# COMMENTS AND RATINGS

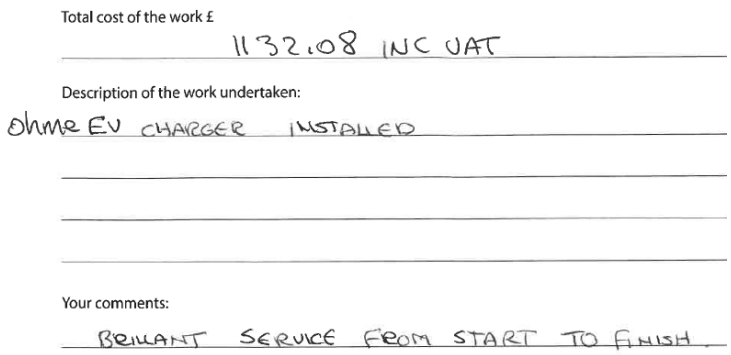
## West Lothian Trusted Trader Scheme

# Allbright Electrical Contractors

**NUMBER OF FEEDBACK FORMS RECEIVED: 117 (showing most recent 30)**

**AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9**

The following feedback forms have been completed by previous customers, rating their experience of dealing with Allbright Electrical Contractors.


Total cost of the work £
1132.08 INC VAT
Description of the work undertaken:
OHME EV CHARGER INSTALLED
Your comments:
BRILIANT SERVICE FROM START TO FINISH

Date received: 1st September 2026

Total cost of work: £1132.08

Description of work: home EV charger, installed

Comments: Brilliant Service from start to finish.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

ONLINE FEEDBACK PROVIDED

Date received: 29th August 2026

Total cost of work: £70

Description of work: Replacing EV charger, issued by manufacturer.

Comments: Callum arrived on time, provided a friendly and professional service.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

Total cost of the work £ 80

Description of the work undertaken:
REPLACED OUTSIDE SOCKET

Your comments:
PROMPT RESPONSE TO PHONE CALL
JOB COMPLETED QUICKLY TO HIGH STANDARD
WILL BE HAPPY TO USE AGAIN

Date received: 21st August 2026

Total cost of work: £80

Description of work: Replaced outside socket.

Comments: Prompt response to phone call. Job completed quickly to high standard. Will be happy to use again.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

Total cost of the work £ 240 + VAT

Description of the work undertaken:
EICR REPORT

Your comments:
LOVELY GUYS, EXPLAINED THROUGHOUT WHAT THEY WERE FINDING. WILL COME BACK OUT TO EXPLAIN REPORT ONCE COMPLETED

Date received: 28th July 2026

Total cost of work: £240 plus VAT

Description of work: EICR report.

Comments: Lovely guys, explained throughout what they were finding. Will come back out to explain report once completed.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

Total cost of the work £ 595.85

Description of the work undertaken:
Fitting of 4 smoke alarms and 1 heat alarm.

Your comments:
Callum explained the alarm fittings and was friendly and efficient. The job was done quickly and everything left tidy. I was very happy with the work.

Date received: 7th July 2026

Total cost of work: £595.85

Description of work: Fitting of smoke alarms and 1 heat alarm.

Comments: Callum explained the alarm fittings and was friendly and efficient. The job was done quickly and everything left tidy. I was very happy with the work.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

Total cost of the work £ 150 +VAT

Description of the work undertaken:
CHANGEOVER OF CEILING FAN LIGHT
CHANGEOVER OF 4x DOUBLE SOCKET COVERS
FIT 1 X BLANKING PLATE.

Your comments:
EXCELLENT SERVICE- ARRIVED ON TIME
EVERYTHING CLEAN + TIDY AFTERWARDS.
PROFESSIONAL THROUGHOUT.

Date received: 5th June 2026

Total cost of work: £150+VAT

Description of work: Change over of ceiling fan light. Change over of 4x double socket covers. Fit 1x blanking plate.

