

## **COMMENTS AND RATINGS**

West Lothian Trusted Trader Scheme

## Beachwood Installations Ltd

**NUMBER OF FEEDBACK FORMS RECEIVED: 16** 

**AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9** 

The following feedback forms have been completed by previous customers, rating their experience of dealing with Beachwood Installations Ltd.

experience of dealing with beachwood installations Eta.					
ONLINE FEEDBACK PROVIDED	Date received: 9 <sup>th</sup> May 2023				
	Total cost of work: £400				
	Description of work: Installation of 2 large TV screen mounted into wall and 1 small. Including 1 where cables were to be hidden behind the wall in the livingroom.  Comments: Was extremely satisfied with the work. The men were lovely as well. All carried out in a timely would highly recommend.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	8	10	10	10	

ONLINE FEEDBACK PROVIDED	Date received: 17 <sup>th</sup> April 2023				
	Total cost of w	ork: £80			
	Description of work: Graham fitted a tv bracket to wall and full new cables leading from my sky.				
	Comments: Amazing work done by Graham. I Hi recommend his workmanship for any job regardi aerial /satellite & tv brackets. Graham was informative on prices & the work needing done. arrived on time and his workmanship was excelled				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

ONLINE FEEDBACK PROVIDED	Date received: 26 <sup>th</sup> May 2020				
	Total cost of work: £60				
	Description of work: Replaced Aerial cable to exter length around new Dormer window.				
	Comments: Graham was really friendly and professional - was able to come out pretty quickly arrived when he said he would and completed the work efficiently - great value for money. Would definitely recommend.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Date received: 17th February 2020 Total cost of work: £140 Filter new arral fixed existing avail Description of work: Fitted new aerial, fixed existing aerial, tuned in new TV and fitted TV to wall, supplied his own bracket. Comments: Very professional and friendly. All work done to a very high standard. Would have no hesitation in recommending Beachwood Installations. It is nice to find a tradesman you can trust. installation It is need to find a tradeoma you can trust. Value for Quality of Service Tidiness work money Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 60 —	Date received: 7 <sup>th</sup> December 2018				
Description of the work undertaken	Total cost of work: £60				
To mount TV as bitchen wall and returne T.V.	Description of work: To mount TV on kitchen wall retune TV.				
Yourcomments was very polite thousand beeping us informed in what he was driving and enound, when he was finished that we were happy with workdood. Edighted at	Comments: Graham was very polite throughout, keeping us informed in what he was doing and ensured, when he was finished, that we were hap with work done. Delighted at finished job and wou not hesitate to get him back and would recommend him to anyone.				
funded into and would not bestitate to get him back and	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ 160,00 Date received: 28th August 2018 Total cost of work: £160 Description of the work undertaken: INSTAL DIQUAL ARISE FURTY, AMPLIFICE AND BOOSTSE Description of work: Install digital aerial for TV, amplifier and booster to accommodate 6 TV aerial TO ACCOUNT OF THE VEHICL POINTS, TUNOD TY'S points. Tuned TV's and checked everything was AND CHECKED EVEROTHING WAS WORKERY. working. Comments: Graham responded promptly to enquiry, explained issues with current TV aerial system and what was required to rectify problems. He was GAHAN RESKOOD PHONONS TO IMPOUNDS, GRAPING professional, friendly and efficient. I would certainly BU THE GAR NOTED AMA UT THAKES HILL GUESI recommend him and contact him if further work required. KERLINGO TO RECTIFY MOBUSAS, HE WAS PLUTESSIVELY RIEDIS AND GARLES . I WOULD CENTAULY FROMINGS HIM AND CONTRACT HIM IF FIRTHER WORK POSELVIKED Value for Quality of Service **Tidiness** work money Customer Ratings (Out of 10) 9 10 10 10

Date received: 23rd August 2018 Total cost of the work £ & A Total cost of work: £80 Description of the work undertaken: Fit a new digital aeriel Made sure existing Description of work: Fit a new digital aerial. Made le-tuned all TV's amplifier was acceptable sure existing amplifier was acceptable. Re-tuned all TV's. Tidied up all cables. Tidied to all cables. Comments: Excellent customer service. Arrived at allotted time and carried out all the work to a very Excellent customer service. Arrived at alloted high standard. carried out all the work to a very high standard Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10

