work experience opportunities to gain skills for older age groups such as admin roles to help people get work .
- Fighting to keep the library would be a good start.
- more arts and craft workshops
- have the football in Craigshill
- cheap access to gyms and swimming through weekends
- a local food bank

Work & local economy

- regenerate garage @ Carron Walk
- making it easier for businesses to have business in the Mall
- put a Gregs in the mall
- more shops

Housing & Community

- bigger council or local housing
- finding ways to make area more appealing (painting, planting etc)
- Housing to take folk seriously and do something about cold and draughty homes! housing association to listen better to tenants regarding gardens, dogs dirt bins etc, x 2

Social interaction

- nothing for older people to do
- friendlier people
- more community events like the gala day - all to the support the committees that put them on

Identity & Belonging

- need better community spirit
- neighbours caring for their own area

Feeling Safe

- CCTV around underpasses and patrols to prevent vandalism and fly tipping x 3
- some undesirable people
- More accurate recording of crime .
- There needs to be more local police presence.

Care & maintenance

- more dog facilities around parks/ bins! A dog warden, litter bins X 5
- upgrade the whole of Craigshill by Parks, bowling greens, roads walls, tennis court.
- introduce service for free uplifts every 3 months
- would be nice if the council cleaned up the area., more police presence
- fixed the roads & paths, Footpaths/lighting need improving, x 4
- make some areas look better, Cleaning up a bit. General untidiness. New parts of Craigshill where the houses are is much nicer than the flat area, its run down at Don Drive flats, crap on the ground, smashed windows, looks abandoned, x 3
- Would like to see the area around Letham primary improved with landscaping, shrubs, plants, better pathways to the main entrance from Forth Drive. It is a great school inside and the playground had good elements but from the outside looks almost prison like and lots of concrete. Also the litter trapped behind the railings at the community wing part brings it down too.
- More campaigns to raise awareness of cleaning up after your dog. I would like to see more done about the dog mess there is supposed to be wardens who can issue fines never seen this happen yet x 6
- More groups that could help people become more aware of their area and their part in it.
- Glass remover or a group locally organised to remove glass(I would do this!)
- Litter picked up on more regular basis and council needs to start stepping up to make it more enjoyable place to live.

Education & Lifelong learning

- schools could do more to help parents to teach kids
- more activities in school - playground

Influence & Self Control

- A committee to look at ways community can be involved in supporting the young people especially who more clubs may be causing some of the offending behaviours.

- people chipping in as a collective to make the place better eg cleaning up a garden area, or a repair with a reward of a free burger etc or get some businesses involved to support offer incentives etc x 2
- more charity fundraisers for the gala day. On top of WLC funding, more advertising, sponsored walk etc
- community meetings need to be at all times not just during the day
- work with the tower to help bring the community together

Craigshill CONSULTATION: 41-59 years

What we like



Age spans 41-59 years (55 responses)

Demographic breakdown

Ethnicity: 93% Scottish/British 4% Polish/eastern European 2% white other 2% mixed ethnic

Gender: 85% Female 11% Male 2% non-disclosed

49% consider themselves or someone they care for to have a disability

Moving around

- not far to the shops, The Mall is good for people who can't get about and central between two primary schools x 2
- close to amenities - within walking distance doctors, dentist, area is central x 3
- Close to work
- Walking around the Almond you can spend a whole day there with the kids. It's a big area of green space with lots of different areas and space

Natural space

- next to natural walks for the dog
- Almond Park, community woodland and open spaces- well looked after and good for local people to use, The closeness to the river and the pathways and litter bins along the route x 16
- There is a lot of green spaces and woodland. Lots of green spaces adjacent to pavements so as a wheelchair user can access them, It's got plenty of access to the countryside for calming walks X 4

Play & recreation

- park regeneration good for the kids, all the new parks and play areas built for children, Plenty of parks for children to play in. x 4
- more things to do for kids
- CGNN
- youth action project young people 13 yrs + summer gig

