



# COMMENTS AND RATINGS

## West Lothian Trusted Trader Scheme

# Property Matters

**NUMBER OF FEEDBACK FORMS RECEIVED: 266 (showing most recent 30)**

**AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8**

The following feedback forms have been completed by previous customers, rating their experience of dealing with Property Matters.

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 8<sup>th</sup> April 2026</p> <p>Total cost of work: £3850</p> <p>Description of work: Initially, only the painting of a couple of internal rooms; however, the quality of work was excellent, so I added the following; Prep and painting the other internal rooms. Prep and painting of the whole house exterior. Painting the whole of the boundary fence and garden structures. Renewal/repair of boundary fence where required. New felt to the garden hut roof. The quality work has completely lifted the look of the whole of my property, both internally and externally.</p> <p>Comments: Gary's work quality was excellent in all aspects. It is no surprise that he has a 9.8 rating from 265 reviews. He submitted his initial competitive quote on time. His costs for the additional works were more than fair. He used only quality materials. He cleaned up at the end of each day. His communication could not be bettered. Gary is very professional, polite, and trustworthy. I will be using Gary again in the future when the need arises, and I highly recommend him to others.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 25<sup>th</sup> February 2026</p> <p>Total cost of work: £650</p> <p>Description of work: Constructed feature walls in 2 bedrooms</p> <p>Comments: (The work listed is from the end Oct 2025): Constructed fixtures for a wall mounted TV brackets. Repositioned mains socket to be hidden behind TV's. Constructed a length of pipe to hide HDMI cables behind walls. All of the work was made more challenging because the wall in one bedroom was constructed from compressed straw (Stramit boards). Gary was friendly and always turned up when he said he would, even over the course of a few days while waiting on filler hardening and always tidied up.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 2400</p> <hr/> <p>Description of the work undertaken:</p> <p>TO STRIP WALLPAPER IN KITCHEN, BEDROOM, PLASTERSKIM ALL WALLS + CEILINGS TO GOOD FINISH EMULSION WALLS + CEILINGS, WOODWORK, DO FLOOR REPAIRS, PLASTER OVER ALL HEATING VENTS ON WALLS,</p> <p>Your comments:</p> <p>ALL WORK DONE TO AN EXCELLENT STANDARD. VERY PLEASED WITH WORK ETHIC AND WILL USE AGAIN TO DO MORE DECORATING. PEOPLE HAVE COMMENTED ON HOW GOOD THE WORK WAS.</p>	<p>Date received: 24<sup>th</sup> February 2026</p> <p>Total cost of work: £2400</p> <p>Description of work: To strip wallpaper in kitchen, bedroom, plasterskim all walls and ceilings to good finish, emulsion walls and ceilings, woodwork, do floor repairs, plaster over all heating vents on walls.</p> <p>Comments: All work done to an excellent standard. Very pleased with work ethic and will use again to do more decorating. People have commented on how good the work was.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>10</p>	<p>10</p>	<p>9</p>

