

Planning Services

Our response to what you, our customers, asked for in 2009 - 2010

you said...

...we did

"There is no indication on forms for building warrant who cheques should be made payable to"

Forms will be updated to include the necessary information.

"Neighbour notification notices do not make it clear to tenants that they should pass the document on to the property owner"

Our guidance is now being updated to make this clear to customers

"You advise applicants who employ agents what is happening with their building warrant application at every stage except for the final approval. Should this not be included as well"

We now inform both parties of the building warrant approval and do not rely on the agent informing their client



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