Facilities & amenities

- good local amenities: Love the library and daisy drop in service, church, library, doctors; A great team of doctors, charity shop i love the library i do not want it to close i love the staff are great people and very helpful, a few cafes x 10
- Gym, fire station is close x 2
- easy access to shops, schools library, dentist etc x 2
- play scheme available and is important
- Loved Craigsfarm and the almond if you stop building on it
- Like the Mall area as gives a central meeting/connecting place. All local community services centralised therefore easy to access. The mall is in a good location and central for everyone. I like the community facilities X 3
- Neighbourhood network needs to reach out to community more as very insular.
- money being awarded for Craigsfarm refurb and upgrade

Work and local economy

- looking for a job
- work place

Housing and community

- lovely house and garden
- Almond Housing is good value with regular maintenance.
- Craigshil it's ok the housing ok if new windows was put the the flats
- good opportunities for housing
- cost effective housing
- community work

Social Interaction

- The people: like the people; generous get on well with them; people are friendly; nice people; people are brilliant; helpful people; mostly friendly people; the people the atmosphere; friendly people knowing faces when you walk to shops at bus stops etc, People you see on the street are friendly and approachable. x 14
- local community comes together
- Good neighbours x 3
- People keep themselves to themselves part of modern life.
- good mixture of different cultures and backgrounds
- a lot of community support if you know about it and where to find it.

- like the weans

Identity & Belonging

- I have lived here most of my life and grew up in a caring, loving community. Still this to this day people take care of each other x 2
-
- community spirit; like the place it has a good spirit; great community spirit; community spirit, a strong sense of community x 14
- church gives me strength
- Family local
- Got a community feeling at Mall area but not out with.

Feeling Safe

- quiet area; nice and quiet I find it a nice area It is very quiet where I stay and have never had any problems inmy street with youths or any disruption x 6
- safe
- do not feel safe going out at night in Craigshill

Education & Life Long learning

- schools x 3

Influence & Self Control

- I feel that nobody thinks they are better than anybody else (not that I have come across that)
- It's god's chosen land due to the community. FULL STOP
- areas being painted and decorated by local children

Craigshill CONSULTATION: 41-59 years

What we don't like

Moving around

- have to go further to get to the bank and larger shops
- the shops are ease to get to



Public transport

- bus service fares are too expensive and busses don't run on time
- Better Public Transport. X 5
- buses - not enough for the area, not enough to the bungalows, hard for folk with disabilities

Traffic & parking

- lack of parking - can cause friction between neighbours, I do not like the fact not self at night and when phoning the house about parking and get told people can park where they like, not enough car parking, people that have garages stuffed with rubbish - fire hazard - Beech Grove Parking is bad in my street far to many vans x 6
- main road at back of garden
- Parking around the Mosque needs to be looked into as cars block the roads around the fire station.
- Parking at Mall area really bad especially blue badge spaces not enough.
- the road going up to the doctors from the Drives is an accident waiting to happen due to the high speed motorist drive up/down

Streets & Spaces

- very concrete looking x 3
- street lighting poor

Natural spaces

- more plants and flowers to add colour.
- weather

Play & recreation

- lack of resources especially for children and teenagers. nothing to do,, Nothing for disabled people, lack of amenities for kids aged 12-16 years x 4
- lack of decent play areas x 2

Facilities & Amenities

- cant get GP appointment when you need one; nightmare getting a doctors appointment, The worse thing you did was change the process of turning up before 8:30am for a same day appointment. This was NOT a change for the good of your patients. I have given up trying to get an appointment. The last time I did I called 72 times in order to get through.

It's sad when processes are changed without the patients best interests being the primary concern. I (and my whole family) am actually in the process of finding another surgery because of this x 4

- more facilities, few community spaces available to residents who work 9-5 x 2
- we need a hub that looks after junkies and alcoholics giving out methadone
- lack of public seating areas around The Mall x 2
- because you are trying to close the library

Work & Local Economy

- trying to make changes for many years but Criaghshill is a very deprived area
- lonely people coming into the shop
- having to go further to get to the bank and larger shops
- need better shops as only have the coop

Housing & Community

- not allowed to put high fence around garden
- not enough council housing need to be looked at- is it suitable? X 2
- The reduction in green spaces for housing

Social Interaction

- a lot of people need more meeting opportunities
- too many teenagers on the streets, youth that don't know what to do with themselves and are on the street x 2
- isolation
- neighbours from hell

Identity and belonging

- stigma that people say about Craigshill and about coming from Craigshill
- Certain areas in C`hill not as good as others but bit I`m in is good.
- the minority of residents who trash the area and refuse to use bins