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 9<sup>th</sup> February 2026</p> <p>Total cost of work: £150</p> <p>Description of work: O-ring connecting cistern to seat was eroded, attempted to recondition, had to replace entire flushing mechanism (can't buy o-ring on their own).</p> <p>Comments: Had Gary out for a non-emergency plumbing job and honestly couldn't be happier. He kept in touch the whole time, turned up exactly when he said he would (which already puts him in plumbing legend status), and was an absolute pleasure to deal with. Friendly, professional, got the job done quickly, and the price was very reasonable too — no sharp intakes of breath or mystery charges. Top bloke, top service. Would 100% recommend and will definitely be calling Gary again.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 1850</p> <hr/> <p>Description of the work undertaken:</p> <p>REMOVE W/C, UPLIFT FLOOR TILES, UPLIFT PLYWOOD, REMOVE DAMAGED CABER FLOORING, ADD NEW JOISTS, TREAT AREAS, NEW FLOORING, NEW PLYWOOD, RE-TILE FLOOR, REPLACE W/C, FIX CUPBOARD FLOORING, PAINT ANTI-MOULD</p> <p>Your comments:</p> <p>GARY WAS FAIRLY QUICK GETTING BACK TO ME AFTER TEXTING HIM. HE IS VERY FRIENDLY AND TALKS THROUGH WHAT HE IS DOING AND WHY. WE ARE REALLY HAPPY WITH THE REPAIR WORK HE CARRIED OUT.</p>	<p>Date received: 5<sup>th</sup> January 2026</p> <p>Total cost of work: £1850</p> <p>Description of work: Remove W/C, uplift floor tiles, uplift plywood, remove damaged caber flooring, add new joists, treat areas, new flooring, new plywood, re-tile floor, replace W/C, fix cupboard flooring, paint anti-mould.</p> <p>Comments: Gary was fairly quick getting back to me after texting him. He is very friendly and talks through what he is doing and why. We are really happy with the repair work he carried out.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>9</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 750</p> <hr/> <p>Description of the work undertaken:</p> <p>TO FIX WALLS TO GOOD CONDITION EMULSION WALLS + CEILINGS ON LARGE STAIRCASE</p> <p>Your comments:</p> <p>Work done to an excellent standard. Gary was very friendly and professional.</p>	<p>Date received: 17<sup>th</sup> December 2025</p> <p>Total cost of work: £750</p> <p>Description of work: To fix walls to good condition, emulsion walls and ceilings on large staircase.</p> <p>Comments: Work done to an excellent standard. Gary was very friendly and professional.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 1150</p> <hr/> <p>Description of the work undertaken:</p> <p>PREP WALLS IN ALL AREAS, EMULSION SMALL FLAT, WALLS, CEILINGS, WOODWORK TO A FINISH</p> <hr/> <p>Your comments:</p> <p>FANTASTIC WORK. GREAT GUY</p> <hr/>	<p>Date received: 25<sup>th</sup> April 2025</p> <p>Total cost of work: £1150</p> <p>Description of work: Prep walls in all areas, emulsion small flat, walls, ceilings, woodwork to a finish.</p> <p>Comments: Fantastic work. Great guy.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 800</p> <hr/> <p>Description of the work undertaken:</p> <p>TAKE DOWN WATER DAMAGED KITCHEN CEILING, REPLACE WITH NEW PLASTERBOARD, AIMES TAPE, SKIM CEILING WITH PLASTER, EMULSION TO A FINISH</p> <hr/> <p>Your comments:</p> <p>GREAT SERVICE FROM GARY. KEPT ME UP TO DATE WITH ALL OF THE WORK AND ARRIVED ON TIME EVERY DAY HE WAS HERE. THE STANDARD OF WORK WAS ACTUALLY BETTER THAN THE ORIGINAL WHICH I WAS IMPRESSED WITH. SO VERY HAPPY WITH ALL ASPECTS OF THIS JOB.</p> <hr/>	<p>Date received: 19<sup>th</sup> March 2025</p> <p>Total cost of work: £800</p> <p>Description of work: Take down water damaged kitchen ceiling, replace with new plasterboard, aimes tape, skim ceiling with plaster, emulsion to finish.</p> <p>Comments: Great service from Gary. Kept me up to date with all of the work and arrived on time every day he was here. The standard of work was actually better than the original which I was impressed with. So very happy with all aspects of this job.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 1200</p> <hr/> <p>Description of the work undertaken:</p> <p>MULTIPLE JOBS DONE ON A RENTED PROPERTY AS FOLLOWS TREAT MOULD IN AREAS, FIX DOOR HANDLES, NEW TOILET RE-GROUT SHOWER, FIX SMOKE ALARMS, EMULSION ALL ROOMS REPAIRS TO FLOORING</p> <hr/> <p>Your comments:</p> <p>GARY DID A LOT MORE WORK FOR ME THAN WHAT WAS QUOTED FOR, GREAT TO WORK WITH FULLY RECOMMEND HIM AND KEEP UP THE GOOD WORK GARY, IT WAS A PLEASURE.</p> <hr/>	<p>Date received: 10<sup>th</sup> March 2025</p> <p>Total cost of work: £1200</p> <p>Description of work: Multiple jobs done on a rented property as follows. Treat mould in areas, fix door handles, new toilet, re-grout shower, fix smoke alarms, emulsion all rooms, repairs to flooring.</p> <p>Comments: Gary did a lot more work for me than what was quoted for, great to work with. Fully recommend him and keep up the good work Gary, it was a pleasure.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>9</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Upstairs water pipes burst flooding my flat causing bathroom ceiling to come down damaging the floor walls in the hall and kitchen.</p> <hr/> <p>Your comments:</p> <p>work carried out to my rented property to an excellent standard. Extremely happy with work.</p>	<p>Date received: 19<sup>th</sup> February 2025</p> <p>Total cost of work: Not provided</p> <p>Description of work: Upstairs water pipes burst flooding my flat causing bathroom ceiling to come down damaging the floor, walls in the hall and kitchen.</p> <p>Comments: Work carried out to my rented property to an excellent standard. Extremely happy with work.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>9</p>

