



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Beachwood Installations Ltd

NUMBER OF FEEDBACK FORMS RECEIVED: 16

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9

The following feedback forms have been completed by previous customers, rating their experience of dealing with Beachwood Installations Ltd.

ONLINE FEEDBACK PROVIDED	Date received: 9 th May 2023			
	Total cost of work: £400			
	Description of work: Installation of 2 large TV screens mounted into wall and 1 small. Including 1 where cables were to be hidden behind the wall in the livingroom.			
	Comments: Was extremely satisfied with the work. The men were lovely as well. All carried out in a timely would highly recommend.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 17 th April 2023			
	Total cost of work: £80			
	Description of work: Graham fitted a tv bracket to my wall and full new cables leading from my sky.			
	Comments: Amazing work done by Graham. I Highly recommend his workmanship for any job regarding aerial /satellite & tv brackets. Graham was informative on prices & the work needing done. arrived on time and his workmanship was excellent.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 26th May 2020</p> <p>Total cost of work: £60</p> <p>Description of work: Replaced Aerial cable to extend length around new Dormer window.</p> <p>Comments: Graham was really friendly and professional - was able to come out pretty quickly, arrived when he said he would and completed the work efficiently - great value for money. Would definitely recommend.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p> <p>10</p>	<p>Quality of work</p> <p>10</p>	<p>Service</p> <p>10</p>	<p>Tidiness</p> <p>10</p>

<p>Total cost of the work £ <u>£140</u></p> <p>Description of the work undertaken: <u>Fitted new aerial fixed existing aerial tuned in new tv and fitted tv to wall supplied his own bracket.</u></p> <p>Your comments: <u>Very professional and friendly. All work done to a very high standard. Would have no hesitation in recommending Beachwood installations. It is nice to find a tradesman you can trust.</u></p>	<p>Date received: 17th February 2020</p> <p>Total cost of work: £140</p> <p>Description of work: Fitted new aerial, fixed existing aerial, tuned in new TV and fitted TV to wall, supplied his own bracket.</p> <p>Comments: Very professional and friendly. All work done to a very high standard. Would have no hesitation in recommending Beachwood Installations. It is nice to find a tradesman you can trust.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p> <p>10</p>	<p>Quality of work</p> <p>10</p>	<p>Service</p> <p>10</p>	<p>Tidiness</p> <p>10</p>

<p>Total cost of the work £ <u>60</u></p> <p>Description of the work undertaken: <u>To mount TV on kitchen wall and retune TV.</u></p> <p>Your comments: <u>Graham was very polite throughout, keeping us informed in what he was doing and around, when he was finished that we were happy with work done. Delighted at finished job and would not hesitate to get him back and would recommend him to anyone</u></p>	<p>Date received: 7th December 2018</p> <p>Total cost of work: £60</p> <p>Description of work: To mount TV on kitchen wall and retune TV.</p> <p>Comments: Graham was very polite throughout, keeping us informed in what he was doing and ensured, when he was finished, that we were happy with work done. Delighted at finished job and would not hesitate to get him back and would recommend him to anyone.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p> <p>10</p>	<p>Quality of work</p> <p>10</p>	<p>Service</p> <p>10</p>	<p>Tidiness</p> <p>10</p>

<p>Total cost of the work £ 160.00</p> <p>Description of the work undertaken: INSTALL DIGITAL AERIAL FOR TV, AMPLIFIER AND BOOSTER TO ACCOMMODATE 6 TV AERIAL POINTS, TUNED TV'S AND CHECKED EVERYTHING WAS WORKING.</p> <p>Your comments: GRAHAM RESPONDED PROMPTLY TO INQUIRY, EXPLAINED ISSUES WITH CURRENT TV AERIAL SYSTEM AND WHAT WAS REQUIRED TO RECTIFY PROBLEMS. HE WAS PROFESSIONAL, FRIENDLY AND EFFICIENT. I WOULD CERTAINLY RECOMMEND HIM AND CONTACT HIM IF FURTHER WORK REQUIRED.</p>	<p>Date received: 28th August 2018</p> <p>Total cost of work: £160</p> <p>Description of work: Install digital aerial for TV, amplifier and booster to accommodate 6 TV aerial points. Tuned TV's and checked everything was working.</p> <p>Comments: Graham responded promptly to enquiry, explained issues with current TV aerial system and what was required to rectify problems. He was professional, friendly and efficient. I would certainly recommend him and contact him if further work required.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 80</p> <p>Description of the work undertaken: Fit a new digital aerial Made sure existing amplifier was acceptable Re-tuned all TV's. Tidied up all cables.</p> <p>Your comments: Excellent customer service. Arrived at allotted time and carried out all the work to a very high standard.</p>	<p>Date received: 23rd August 2018</p> <p>Total cost of work: £80</p> <p>Description of work: Fit a new digital aerial. Made sure existing amplifier was acceptable. Re-tuned all TV's. Tidied up all cables.</p> <p>Comments: Excellent customer service. Arrived at allotted time and carried out all the work to a very high standard.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 170</p> <p>Description of the work undertaken: New SATTELITE DISH INSTALLED</p> <p>Your comments: WAS A DIFFICULT JOB DUE TO LOTS OF TREES BUT GRAHAM WAS FANTASTIC</p>	<p>Date received: 17th August 2018</p> <p>Total cost of work: £170</p> <p>Description of work: New satellite dish installed.</p> <p>Comments: Was a difficult job due to lots of trees but Graham was fantastic.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 80.00</p> <p>Description of the work undertaken: Removed existing TV aerial and replaced with a new loft aerial.</p> <p>Your comments: Very courteous and helpful. Carried out all work to my complete satisfaction. Graham took time to explain what was required. I am very happy with the service provided and will recommend to my friends if/when required.</p>	<p>Date received: 20th August 2018</p> <p>Total cost of work: £80</p> <p>Description of work: Removed existing TV aerial and replaced with a new loft aerial.</p> <p>Comments: Very courteous and helpful. Carried out all work to my complete satisfaction. Graham took time to explain what was required. I am very happy with the service provided and will recommend to my friends if/when required.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £ 80</p> <p>Description of the work undertaken: New aerial installed on roof. Supplied new aerial cable (TV to socket). Also helped me set up YouView Box.</p> <p>Your comments: Graham was reliable, courteous & professional. Explained everything and answered my questions. Very satisfied with work completed. Would highly recommend.</p>	<p>Date received: 1st August 2018</p> <p>Total cost of work: £80</p> <p>Description of work: New aerial installed on roof. Supplied new aerial cable (TV to socket). Also helped me set up Youview box.</p> <p>Comments: Graham was reliable, courteous and professional. Explained everything and answered my questions. Very satisfied with work completed. Would highly recommend.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