Comments: Excellent service – arrived on time. Everything clean and tidy afterwards. Professional throughout.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

Total cost of the work £ c£690

Description of the work undertaken:
7x New LED spotlights & wall TV fitted

Your comments:
Great service as always. Turn up & when promised & do a great job.

Date received: 22nd April 2026

Total cost of work: c£690

Description of work: 7 x new LED spotlights & wall TV fitted

Comments: Great service as always. Turn up when promised and do a great job.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 9 | 10 | 10 | 10 |

Total cost of the work £ 92:00

Description of the work undertaken:
Replacement of 2x ceiling lights

Your comments:
Communication was excellent. Very friendly and courteous. Arrived on time and carried out work to a high standard. Would highly recommend.

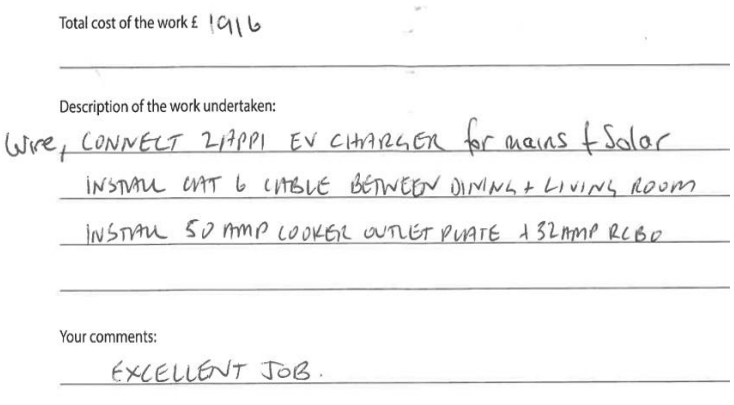
Date received: 2nd April 2026

Total cost of work: £92

Description of work: Replacement of 2x ceiling lights.

Comments: communication was excellent. Very friendly and courteous. Arrived on time and carried out work to a high standard. Would highly recommend.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |


Total cost of the work £ 1916

Description of the work undertaken:
Wire, CONNECT 2/ZAPPI EV CHARGER for mains & Solar
INSTALL CAT 6 CABLE BETWEEN DINING + LIVING ROOM
INSTALL 50 AMP COOKER OUTLET PLATE & 32AMP RCBO

Your comments:
EXCELLENT JOB.

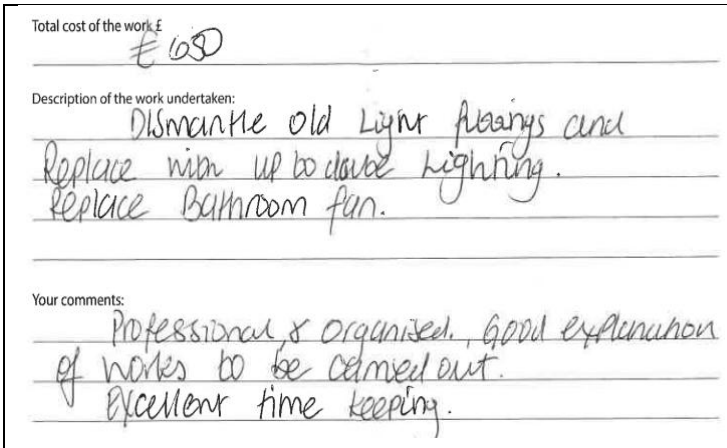
Date received: 2nd April 2026

Total cost of work: £1916

Description of work: Wire, connect Zappi EV charger for mains & solar. Install cat 6 cable between dining & livingroom. Install 50amp cooker outlet plate & 32amp RCBO.

Comments: Excellent job.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |


Total cost of the work £
£650

Description of the work undertaken:
Dismantle old Light fittings and Replace with up to date lighting. Replace Bathroom fan.

Your comments:
Professional & organised. Good explanation of works to be carried out. Excellent time keeping.

Date received: 24th February 2026

Total cost of work: £650

Description of work: Dismantle old light fittings and replace with up to date lighting. Replace bathroom fan.