Feeling Safe

- don't like the amount of drugs etc x 3
- young kids throwing eggs at my window
- high fence around garden for dog and to feel safe

- level of crime
- youths hanging around the letham swing park drinking don't see any police walking about like they used too x 2
- groups of Eastern European males/ youths gathering and drinking in the evenings in public places around the shopping centre and health centre area. swearing raised voices, and mannerism in front of the kids Underpasses x 5
- noisy neighbours

Care & maintenance

- Fly tipping
- Grove block of flats need a facelift x 5
- mess caused by rubbish x 2
- The council used to send the street sweepers into individual streets, this has not happened in at least 2 years.
- Dog fouling is a big problem. All the dogs dirt lying about x 11
- Broken glass x 2
- Streets are often littered and untidy. The litter and that covers what little green space is still left. The mess that causes hazards x 5
- Care and maintenance to pathways, roads, Paths are dirty and the car parks need maintenance x 3
- fly tipping broken glass, flytipping- outside housing estates, and various places, underpasses, parks: becoming a serious problem that's needs to be addressed x 6
- unkept garden areas and public areas, very unattractive to others. Not welcoming x 3
- fences not being replaced by council
- lack of community policing

Influence & self-control

- people that will listen to them with free internet use of computers
- Where the elderly are served first in the chemist instead of those on methadone programmes
- Nothing, I wouldn't change anything x 2

Craigshill CONSULTATION: 41-59 years Ideas to make it better

Public transport

- More local buses



- Better public transport x 3

Traffic & parking

- parking on and all around the mosque in surrounding streets too much
- More parking spaces esp blue badge ones;
- loss of garages could be turned into parking spaces
- speed reducing measures around certain areas

Streets & Spaces

- Improve look of buildings
- Better paths so you don't need to go off pavement
- More benches,
- making street lighting better in certain areas

Natural space

- open area turned into quiet places (waste ground)
- would like assurances that our Almond Park and local woodlands will be conserved.
-

Play & recreation

- social gatherings/ activities x 2
- evening drop in for kids
- summer groups for kids x 3
- groups /clubs for youths
- A large play area/space for kids with bench or seating for adults would be an asset. This would allow children a safer environment to play.
- more thing to do, more think to do for the kids, kids programmes, we need much more community facilities, clubs for kids x 5
- improve the older parks
- coffee mornings
- more amenities for the youth, youth clubs even christian youth clubs x 5

Facilities & amenities

- health centre - to meet demand, Simply put your patients first and bring back the walk in "same day" appointments. (doctors), Better GP service x 5
- Drop in's: drop in for the elderly; drop in service for adults and kids; drop in services for 16-20 for drugs and alcohol; drop in for single parents x 4
- Keep library service here plus computer access at library, library/Almondbank centre/Good neighbour network should offer classes and activities at weekends and evenings X 3
- A bank x 2
- more resources for youth action, pottery project etc
- workshops
- services that you can just go to without being referred
- more choice of shops, the Mall
- more community centre involvement
- swimming pool needed

Work & local economy

- Looking to attract more shops and business that meet the resources the community's needs
- jobs, types, pay, need to be looked at?
- more done to encourage businesses in the area

Housing & community

- Council Housing associations enforces policies to encourage people to keep their gardens and outside areas clear of rubbish, Almond housing maintain properly the green areas as some bits very badly neglected x 2
- more adaptable housing for people with disabilities
- The houses are dated and Almond Housing needs to work harder on the upkeep. I think this would encourage people to take pride in their homes and in the community.
- Almond housing out patrolling and looking at the state of some of the houses and gardens- like old LDC did, garden inspections

Social Interaction

- more community events

Feeling Safe

- Troublemakers dealt with
- More local police patrolling: visible, More policing of areas where youths hang about, x 4
- CCTV to catch disrespectful people
- reduce and deter public drinking