<p>Total cost of the work £ 550</p> <hr/> <p>Description of the work undertaken:</p> <p>REPAIRED WALLS BY SKIMMING PLASTER. AFTER ELECTRICIAN CUT HOLES OUT OF WALLS FOR NEW SOCKETS</p> <hr/> <p>Your comments:</p> <p>Had a wonderful experience with Gary. A very warm and bubbly man. He communicated well and was prompt on finishing the job. Very trusting. Highly recommend Gary!</p>	<p>Date received: 19<sup>th</sup> February 2025</p> <p>Total cost of work: £550</p> <p>Description of work: repaired walls by skimming plaster after electrician cut holes out of walls for new sockets.</p> <p>Comments: Had a wonderful experience with Gary. A very warm and bubbly man. He communicated well and was prompt on finishing the job. Very trusting. Highly recommend Gary!</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>9</p>	<p>10</p>	<p>9</p>

<p>Total cost of the work £ 750</p> <hr/> <p>Description of the work undertaken:</p> <p>SUPPLIED AND FITTED A FULL LENGTH HANDRAIL TO STAIRCASE, PLASTERED x 2 CEILINGS</p> <hr/> <p>Your comments:</p> <p>Gary did a brilliant job. I am very pleased.</p>	<p>Date received: 5<sup>th</sup> February 2025</p> <p>Total cost of work: £750</p> <p>Description of work: Supplied and fitted a full length handrail to staircase, plastered x 2 ceilings.</p> <p>Comments: Gary did a brilliant job. I am very pleased.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 600</p> <hr/> <p>Description of the work undertaken:</p> <p>Supply + Fit Sink For Bathroom Supply + Fit Kitchen Tap. Toilet Seat and Ceiling Light</p> <hr/> <p>Your comments:</p> <p>All the work was undertaken swiftly and the items supplied were excellent. The workplace was clean &amp; tidy after the work was complete.</p>	<p>Date received: 30<sup>th</sup> January 2025</p> <p>Total cost of work: £600</p> <p>Description of work: Supply and fit sink for bathroom. Supply and fit kitchen tap. Toilet seat and ceiling light.</p> <p>Comments: All the work was undertaken swiftly and the items supplied were excellent. The work place was clean and tidy after the work was complete.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 780</p> <hr/> <p>Description of the work undertaken:</p> <p>RE-GROUTED SHOWER CUBICLE AND REPAIRED DOWNSTAIRS CEILING DUE TO WATER DAMAGE</p> <hr/> <p>Your comments:</p> <p>Good service &amp; explained all work &amp; cost before starting, revised cost (reduction) once work completed. Would use again &amp; recommend to others.</p>	<p>Date received: 30<sup>th</sup> January 2025</p> <p>Total cost of work: £780</p> <p>Description of work: Re-grouted shower cubicle and repaired downstairs ceiling due to water damage.</p> <p>Comments: Good service and explained all work and cost before starting, revised cost (reduction) once work completed. Would use again and recommend to others.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 1100</p> <hr/> <p>Description of the work undertaken:</p> <p>PLASTER STAIRCASE WALL EMULSION FULL STAIRCASE TO A FINISH</p> <hr/> <p>Your comments:</p> <p>We have used Gary for work before and having had such a good experience with him, went straight back for this job. We also have plans to get him back for other jobs too. Great guy and fantastic at what he does.</p>	<p>Date received: 16<sup>th</sup> December 2024</p> <p>Total cost of work: £1100</p> <p>Description of work: Plaster staircase wall, emulsion full staircase to a finish.</p> <p>Comments: We have used Gary for work before and having had such a good experience with him, went straight back for this job. We also have plans to get him back for other jobs too. Great guy and fantastic at what he does.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 180</p> <hr/> <p>Description of the work undertaken:</p> <p>VARIOUS JOBS OUTSIDE THE HOUSE  i.e. PUT UP NAME BOARD, INSTALL UPVC COVERINGS  TO FRONT DOOR. REPLACE OUTSIDE SECURITY LIGHT  AND ALARM BOX (SUPPLIED BY CUSTOMER)</p> <p>Your comments:</p> <p>Gary was friendly, polite, patient and helpful.  He made sure that each job was completed  exactly as we wanted.</p>	<p>Date received: 4<sup>th</sup> December 2024</p> <p>Total cost of work: £180</p> <p>Description of work: Various jobs outside the house i.e. put up name board, install UPVC coverings to front door. Replace outside security light and alarm box (supplied by customer).</p> <p>Comments: Gary was friendly, polite, patient and helpful. He made sure that each job was completed exactly as we wanted.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th>Value for money</th> <th>Quality of work</th> <th>Service</th> <th>Tidiness</th> </tr> </thead> <tbody> <tr> <td>9</td> <td>10</td> <td>10</td> <td>10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	9	10	10	10
Value for money	Quality of work	Service	Tidiness						
9	10	10	10						

