

Roads Services don't just do roads...



- ▶ Roads & Footpaths Constructions
- ▶ Roads & Footpaths Maintenance
- ▶ Network Management

- ▶ Street Lighting Maintenance
- ▶ Traffic Signal Maintenance
- ▶ Winter Maintenance
- ▶ Work In Partnership
- ▶ Design Teams

- ▶ Provide Emergency Services
- ▶ Flooding
- ▶ Gully Cleaning
- ▶ Erect Safety Barriers
- ▶ Sign Erection

- ▶ Uplift Discarded Syringes
- ▶ School Crossing Patrol
- ▶ Road Lining
- ▶ Grit Bins
- ▶ Drainage

West Lothian Council delivers

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What Roads Services do for West Lothian

Our Service Standards for...

Winter Maintenance:

- Carry out gritting and snow clearing operations on public roads and footpaths in accordance with the published policy
- Provide new grit bins in streets which meet the required criteria

School Crossing Patrols:

- Assign School Crossing Patrol Guides at locations which meet national requirements

Roads and Footpaths:

- Carry out safety inspections on all public roads to comply with Code of Practice
- Prioritise roads maintenance work based on public safety

Non – Illuminated Signs:

- Repair sign defects within 28 days of notification

Temporary Traffic Lights at Roadworks:

- Act in accordance with the Transport Scotland Act 2005 and assess applications for temporary traffic lights

Traffic Signals:

- Repair defective traffic lights within 48 hours of notification

Reducing the risk of Flooding:

- Aim to assess watercourse on a prioritised basis to determine the need for maintenance work
- Clear any watercourse which is likely to cause flooding in our areas

Provision of Sandbags:

- Supply and deliver an emergency supply of sandbags to protect property of those affected or seriously threatened by flooding.

Road Drainage:

- Clean all gullies on public roads a minimum of once per annum
- Provide an effective response to emergencies within 4 hours

Roadwork Co-ordination:

- Assume responsibility for the co-ordination of works affecting our public roads and footpaths within West Lothian
- Minimise disruption and enhance public safety during works deemed necessary.

Street Lighting, Illuminated Signs & Bollards:

- Repair above ground street lighting, signs and bollards within 7 days
- Repair underground cable faults which are West Lothian Council's responsibility within 28 days

Street Naming & Numbering:

- Allocated names and number to new street developments. Rename or repair faulty or broken nameplates within 28 days

Road Markings & Cats Eyes:

- Prioritise the renewal of road markings and cats eyes based on public safety

Enquires and Complaints:

- Respond to all customer enquiries and complaints within 5 working days