ONLINE FEEDBACK PROVIDED	<p>Date received: 31st May 2018</p> <p>Total cost of work: £70</p> <p>Description of work: He upgraded our television aerial by installing a new one, fixed it to the roof in our loft and returned the televisions in the house.</p> <p>Comments: Graham was excellent, he arrived at the time he said he would and carried out the work to a very professional standard. No mess was left, and we were extremely satisfied with the cost and the work he did.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £80.00 <u>Aerial Installed outside + Cable into livingroom</u></p> <p>Description of the work undertaken: <u>Supplied + fitted aerial at front of house and cable to connect into livingroom at back of house.</u></p> <p>Your comments: <u>Really happy with overall work done by Beachwood Installations. Everything was explained, Graham was courteous, professional and ensured no mess left. Would highly recommend him to friends/family. Lovely man.</u></p>	<p>Date received: 15th March 2018</p> <p>Total cost of work: £80</p> <p>Description of work: Aerial installed outside and cable into livingroom. Supplied and fitted aerial at front of house and cable to connect into livingroom at back of house.</p> <p>Comments: Really happy with overall work done by Beachwood Installations. Everything was explained, Graham was courteous, professional and ensured no mess left. Would highly recommend him to friends/family – lovely man.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 80</p> <p>Description of the work undertaken: <u>installed Aerial into Loft area.</u></p> <p>Your comments: <u>Very Professional and good quality work. Left my property in a tidy state. Very happy customer.</u></p>	<p>Date received: 14th March 2018</p> <p>Total cost of work: £80</p> <p>Description of work: Installed aerial into loft area.</p> <p>Comments: Very professional and good quality work. Left my property in a tidy state. Very happy customer.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 70</p> <p>Description of the work undertaken: <u>CUSTOMER HAD OLD AERIAL ON CHIMNEY WHICH WASN'T WORKING SO INSTALLED NEW DIGITAL AERIAL</u></p> <p>Your comments: <u>Great job done very happy with Graham from start to finish definitely recommending to friends + family</u></p>	<p>Date received: 14th March 2018</p> <p>Total cost of work: £70</p> <p>Description of work: Customer had old aerial on chimney which wasn't working so installed new digital aerial.</p> <p>Comments: Great job done, very happy with Graham from start to finish, definitely recommending to friends and family.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work: £90</p> <hr/> <p>Description of the work undertaken: INSTALLED NEW AERIAL INTO LOFT AND CONNECTED LIVING ROOM AND BEDROOM TO A 2WAY SPLITTER AND SIGNAL LEVELS VERY GOOD</p> <hr/> <p>Your comments: EXCELLENT JOB DONE, GRAHAM EFFICIENT + PROFESSIONAL - PRICE GOOD, WAS RELIABLE. I AM HUGEY SATISFIED WITH WORK DONE -</p>	<p>Date received: 14th March 2018</p> <p>Total cost of work: £90</p> <p>Description of work: Installed new aerial into loft and connected livingroom and bedroom to a 2 way splitter and signal levels very good.</p> <p>Comments: Excellent job done, Graham efficient and professional. Price good, was reliable. I am hugely satisfied with work done.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work: £150</p> <hr/> <p>Description of the work undertaken: INSTALLED A 6WAY OUTSIDE SPLITTER BOX TO EXISTING AERIAL AND RUN NEW CABLES TO 3 BEDROOMS, LIVINGROOM AND KITCHEN PLUS INSTALLED 5 SURFACE MOUNT BOXES WITH AERIAL PLATES AND SIGNAL VERY GOOD</p> <hr/> <p>Your comments: Pleasant and friendly has great experience and knowledge, cannot praise graham enough. Highly recommended.</p>	<p>Date received: 14th March 2018</p> <p>Total cost of work: £150</p> <p>Description of work: Installed a 6 way outside splitter box to existing aerial and run new cables to 3 bedrooms, livingroom and kitchen plus installed 5 surface mount boxes with aerial plates and signal very good.</p> <p>Comments: Pleasant and friendly has great experience and knowledge, cannot praise Graham enough. Highly recommended.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>