<p>Total cost of the work £ 15,000</p> <hr/> <p>Description of the work undertaken:</p> <p>BUILD NEW FENCE x 12 METRES  BUILD NEW PATIO WALL</p> <p>Your comments:</p> <p>Gary was a very pleasant chap to deal with and built up a  good rapport with my elderly parents for whom the work was being done.  We were all very satisfied with all aspects of the work.</p>	<p>Date received: 25<sup>th</sup> November 2024</p> <p>Total cost of work: £15,000</p> <p>Description of work: Build new fence x 12 mtr's. Build new patio wall.</p> <p>Comments: Gary was a very pleasant chap to deal with and built up a good rapport with my elderly parents for whom the work was being done. We were all very satisfied with all aspects of the work.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th>Value for money</th> <th>Quality of work</th> <th>Service</th> <th>Tidiness</th> </tr> </thead> <tbody> <tr> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
Value for money	Quality of work	Service	Tidiness						
10	10	10	10						

<p>Total cost of the work £ 1575</p> <hr/> <p>Description of the work undertaken:</p> <p>REPAIR LEAKING RADIATOR  REPLACE WET/DAMAGED PLASTERBOARD CEILING &amp;  SKIM + EMULSION CEILING AND WALLS TO  A FINISH</p> <p>Your comments:</p> <p>NOT ONLY DID I GET A FANTASTIC JOB, BUT NOW A  FRIEND. HIGHLY RECOMMEND GARY</p>	<p>Date received: 25<sup>th</sup> November 2024</p> <p>Total cost of work: £1575</p> <p>Description of work: Repair leaking radiator. Replace wet/damaged plasterboard ceiling. Skim and emulsion ceiling and walls to a finish.</p> <p>Comments: Not only did I get a fantastic job, but now a friend. Highly recommend Gary.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th>Value for money</th> <th>Quality of work</th> <th>Service</th> <th>Tidiness</th> </tr> </thead> <tbody> <tr> <td>10</td> <td>10</td> <td>10</td> <td>9</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	9
Value for money	Quality of work	Service	Tidiness						
10	10	10	9						