Date received: 17th August 2018 Total cost of work: £170 New Smertite Don METALLED Description of work: New satellite dish installed. Comments: Was a difficult job due to lots of trees but Graham was fantastic. WAS A PROPERTY FOR DOE TO WAS OF TRUES BUT Graham WAS FAMIASHIC Quality of Tidiness Value for Service money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work E. 80 - 00	Date received: 20 <sup>th</sup> August 2018				
Description of the work undertaken:  Removed existing TV aerial and replaced with a new loft aerial	Total cost of work: £80  Description of work: Removed existing TV aerial and replaced with a new loft aerial.				
Your comments  Very countered and helpful. Carried out all  work to my complete sahisfration Comban took  time to emplain what was required	Comments: Very courteous and helpful. Carried out all work to my complete satisfaction. Graham took time to explain what was required. I am very happy with the service provided and will recommend to my friends if/when required.				
I am very happy with the service provided and with recommend to my friends it when required.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Description of the work indertween:  New arrival installed on roof Supplied new arrival Cable (TV to Socket). Also helped me Set up you'ven Box.	Date received: 1st August 2018  Total cost of work: £80  Description of work: New aerial installed on roof. Supplied new aerial cable (TV to socket). Also helpe me set up Youview box.				
Yourcommons:  Graham was reliable, courtsous & professional.  Explained everything and answered my guestions  Very satisfied with work completed. Would	Comments: Graham was reliable, courteous and professional. Explained everything and answered r questions. Very satisfied with work completed. Work highly recommend.				
highly recommend.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

ONLINE FEEDBACK PROVIDED	Date received: 31st May 2018				
	Total cost of w	ork: £70			
	Description of work: He upgraded our television aerial by installing a new one, fixed it to the roof in our loft and retuned the televisions in the house.  Comments: Graham was excellent, he arrived at the time he said he would and carried out the work to a very professional standard. No mess was left, and were extremely satisfied with the cost and the work he did.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £80 . 60	Date received: 15 <sup>th</sup> March 2018			
Description of the work undertaken: &  Supplied & fitted agrid at front of house and  Cable to Connect into living room at back  of house.	Total cost of work: £80  Description of work: Aerial installed outside and crinto livingroom.  Supplied and fitted aerial at front of house and carto connect into livingroom at back of house.			
Your comments: Really happy with overall work done by Beachward Installations. Everything was explained graham was (our teous, professional and ensured no mess	Comments: Really happy with overall work done Beachwood Installations. Everything was explain Graham was courteous, professional and ensure mess left. Would highly recommend him to friends/family – lovely man.			
left. Would highly recommend has to friends! family- Lovely man.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cast of the work £ 80	Date received: 14 <sup>th</sup> March 2018			
Description of the work undertaken unto Loss area.	Total cost of work: £80			
t georgia	Description of work: Installed aerial into loft area.			ft area.
Your comments: Very Profestional and good quality work.	Comments: Very professional and good quality work. Left my property in a tidy state. Very happy customer.			
Left my property in a lidy State	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 70	Date received: 14 <sup>th</sup> March 2018			
Description of the work undertaken:	Total cost of work: £70			
CUSTOMER HAD OND ABRIAL ON CHIMNEY WHICH WASN'T WORKING SO INSTAUDD NEW DIGITAL ABRIAL	Description of work: Customer had old aerial on chimney which wasn't working so installed new digit aerial.  Comments: Great job done, very happy with Grahar from start to finish, definitely recommending to friends and family.			
Your comments:  Grant John done very happy with Graham from Stirt to forego do product recommoding				
to family	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £90	Date received: 14 <sup>th</sup> March 2018  Total cost of work: £90  Description of work: Installed new aerial into loft and connected livingroom and bedroom to a 2 way splitter and signal levels very good.			
Description of the work undertaken:  INSTALLED NEW AEDAL INTO LOST AND CONNECTED  LIVING ROOM AND BEDROOM TO A 2WAY SPLITTER  AND SIGNAL COURS NOW GOOD				
YOUR COMMENTS: EXCELLENT JOB DONE, GRAHAM ESTIDENT + PROFESSIONAL.		xcellent job dor Price good, wa work done.		
PRICE GODD, WAS RELIABLE I AM HUGBLY SATISFIED WITH WORK DONE	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 150	Date received: 14 <sup>th</sup> March 2018				
Description of the work undertaken:  INSTALLED A GLUCAY COTTSIDE SPITTER BOX TO GLISTING ACRIAL  AND RUN NEW CARLES TO 3 BEDROOMS, LIVINGROOM AND  MITCHEN PUX INSTALLED S SUFFACE MOUNT BOXES LOTTH AERIAL  PLOTES AND SIGNAL VERY GOOD  Your comments:  PLOSGONT and Frendly has great exportance and  KNOWLEDGE, Connot place graham enough.	<ul> <li>box to existing aerial and run new cables to 3 bedrooms, livingroom and kitchen plus installed surface mount boxes with aerial plates and signatery good.</li> <li>Comments: Pleasant and friendly has great</li> </ul>				
Hypty be commended.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	