Comments: Professional and organized. Good explanation of works to be carried out. Excellent time keeping.

| | Value for money | Quality of work | Service | Tidiness |
|---|---|---|---|---|
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

ONLINE FEEDBACK PROVIDED

Date received: 9th February 2026

Total cost of work: £1600

Description of work: Installation of fuse board, shower cable, carbon monoxide and smoke alarms.

Comments: Outstanding service and craftsmanship from start to finish. The work was completed to an exceptionally high standard - neat, tidy, and professional, with no damage and little mess. A pleasure to deal with, courteous and considerate in our home. Costs and expectations were clearly set out, communication excellent throughout for installation of fuse board, shower cable, carbon monoxide and smoke alarms. High quality workmanship combined with reliability and great customer service.

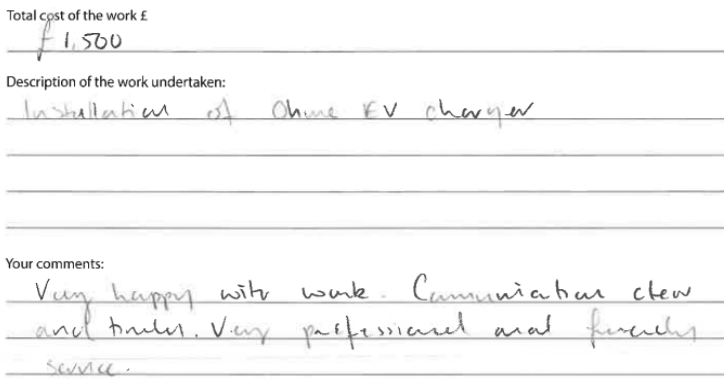
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| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

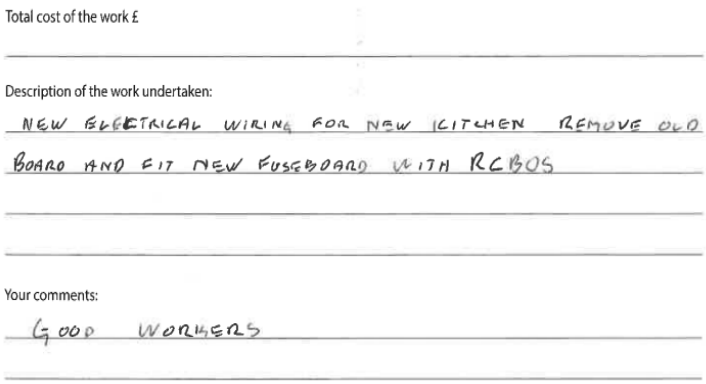
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| ONLINE FEEDBACK PROVIDED | Date received: 28th January 2026<br><br>Total cost of work: £216<br><br>Description of work: Full Electrical installation condition report completed on my property. Failed with three C2 issues identified, also recommendations provided on four C3 identified. Full report provided and in further discussions for estimates of varying levels of work underway, after initial findings overview and discussions.<br><br>Comments: Callum and Davie (Allbright Electrical contractors) are two superb leckies. This is not the first time I have used their services, they have been my electricians of choice since I became a homeowner. They are two of the most professional, down to earth, lovely lads you will have the pleasure of hiring. They will provide all information upfront when requested, go through everything with you in detail so you understand and have a good laugh while doing so - 10/10 top service every time | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

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| ONLINE FEEDBACK PROVIDED | Date received: 27th January 2026<br><br>Total cost of work: £300<br><br>Description of work: Implementation and installation of additional sockets, HDMI cable to run from Sky box to TV; TV to be wall mounted with all sockets and cables to be hidden.<br><br>Comments: I have been extremely impressed with Allbright Electrical. Expectations and costs were clearly outlined from the outset, offering excellent value for money. Workmanship was outstanding—neat, tidy, and professional, with minimal disruption and no damage. Communication was clear throughout, with options discussed when changes were required. Professional, courteous, and detail-focused, they have completed several jobs in my home, all exceeding expectations. I would highly recommend their services. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 1st September 2025<br><br>Total cost of work: £492<br><br>Description of work: Installing 7 lights at my new home, adding a switch for an alarm, installing a dimmer switch in the en-suite bathroom.<br><br>Comments: David and Callum are a father and son business. They work well together, where there were issues they explained the options clearly so a decision could be made, they provide an exceptionally high quality of workmanship, they both have a good sense of humour and I'd recommend them as they do a quality job. | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 22nd May 2025<br><br>Total cost of work: Not provided.<br><br>Description of work: Completed 4 LED fire rated down lights in my bathroom<br><br>Comments: He was very professional and quick at getting back to me. He fitted my lights when he said he was going to and great price for the work he done, defo recommend to others. | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