Care & maintenance

- bulky uplifts especially of things that cause hazards, More street cleaning needs to be done as there is often a lot of bulky rubbish, clean up the streets from flytipping, fine the residents who constantly fly tip and do not use the bins provided x 5
- face lift on older buildings needed, outside of buildings painted to make the Mall more appealing x 2
- Get the community to take part in litter picks, Regular community litter picks in all areas of Craigshill, not simply around the courts and parks x 3
- Uphold the fines against dog fouling and littering, A way of enforcing dog owners to clean up after their pets. X 3.
- Encourage people to recycle as they are supposed to.
- More litter bin
- clean up the streets from dog fouling
- Better maintenance. And looking after resources x 2
- More lighting on streets x 2
- bins emptied more often x 2
- more enforcement on the upkeep of gardens
- cleaner environment
- address private landlords conditions of buildings and gardens

Education & lifelong learning

- language classes
- Good school
- we still had a high school - now too many houses

Influence & self-Control

- Craigshill newsletter what on etc.

Craigshill CONSULTATION: 60-74 years

What we like



Age spans 60-74 years (23 responses)

Demographic breakdown

Ethnicity: 91% Scottish/British 4% white other 4% not disclosed

Gender: 74% Female 17% Male 9% non-disclosed

22% consider themselves or someone they care for to have a disability

Moving around

- close to motorway
- near the Centre x 2
- close to river for country walks x 2
- close to bus services
- close to the health centre x 2
- close to schools
- central

Public Transport

- close to train station
- regular bus service

Streets and spaces

- good walking areas
- Good area in Craigshill

Natural Space

- plenty of green areas

Play and recreation

- lots for kids to do

- like the parks we have in our areas

Facilities & amenities

- Neighbour network is great
- library
- convenient for shops, and doctors with all necessary amenities close to hand x 3
- I feel the council are doing a good job in Craigshill
- the playgroup has been a great help for my two son in laws
- local shops
- good waste management services

Work and local economy

- I work in Craigshill for 31 years
- enjoy being part of a town

Housing & Community

- like my house
- the fact the Almond HA are now sprucing up the housing

Social Interaction

- our area has nice people including Polish people
- Knowing lots of people
- likes the dogs
-

Identity & Belonging

- all my family were able to find houses near by
- familiar
- I like living in Craigshill and belonging to the community.
- been my home for 40 years and never wanted to live anywhere else x 3
- It has a great community spirit, sense of community, People: very friendly; friendly people; friendly community; good people x 6
- not much as changed - very settled



Moving around

- not a descent pathway for wheelchairs to go to the centre

Public Transport

- taxis are expensive
- used to have 7 or 8 buses an hour now just 2 after the hour and half hour. Both go round Craigshill at the same time with nearly half an hour in between them
- We could do with a better bus service from east/mid Calder up to Pumpherton/Broxburn.
- sporadic bus service

Traffic & Parking

- not enough parking spaces for local residents and visitors

Streets & Spaces

- streets are quiet now as kids are all indoors
- better lighting for pathways

Natural Space

- weather ha ha!

Play and recreation

- swing park- nothing for disabled children
- not much for old people
- Could do more for younger people, safe places where they can go and meet friends but not in a pub or bar

Facilities & Amenities

- shopping Mall has no general shops now x 2
- lack of doctors and nurses wanting to work in local health centres
- the lack of community centre/facility which can be adaptable

Work and local economy

- the mall needs to be revitalised

Housing & Community

- too many untidy gardens
- Can't afford better

Social Interaction

- the idiots
- there's less mixing between young people now

Identity & belonging

- nothing for disabled here
- the bad name Craigshill has

Feeling safe

- Would not like to walk in evenings/ night round about tower area
- people trying to get into our door
- people put things in our bin

Care & Maintenance

- some areas need renovated and tidied up, its an area that seems to be forgotten as in tidiness etc, feels abandoned by the council x 3
- litter which people just dump, lots of rubbish not collected when its been scattered x 2
- dog poo

Child care and respite

- lack of after school clubs
- lack of assistance with special needs children

Influence & self-control

- There is nothing I don't like about Craigshill apart from it's reputation.
- the amount of money which has been wasted in Craigshill in the past on pet projects

Craigshill CONSULTATION: 60-74 years Ideas to make it better



Play & Recreation

- more things for young children x 2
- Could do with more facilities for young teenagers. youth clubs x 4
- safe play areas

Facilities & Amenities

- meetings for disabled with teas/coffee

Work and local economy

- more shops for those of us without transport, suitable for the area. Poundland, card factory etc

