

What does it cost?

Assessment and short term support is free. Longer term support may incur costs based on ability to pay.

How to contact us

A referral can be made through the Duty Worker at Strathbrock Partnership Centre Social Work on 01506 775666 or Livingston Social Work Centre on 01506 777777

Referrals can be made by yourself or any professional or carer who has your permission.

Comments & Complaints

If you have any concerns, comments or complaints please contact the Service Co-ordination Team Leader on:

01506 775666

You can also access more information on the service co-ordination team and other council services at:

www.westlothian.gov.uk

Information is available in Braille, tape, large print and community languages. Please contact the Interpretation and Translation Service on 0131 242 8181.

هذه المعلومات متوفرة بلغة بريل وعلى شريط وبخط كبير وبلغات الجالية.
الرجاء الإتصال بخدمة الترجمة على الهاتف 0131 242 8181

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這份資料是可以凸字、錄音帶、大字印刷及社區語言的式本提供。請聯絡傳譯及翻譯服務部，電話：0131 242 8181

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یہ معلومات بریل (اندھوں کے رسم الخط)، ٹیپ، بڑے حروف کی طاقت اور کئی بلحاظوں میں بلحاظوں میں دستیاب ہے۔
براہ مہربانی انٹرنیٹ پر ہنگامہ آواز سٹیجنگ سروس سے ٹیلیفون نمبر 0131 242 8181 پر رابطہ قائم کریں۔

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Service Co-ordination Home Support Service



West Lothian Council delivers
westlothian.gov.uk



The Service Co-ordination Team is part of the Adults Social Work Team and is based at Strathbrock Partnership Centre in Broxburn.

We are linked to West Lothian Supporting People Team, which is based at Lammermuir House in Livingston.

What is home support?

We offer a flexible service that includes evening and weekend support.

A support worker will come to your home and assist you with the tasks you are having difficulties with.

What do we do?

This service provides an assessment of needs to the service user, which can be used to access home support directly.

We will work closely with you to review your support needs.

We can refer on to other agencies who also offer support at home.

What is the aim?

The aim is to enable you to manage living in your home independently.

In doing so we hope to;

- Provide information, support and representation.
- Link into service providers, community agencies and wider networks of support.
- Offer assistance that is both supportive and enabling.
- Help boost confidence, self-esteem, self-awareness and independence.
- Provide new opportunities.

Who can access this service?

Anyone between 16 and 65 years of age who lives in West Lothian and have Mental Health or Addiction difficulties, which impact on their ability to manage their home without support.

What can we offer?

- General Advice and support
- Completing benefit and other official forms
- Assistance or advice with personal budgeting
- Assist you to maintain and keep your home clean
- Resettlement activities
- Assistance with shopping
- Ensuring the safety and security of the property
- Link to community social activities
- Arranging adaptations to cope with disability
- Help you to access professionals eg doctors, dentists, community nurse
- Liaise with relatives/neighbours