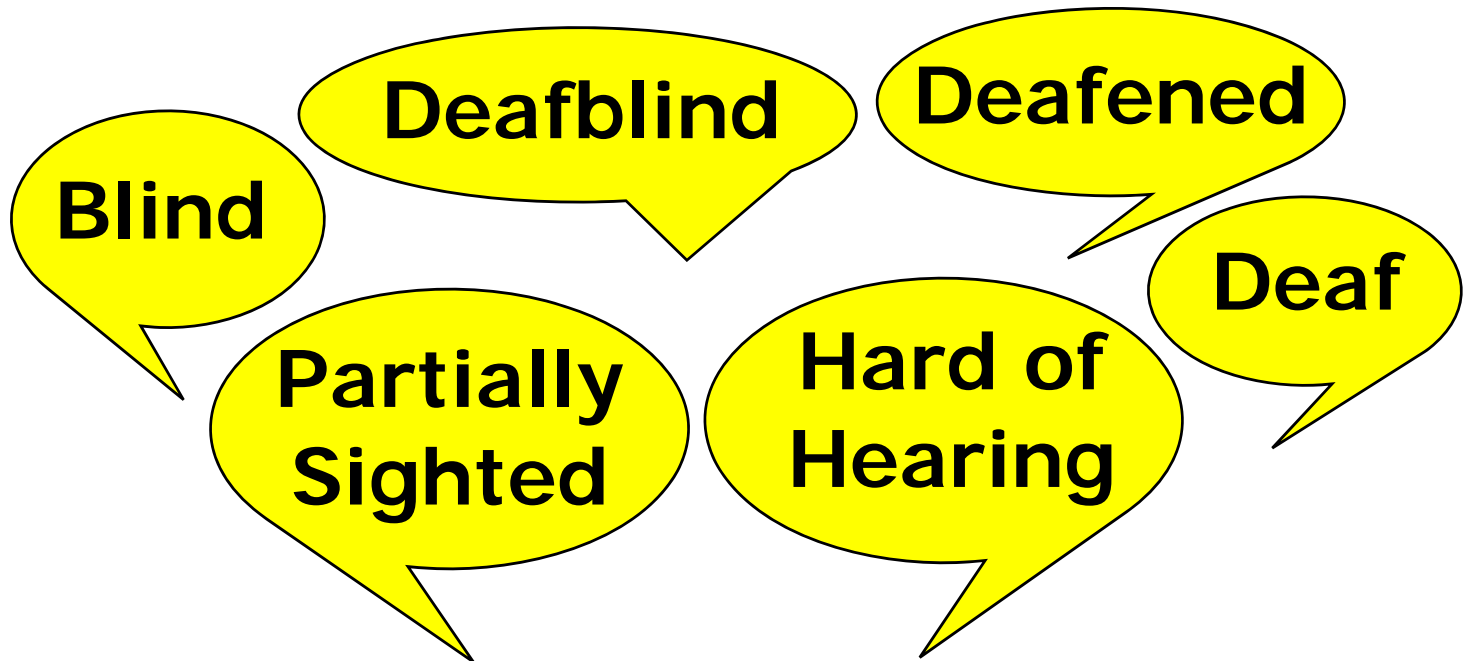


# West Lothian Sensory Support Service



## How can we help you?

Advice, equipment and information  
for people who are Deaf,  
Deafened, Hard of Hearing,  
Blind, Partially Sighted or Deafblind.



West Lothian Council



Working in Partnership

## Information and Advice

West Lothian Council, NHS Lothian and Voluntary Organisations work together as the West Lothian Sensory Support Service to provide coordinated services to individuals who experience sensory loss or who have difficulties related to sensory needs.

### **We offer: -**

- Specialist Social Work advice and services for people who are Deaf, Hard of Hearing, Deafened, Blind, Partially Sighted or Deafblind.
- Advice on mobility and equipment to improve safety, quality of life and independence.
- Advice on benefits and travel concessions

## Support and Assistance

### **We can: -**

- Offer support and counselling to individuals who are Deaf, Deafened, Hard of Hearing, Blind, Partially Sighted or Deafblind.
- Spend time with a person to assess their needs in their own home.
- Provide help with daily living and use of equipment.
- Give support to carers and relatives

## Who can help

### **Deaf, Hard of Hearing and Deafened**

Contact us to arrange an appointment with: -  
A Social Worker or Information, Guidance and Advice  
Worker

Drop-in to visit a Duty Social Worker in the  
**Support Service on Tuesdays 1.00 p.m. to 3.00 p.m.**

Appointments with the Information, Advice and Guidance  
Worker are also available in **St John's Hospital  
Audiology Clinic on Fridays 2.00 p.m. to 3.45 p.m.**

### **Blind and Visual Impaired**

Contact us to arrange an appointment with: -  
A Social Worker or a Rehabilitation and Mobility Officer

### **Deafblind –**

Contact us to arrange an appointment with: -  
Deafblind Scotland Support Staff

## Opening Times and Contact Numbers

### **Monday to Thursday**

9.30 am to 12.00

1.00 pm to 3.00 pm

**Tel. Voice & Text:** 01506 774490

**Mobile Text:** 07867 651196

**Fax:** 01506 774491

**Email:** [sensorysupport@westlothian.gov.uk](mailto:sensorysupport@westlothian.gov.uk)

# Address

## **West Lothian Sensory Support Service**

St John's Hospital,  
Howden Road West,  
Livingston,  
EH54 6PP

You can find us next to the Hospital staff residences, left as you enter the hospital grounds behind the Eye Department.

A map is available on request.

**Room available  
for meetings and  
activities**

**A computer with  
Internet access is  
available for use.**

The West Lothian Sensory Support Service was formerly the West Lothian Sensory Resource Centre.

**Information is available in Braille, tape, large print and community languages.**

**Please contact the interpretation and translation service on: -**

**Tel: 01506 775000.**

**Text phone: 18001 01506 464427.**

**A loop system is also available in all offices.**

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