Housing & Community

- more investment in upgrading housing

Social interaction

- keep control of the idiots

Feeling safe

- patrol the place- more police x 2
- alarm systems/security

Care & maintenance

- Craigshill Rugby club edging is a disgrace weeds never cut!!
- dog fouling - need stickers and bins
- there should be big fines for people who drop litter
- improve the area with extra gardening services

Influence & self-control

- development trust to generate money to be spent within Craigshill on the likes of the CGNN, summer playscheme

Craigshill CONSULTATION: 74 +years

What we like



Age spans 74+ years (10 responses)
Demographic breakdown

Ethnicity: 90% Scottish/British 10% other white
Gender: 50% Female 50% Male
50% consider themselves or someone they care for to have a disability

Public Transport

- good bus service

Traffic and parking

- Easy Parking around the Mall, the Surgery, the Library.
- Would like to make visitors to meetings in the Library more aware to the easy spacious parking behind the Co-Op and beside the Bottle Bank. This would help other visitors doing shopping to be able to park near Co-Op and Beatlie School.

Streets & spaces

- clean streets

Natural Space

- close to the big park and river
- I like the green spaces

Play & Recreation

- Plenty of activity

Facilities & amenities

- health service is good (health centre)
- local for shops, buses, health centre
- Xcite Craigswood

- The new GOOD NEIGHBOUR NETWORK and the upgraded Craigs Farm will be a positive place for Social Opportunities

Social Interaction

- people are friendly x 3
- people I know a long time

Identity & belonging

- been here for years it is my town
- I am happy
- good community spirit

Feeling safe

- quiet area x 2

Care & maintenance

- well maintained

Craigshill CONSULTATION: 74 +years

What we don't like



Traffic & Parking

- lack of parking eg in our cul de sac there are 13 houses and only 9 parking bays x 3
- The Parking problems near the Mall Shopping Centre caused by large numbers of visitors to Library meetings - could easily park above the Co-Op premises.

Natural space

- not much greenery - parks gone Buildings everywhere
- landscaping is excellent, thanks to LDC planning

Play & Recreation

- not enough for kids

Facilities & Amenities

- lack of shops
- Appointment at the health centre not good

Work and local economy

- too many shops closing
- not enough help for school leavers

Housing & Community

- selling a lot of houses for letting leading to multiple occupancy

Social interaction

- kids don't know how to communicate, young people loud, no one to correct them x 3
- bad language

Identity & belonging

- people come and go
- lack of community spirit

Feeling safe

- young people loud at cash machine gets concerning
- underpass coming from Mall - people drinking and dropping glass

Care & Maintenance

- place is not clean (it's the people tossing rubbish)
- The fact that there are not nearly enough Dog Waste baskets provided - many are full to overflowing - both in the local area and particularly in Almond Park. As a Dog Walker I have noticed how many more people pick up after their pets responsibly - good for them - stupid not to have enough Waste baskets

Craigshill CONSULTATION: 74 +years Ideas to make it better



Moving around

- only the mall left - old people can't get to the centre

Public transport

- Good bus service
- public transport could be vastly improved. Don't like having to wait ages for buses
- I would like a quicker service to edinburgh rather than the present one- something like an express would be great

Traffic & parking

- sort out parking situations now that houses have 2-3 cars and sometimes caravans; and it would solve a lot of disputes between neighbours

Play & recreation

- more services for youths to prevent them hanging around the streets

Facilities & Amenities

- those with mobility issues need local shops like butcher and bakers
- more staff for st johns hospital i.e doctors and nurse

Housing & community

- more disabled housing and car park

Identity & belonging

- try and make the community come together more

Care & maintenance

- vandalism could be stopped
- people cleaning up after their dogs, more Dog Waste Baskets x 2
- more bottle banks. The one behind the Co-Op is often overflowing - bottles are left outside and then smashed by kids. I am 79 and take up my bottles in my Shopping Trolley - have no intention of dragging them back home again

Craigshill CONSULTATION: no demographic information What we like



No demographic age breakdown (30 responses)

Moving around

- Everything is in reach
- Everything is accessible for my wheelchair
- Shops, doctors, chemist all close.
- good location

