

CONSULTATION PLAN 2008-2009

Initiative	Lead Officer	Start Date	Tenants Panel	Area Comm	T&R Groups	Tenants News	Applicants News	Homeless Newsletter	Tenant Information Days	Letter to individual tenants	Tenant(s) on QIT	Other (specify)
Communications Strategy	Penny Hasling	07/07/2008	X	X	X	X	X	X	X		X	
Independent Tenant Satisfaction Survey	Siobhan Mullen	01/09/2008	X	X	X	X	X	X	X		X	Tenants to be involved in selection of consultants
Implement Organisational Development Strategy	Alison Egan	01/04/2008	X									
Review deployment of PRDP's in Building Services	Graham Downs	02/06/2008	X									
Develop Efficiency Indicators	Liz Calder	07/07/2008	X	X								
Review use of warning flags	Douglas Marr	02/06/2008	X	X								
Increase electronic service delivery	Penny Hasling	06/10/2008	X	X	X	X	X	X			X	
Implement Housing Support Service review	AnnMarie Carr	09/06/2008	X	X	X	X	X	X			X	
SSSC Registration of Housing Support Staff	Alison Egan	01/04/2008	X									
Expansion of Safer Neighbourhood Teams	Siobhan Mullen	01/04/2008	X	X	X	X			X		X	
Review of Void Process	Mike McGregor	09/06/2008	X	X	X	X	X				X	
Homelessness Strategy	AnnMarie Carr	01/04/2008	X	X	X	X	X	X	X			seminars
Emergency Accommodation Strategy	AnnMarie Carr	01/07/2008	X	X		X	X	X				
Repairs Review - optitime	Derek Cornwall	01/04/2008	X	X	X	X						Tenants Training Workshop
Allocations Review	AnnMarie Carr	01/04/2008	X	X	X	X	X	X	X			Tenant Workshops and letters to applicants