|  | Date received: 20th May 2025<br><br>Total cost of work: £1500<br><br>Description of work: Installation of Ohme EV charger.<br><br>Comments: Very happy with work. Communication clear and timely. Very professional and friendly service. | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 9 | 10 | 10 | 10 |

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<tr>
<td>
Total cost of the work £<br><br>Description of the work undertaken:<br>NEW ELECTRICAL WIRING FOR NEW KITCHEN REMOVE OLD BOARD AND FIT NEW FUSEBOARD WITH RCBOS<br><br>Your comments:<br>GOOD WORKERS</td>
<td colspan="4">Date received: 19th May 2025<br><br>Total cost of work: Not provided.<br><br>Description of work: New electrical wiring for new kitchen. Remove old board and fit new fuseboard with RCBOs.<br><br>Comments: Good workers.</td>
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<td>ONLINE FEEDBACK PROVIDED</td>
<td colspan="4">Date received: 5th December 2024<br><br>Total cost of work: £2700<br><br>Description of work: Replace all lights to LED ceiling panels.<br><br>Comments: Excellent workmanship, professional, polite and clear. Skilled and turned up on time on both days, efficient and transparent and honest.</td>
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<td>ONLINE FEEDBACK PROVIDED</td>
<td colspan="4">Date received: 24th October 2024<br><br>Total cost of work: £900<br><br>Description of work: Home EV charger installed.<br><br>Comments: Great service, efficient and very professional and friendly. Completed work with no mess left behind.</td>
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| ONLINE FEEDBACK PROVIDED | Date received: 1st October 2024<br><br>Total cost of work: Not provided<br><br>Description of work: Outside lighting, including front door down lighters and security lights; and smoke/heat/ CO2 alarms fitted throughout inside<br><br>Comments: Excellent service and extremely professional company. Cannot fault and have no hesitation in recommending. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

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|---|---|---|---|---|
| ONLINE FEEDBACK PROVIDED | Date received: 1st July 2024<br><br>Total cost of work: £262<br><br>Description of work: EICR for a completion certificate.<br><br>Comments: First time using Callum and would definitely recommend. We needed an EICR to provide to the council to obtain a completion certificate for works completed some time ago. Callum had availability within the week and job was done within an hour. Full report to the council and certificate received. Thanks again. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 9 | 10 | 10 | 10 |

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|---|---|---|---|---|
| ONLINE FEEDBACK PROVIDED | Date received: 26th April 2024<br><br>Total cost of work: £610.63<br><br>Description of work: Various small jobs. New light at back door. Replace bathroom mirror. Replace chrome shaver socket. Replace wall mounted circular mirror. Supply and fit lithium co detector. Various sockets replaced/repaired. TV aerial booster fitted.<br><br>Comments: Excellent work by a father and son team. They arrived early and just worked their way through the various jobs, including some 'add-ons' on the day. Tidied up impeccably at the end. Would highly recommend them. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 9 | 9 | 9 | 10 |

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|---|---|---|---|---|
| ONLINE FEEDBACK PROVIDED | Date received: 12th April 2024<br><br>Total cost of work: £1068<br><br>Description of work: Outdoor socket box changes, installation of outdoor wall lights and floodlight. Under kitchen cabinet LED lights and wall mirror light installation.<br><br>Comments: Very unprofessional. Father and son who bicker with each other all day and huff and puff their way through work. Messy and disorganised. Disrespectful towards private things in my home and lack of concern for leaving doors wide open while raining and cold outside and having a small dog in the house that could have escaped. Quick and happy to quote with nothing being a problem. Very different attitude once they start the work. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 7 | 7 | 1 | 1 |

**Trader right to reply:**
As shown by other very positive reviews on this website, we have, for more than 34 years been a well respected and highly rated company.
As this is the second time we have worked for you we are saddened you could not approach us with your comments before you posted them on various places on the internet.