Public transport

- good and regular public transport,

Natural spaces

- Access to areas to walk dogs; good dog walking area x 2
- The green space-lots in the area x 2
- The environment is good x 2
- The green belt area. The gardening keep it beautiful with flower, shrubs and trees

Play & recreation

- Parks: A lot of money has been put into the parks. There are plenty of swing parks for the kids, play parks x 5
- Good for Kids
- Coming to classes
- going on trips
- Lots of activities for over 50's

Facilities & amenities

- has everything needed - doctors, chemist, library; has good access x 4
- Shops, mall x 3
- Good facilities for families

Social Interaction

- Cafe, library-, especially for children, good meeting places x 2
- not too busy
- the people and the community grew up with
- Friendly, Friends are here, meeting new friends, Getting to meet new people and having a laugh x 4
- I like the mix of people x 2
- Good neighbour network
- People always willing to help, people are very friendly willing to help in every way x 2

Identity & belonging

- Community, Community spirit x 2
- Been here 40 years- never had any bother
- Neighbourhood feel- 10yr resident
- been happy here

Education and life long learning

- two good schools with good reputations x 3

Influence & self-control

- Better than it used to be

Craigshill CONSULTATION: no demographic information

What we don't like



Public Transport

- Poor bus services x 2
- Wouldn't want the premier bus pass to go
- Bus transportation to local trains and Glasgow etc.

Traffic and parking

- Cars racing around Craigshill, cars speeding up and down the street or the main road where the kids cross x 2

Streets & spaces

- roadway into street and like battle areas

Play and recreation

- not enough things to do
- not enough parks for basketball and football

Facilities and amenities

- not much shops that are accessible
- GP access poor
- I don't like that we don't have a community centre like many other places

Housing & community

- Locals getting access to the housing (people that have stayed in the area all their life)
- Keep building houses on green space- the kids used to play on these areas

Social interaction

- Isolation

Identity and belonging

- area is too big

Feeling safe

- Live near open door, have to put up with anti-social behaviour, constant phone to police, feel nothing gets done
- Polish drinking in street and young ones i.e craighill the mall
- Kids running across the road late at night to the shops
- police presence is negligible x 2
- I don't like the fact that most streets smell of cannabis obviously down to an individual rather than anyone else,

Care & maintenance

- Dog fouling: people that don't clean up after their dogs, Not enough dog wardens x 9
- Fence needs fixed pathway between bailley and shop area of mall

- Needles lying about park at Craigsfarm
- The mess of the areas
- Address bin situation at the flats
- People leaving rubbish, Litter and general neglect of open spaces x 6
- Fly tipping x 5
- Beer bottles/ broken glass on streets x 2
- Length of time to get bulk uplift
- There is not being enough street lights on the back paths
- paths and council furniture i.e handrails etc. neglected
-

Influence & self-control

- Need central area where we can get listened to as we are constantly being passed from pillar to post
- A right to welcome new people to the community

Dedridge CONSULTATION: no demographic information

Ideas to make it better



Public transport

- Better bus service x 2
- More bus stops (some too far apart)
- Can't get a bus to Howden/ Bathgate need to go to town centre
- Bring back Glasgow bus

Traffic and parking

- car park limited, not enough spaces to do my shopping at the coop

Streets & spaces

- More ramps at shops and getting down to cross roads
- Improve paths

Natural space

- Wooded areas have been abandoned by council
- bush and shrubs and fast disappearing

Play and recreation

- Better play parks and for them to be maintained,
- More parks for kids
- More for young people to do
- More community groups for adults, support groups
- More places for the kids to go other than the swing parks
- Clubs can be made longer
- community activities for young and old

Facilities and amenities

- More amenities for elderly
- More facilities that people can use (see community centre) especially the disabled and unemployed

Feeling safe

- Drinking in street both adults and young

Care & maintenance

- litter off streets x 4
- Increase dog wardens, More dog poo buckets, Educate dog walkers x 4
- Cleaner street and parks, Street cleaning, school, playground and general access paths x 3
- Paths bad when riding bike and glass everywhere x 2
- More rubbish bins

Education and life long learning

- we need more academic books like maths and interactive books

Influence and self-control

- Please pass on feedback via YAP re open door- I know these young people need help but it disturbs my life
- List of voluntary group that could be made available to residents

September 2018

Lesley Keirnan

Community Regeneration Officer