

To arrange a Carer's Assessment

Please contact your local Social Work Practice Team.

Livingston Social Work Centre

Cheviot House, Owen Square
Livingston EH54 6PW
Tel: 01506 777777

Bathgate Social Work Centre

69 Whitburn Road, Bathgate EH48 1HE
Tel: 01506 776700

Broxburn Social Work Centre

Strathbrock Partnership Centre
189a West Main Street
Broxburn EH52 5LH
Tel: 01506 775666

Social Care Emergency Team (out of hours)

Tel: 01506 777401

How to make a complaint

If you are unhappy with the service you receive, please speak to the Social Work Team Manager. If you are still not satisfied, ask for information on how to complain from West Lothian Council Call Centre: 01506 777500

Useful Contacts

Your Local Carers Centre is:

Carers of West Lothian

Strathbrock Partnership Centre
189 West Main Street, Broxburn EH52 5LH
Tel: 01506 771750
Email: office@carers-westlothian.com
www.carers-westlothian.com

Vocal (Voice of Carers Across Lothian)

8 Johnston Terrace, Edinburgh
EH1 2PW
Tel: 0131 622 7625

NHS Helpline

Freephone: 0800 224 488
Open 8 am – 10 pm 7 days a week

Disability West Lothian

Tel: 0800 783 1824
Text: 01506-774044
Voicemail: 01506-774030
e-mail: enquiries@dwl.demon.co.uk

Benefit Enquiry Line
Freephone: 0800 882200

A Carer's Guide to a Carer's Assessment

Are you looking after someone?

Caring is a recognised and valued role
in every community across West Lothian