<p>Total cost of the work £ 400</p> <hr/> <p>Description of the work undertaken:</p> <p>PROFESSIONAL BLACKSMITH ON BOARD WITH MADE TO ORDER SIZE AND FIT DISABLED HAND RAILS AT FRONT DOOR STEP</p> <hr/> <p>Your comments:</p> <p>Gary was the only Joiner on the Trusted Trader Scheme who replied to me and kept in touch. He went above and beyond to fit my hand rails - getting a blacksmith to make them up. I won't hesitate to use Gary again</p>	<p>Date received: 31<sup>st</sup> October 2024</p> <p>Total cost of work: £400</p> <p>Description of work: Professional blacksmith on board with made to order size and fit disabled handrails at front door step.</p> <p>Comments: Gary was the only joiner on the Trusted Trader scheme who replied to me and kept in touch. He went above and beyond to fit my handrails – getting a blacksmith to make them up. I won't hesitate to use Gary again.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 265</p> <hr/> <p>Description of the work undertaken:</p> <p>TO SUPPLY &amp; FIT A NEW SHOWER PUMP TO A LOW PRESSURE SYSTEM</p> <hr/> <p>Your comments:</p> <p>Gary was extremely efficient and carried out the work with skill and care. Fast service, friendly and explained job and work required, extremely helpful and made sure I was satisfied with work completed. Gary was brilliant and I have no hesitation in recommending him to others</p>	<p>Date received: 29<sup>th</sup> August 2024</p> <p>Total cost of work: £265</p> <p>Description of work: To supply and fit a new shower pump to a low pressure system.</p> <p>Comments: Gary was extremely efficient and carried out the work with skill and care. Fast service, friendly and explained job and work required. Extremely helpful and made sure I was satisfied with work completed. Gary was brilliant and I have no hesitation in recommending him to others.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 350</p> <hr/> <p>Description of the work undertaken:</p> <p>REMOVE BATH SILICONE (MOULDY) ADD BATH SUPPORTS TO STRENGTHEN IT, DIG OUT TILE GROUT, APPLY NEW GROUT AND SILICONE</p> <hr/> <p>Your comments:</p> <p>All work undertaken to a very high standard. Everything explained. Nothing too much trouble. Friendly and professional, would not hesitate to use again</p>	<p>Date received: 20<sup>th</sup> August 2024</p> <p>Total cost of work: £350</p> <p>Description of work: Remove bath silicone (mouldy), add bath supports to strengthen it, dig out tile grout, apply new grout and silicone.</p> <p>Comments: All work undertaken to a very high standard. Everything explained. Nothing too much trouble. Friendly and professional, would not hesitate to use again.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 910</p> <p>Description of the work undertaken:  <u>PLASTER SKIM CEILING TO HIDE NEW</u>  <u>PLASTERBOARD PATCH (LOFT HATCH) FEATHER ALL WALLS</u>  <u>IN HALLWAY AND STAIRCASE, EMULSION ALL TO A FINISH</u>  <u>X 2 COATS</u></p> <p>Your comments:  <i>A very professional job carried out well and in a pleasant and friendly manner. I have used his services since this job which was also well done.</i></p>	<p>Date received: 28<sup>th</sup> June 2024</p> <p>Total cost of work: £910</p> <p>Description of work: Plaster skim ceiling to hide new plasterboard patch (loft hatch). Feather all walls in hallway and staircase, emulsion all to a finish x 2 coats.</p> <p>Comments: A very professional job carried out well and in a pleasant and friendly manner. I have used his services since this job which was also well done.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>9</p>

<p>Total cost of the work £ 475.</p> <p>Description of the work undertaken:  <u>REPLACED BATHROOM SINK</u>  <u>AND TOILET, SUPPLY &amp; FIT</u></p> <p>Your comments:  <i>Great job by Gary, instant feeling of trust and warmth, cared about the work and all left tidy. Would recommend.</i></p>	<p>Date received: 17<sup>th</sup> June 2024</p> <p>Total cost of work: £475</p> <p>Description of work: Replaced bathroom sink and toilet, supply and fit.</p> <p>Comments: Great job by Gary, instant feeling of trust and warmth, cared about the work and all left tidy. Would recommend.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 16,000</p> <p>Description of the work undertaken:  <u>FULL RE-FURBISHMENT, KITCHEN UPGRADE, BATHROOM</u>  <u>WORK, BOTH OVERHAULED, SKIMMED ARTEX CEILING, NEW</u>  <u>SOCKET, SPOT LIGHTS, BUILT MEDIA WALL, FULL DECORATION</u>  <u>LAMINATE FLOORING AND CARPETS TO FINISH</u></p> <p>Your comments:  <i>Gary took on a mammoth job on my rental property. It has taken months of work on his own and has left me with a superb first class transformation. It is now in top tier condition, ready for selling.</i></p>	<p>Date received: 17<sup>th</sup> June 2024</p> <p>Total cost of work: £16,000</p> <p>Description of work: Full refurbishment, kitchen upgrade, bathroom work, both overhauled, skimmed artex ceiling, new socket, spot lights, built media wall, full decoration, laminate flooring and carpets to finish.</p> <p>Comments: Gary took on a mammoth job on my rental property. It has taken months of work on his own and has left me with a superb first class transformation. It is now in top tier condition, ready for selling.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>9</p>

