

# BUILDING STANDARDS PERFORMANCE INFORMATION AUGUST 2008

## From April 2008 – March 2009 the Building Standards Service:

<input checked="" type="checkbox"/>	Received	860	Building Warrant Applications With A Total Estimated Value Of £57,300,000. The fees for these applications helping to provide the service at no nett cost to the Council.
<input checked="" type="checkbox"/>	Processed	63%	Of Valid Building Warrant Application Within 20 Days Of Receipt (Target 80%)
<input checked="" type="checkbox"/>	Determined	661	Building Warrant Applications
<input checked="" type="checkbox"/>	Determined	68%	Of Building Warrant Applications Within 8 Days of receiving all information (Target 80%)
<input checked="" type="checkbox"/>	Received	975	Completion Certificate Submissions that were determined
<input checked="" type="checkbox"/>	Determined	82%	Of Completion Certificate Submissions Within 4 days Of The Final Inspection (Target 80%)

## During this month the Building Standards Service:

<input checked="" type="checkbox"/>	Received	149	Building Warrant Applications With A Total Estimated Value Of £8,130,000
<input checked="" type="checkbox"/>	Processed	74%	Of Valid Building Warrant Application Within 20 Days Of Receipt (Target 80%)
<input checked="" type="checkbox"/>	Determined	121	Building Warrant Applications
<input checked="" type="checkbox"/>	Determined	73%	Of Building Warrant Applications Within 8 Days of receiving all information (Target 80%)
<input checked="" type="checkbox"/>	Received	143	Completion Certificate Submissions that were determined
<input checked="" type="checkbox"/>	Determined	95%	Of Completion Certificate Submissions Within 4 days Of The Final Inspection (Target 80%)

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CUSTOMER SERVICE EXCELLENCE



West Lothian  
Council

UK Council of the Year 2006