

more advice

If you want more advice or have further questions about the Blue Badge Scheme then visit one of our Customer Information Service (CIS) offices:

Armadale

1/3 East Main Street

Bathgate

Lindsay House, South Bridge Street

Blackburn Connected

The Mill Centre

Broxburn

The Strathbrock Partnership Centre
189a West Main Street

Linlithgow

County Buildings, High Street

Livingston

West Lothian Connected, Almondvale Centre

West Calder

24-26 Main Street

Whitburn

5 East Main Street

Call our Customer Service Centre **01506 775000**

Or email: customer.service@westlothian.gov.uk

Alternatively you can also visit any of our Libraries throughout West Lothian

Almondbank Library

Craigshill Shopping Mall

Armadale Community Centre and Library

North Street, Armadale

Blackridge Library

Craig Inn Centre, Blackridge

Broxburn Library

West Main Street, Broxburn

Carmondean Connected

Deans, Livingston

East Calder Library

Main Street, East Calder

Fauldhouse Partnership Centre

Lanrigg Rd, Fauldhouse

Lanthorn Community Centre

Kenilworth Rise, Dedridge

Linlithgow Library

The Vennel, Linlithgow

Pumpherston Library

Main Street, Pumpherston

West Calder Library

Main Street, West Calder

Whitburn Library

West Main Street, Whitburn

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Changes to the Blue Badge Scheme



westlothian.gov.uk



Blue Badge Scheme

As a result of National reforms of the Blue Badge Scheme across the UK, the way we process blue badge applications in West Lothian will change from 1st January 2012.

We are still responsible for administering the scheme for West Lothian residents, which includes:

- Checking and verifying applicant's eligibility to a badge under the scheme
- Arranging independent mobility assessments where required
- Advising our customers of the outcome of their application

Whilst the Council will remain responsible for the above, we will no longer issue badges direct to our customers and will instead upload the information to a National database.

The badge will be digitally printed and posted direct to our customers from a national source. The pack will include:

- Accompanying letter with West Lothian Council contact information
- Newly designed badge with digitally printed information including photo
- Parking clock – for use in England and Wales
- "Rights and Responsibilities for a Blue Badge Holder" booklet

Customers attending one of our locations in person will have their photo taken in the office. This is the photo that will be uploaded to the National database and printed on the badge. Customers who cannot attend in person can still submit a passport standard photo – this will be scanned and returned by mail.

West Lothian residents will continue to get Blue Badges FREE of charge!

The Council's Executive Committee has pledged not to charge those residents who are eligible for a blue badge.

Blue Badge Eligibility

As a result of the reforms the eligibility criteria has been standardised across the UK, which means that some residents who would have automatically received a badge in the past may have to attend an independent mobility assessment when renewing.

Residents will automatically qualify for a blue badge if they are over two years old and:

- Receive the higher rate of the mobility component of the Disability Living Allowance
- Are registered blind
- Receive a War Pensioner's Mobility Supplement
- Receive an award under the Armed Forces Compensation Scheme (AFCS)

A parent of a child who is less than three years old may apply for a badge for their child, if the child:

- Has a condition which requires specific medical equipment, which means they must always be accompanied by bulky medical equipment which cannot be carried around without great difficulty
- Needs to be kept near a vehicle at all times so that they can, if necessary, be treated in the vehicle or quickly driven to a place where they can be treated, such as a hospital

Residents may also qualify for a badge if they are more than two years old and:

- Have a permanent and substantial disability which means they are unable to walk, or virtually unable to walk
- Are unable to walk, or virtually unable to walk because of a temporary but substantial disability which is likely to last for a period of at least 12 months but less than 3 years
- They drive a motor vehicle regularly, have a severe disability in both upper limbs, and are unable to operate, or have considerable difficulty in operating, all or some types of parking meter.

These are known as discretionary criteria. The council's Blue Badge team will assess your application and you will be notified of the outcome.