<p>Total cost of the work £ 900</p> <hr/> <p>Description of the work undertaken:  Hall/STAIRCASE, MAKE ALL SURFACES GOOD, SKIM ETC / UPLIFT/REPLACE CARPET, EMULSION WALLS + CEILING, ALL WOODWORK GLOSSER  Supply + FIT NEW HAND RAIL</p> <p>Your comments:  All work was carried out in accordance with timescales given and to a very high finish</p>	<p>Date received: 22<sup>nd</sup> May 2024</p> <p>Total cost of work: £900</p> <p>Description of work: Hall/staircase, make all surfaces good, skim etc. / uplift/replace carpet, emulsion walls and ceiling, all woodwork glossed. Supply and fit new handrail.</p> <p>Comments: All work was carried out in accordance with timescales given and to a very high finish.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>10</p>	<p>10</p>	<p>9</p>

<p>Total cost of the work £ 870</p> <hr/> <p>Description of the work undertaken:  REMOVE SINK UNIT, CAP OFF WATER + WASTE, BUILD SHELVES IN CUPBOARD  REPLACE X7 SPOT LIGHTS, INSTALL TOILET HAND RAIL</p> <p>Your comments:</p>	<p>Date received: 5<sup>th</sup> March 2024</p> <p>Total cost of work: £870</p> <p>Description of work: Remove sink unit, cap off water and waste, build shelves in cupboard, replace x 7 spotlights, install toilet handrail.</p> <p>Comments: None provided.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 400</p> <hr/> <p>Description of the work undertaken:  REPLACE KITCHEN TAP (SUPPLY)  REPLACE BASIN TAP (SUPPLY)  SUPPLY + FIT NEW TOILET FLUSH AND WATER INLET VALVE</p> <p>Your comments:  Happy with the work done and would recommend.</p>	<p>Date received: 28<sup>th</sup> February 2024</p> <p>Total cost of work: £400</p> <p>Description of work: Replace kitchen tap (supply). Replace basin tap (supply). Supply and fit new toilet flush and water inlet valve.</p> <p>Comments: Happy with the work done and would recommend.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 870</p> <hr/> <p>Description of the work undertaken:</p> <p>REMOVE DOUBLE SINK UNIT          BUILD NEW SURFACE IN AREA          INSTALL HAND RAIL          NEW LED LIGHTS</p> <p>Your comments:</p> <p>Really friendly, did what they said they were going to do. Very upfront about costs. Cleared and hoovered up before they left.</p>	<p>Date received: 28<sup>th</sup> February 2024</p> <p>Total cost of work: £870</p> <p>Description of work: Remove double sink unit. Build new shelves in area. Install hand rail. New LED lights.</p> <p>Comments: Really friendly, did what they said they were going to do. Very upfront about costs. Cleared and hoovered up before they left.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 1500</p> <hr/> <p>Description of the work undertaken:</p> <p>CUT OUT WATER DAMAGED CEILING, NEW PLASTERBOARD, SKIM CEILING, DECORATE BEDROOM, FIT NEW CARPET, PAPER FEATURE WALL, BUILD A WARDROBE TO FINISH</p> <p>Your comments:</p> <p>cannot fault this mans work gary is brilliant to have around, want go past him</p>	<p>Date received: 9<sup>th</sup> November 2023</p> <p>Total cost of work: £1500</p> <p>Description of work: Cut out water damaged ceiling, new plasterboard, skim ceiling, decorate bedroom, fit new carpet, paper feature wall, build a wardrobe to finish.</p> <p>Comments: Cannot fault this mans work, Gary is brilliant to have around, won't go past him.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 3600</p> <hr/> <p>Description of the work undertaken:</p> <p>STRIP WALLPAPER, SKIM WALLS, EMULSION WALLS + CEILINGS IN L/ROOM, HALLWAY + STAIRCASE B/ROOM + KITCHEN, UNDERCOAT + GLOSS ALL AREAS FITTED DOUBLE SOCKET + X2 LIGHT PENDANTS</p> <p>Your comments:</p> <p>Gary Done an amazing job He was very professional kept us informed all through the job and left the house so tidy. Would use him again. House looks fantastic.</p>	<p>Date received: 31<sup>st</sup> October 2023</p> <p>Total cost of work: £3600</p> <p>Description of work: Strip wallpaper, skim walls, emulsion walls and ceilings in l/room, hallway and staircase. B/room and kitchen, undercoat and gloss all areas. Fitted double socket and x2 light pendants.</p> <p>Comments: Gary done an amazing job. He was very professional, kept us informed all through the job and left the house so tidy. Would use him again. Home looks fantastic.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>