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|---|---|---|---|---|
| ONLINE FEEDBACK PROVIDED | Date received: 25th January 2024<br><br>Total cost of work: £192<br><br>Description of work: 1. Advise on new shower unit which best suited my needs. 2. Install new shower unit, and set up same. 3. Correct wiring faults regarding hall light switches. 4. Reconnect ceiling pendant unit and test same.<br><br>Comments: 'Allbright' made the initial visit as promised. They were punctual on the day they allocated to carry out the job. They both worked without a break and completed the tasks in a very reasonable time frame. They encountered a snag regarding the plumbing of the old shower, but dealt with that efficiently. I was made aware of the costs well in advance, and was happy with the quoted charge. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 9 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 25th April 2022<br><br>Total cost of work: £1105.48<br><br>Description of work: Installation of an electric car home charging point, including initial survey of the location. UK government grant deducted from invoice.<br><br>Comments: Installed on final day eligible for grants, and Allbright made sure this happened. The work was done professionally, and all relevant paperwork was supplied ASAP to enable additional claim for Scottish grant. The associated app was demonstrated upon completion. I would definitely recommend Allbright. | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 9 | 10 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 25th April 2022<br><br>Total cost of work: £96<br><br>Description of work: Move aerial point to new position behind television that was already wall mounted.<br><br>Comments: Although always busy, Allbright Electrical managed to slot my job into their schedule within a couple of days. David and Callum arrived at the appointment time, are always polite and friendly and on completion of the work, left the area neat and tidy. Wouldn't hesitate to recommend them and will certainly use them again. | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 14th March 2022<br><br>Total cost of work: £72<br><br>Description of work: Identify faulty underfloor heating which was causing the system to trip.<br><br>Comments: Very prompt service which is ideal when you don't know why most of the electrics in your house are not working. Much appreciated. | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

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|---|---|---|---|---|
| ONLINE FEEDBACK PROVIDED | Date received: 25th February 2022<br><br>Total cost of work: £1350<br><br>Description of work: Installation of EV charge point at my home address including design and commissioning and support through the grant application process.<br><br>Comments: The guys have been brilliant from start to finish - really professional and on the day of the installation they were on time, worked to an exceptional level and ensured that a full handover took place before they left my premises. All details of what was required to be done and why were explained in full detail. You could not ask for more and I would not hesitate to use them again for any further projects I may have and would highly recommended them to anyone. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

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|---|---|---|---|---|
| ONLINE FEEDBACK PROVIDED | Date received: 15th February 2022<br><br>Total cost of work: Not provided.<br><br>Description of work: Provided and installed an electric car charger unit.<br><br>Comments: I thought they were very professional, from the first contact they arranged to come out quickly and provided quote and information, then booked us in for the work to be done at a convenient time. On installation day they were punctual, polite, friendly, the kind of people you can talk to and ask questions. Showed me how to work everything before they left and house was all clean and tidy when job was complete. Would not hesitate to use them again and would happily recommend them to anyone. | | | |
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 12th May 2021<br><br>Total cost of work: £450<br><br>Description of work: A lot electrical wires to sort as kitchen refurb.<br><br>Comments: First class service. Great guys down to earth which always good. I've used few times and intend to have them back again. An electrician company you can trust to do job proper. | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |

| ONLINE FEEDBACK PROVIDED | Date received: 10th May 2021<br><br>Total cost of work: £375<br><br>Description of work: Supplied armoured cable for supply to new summer house and first fit wiring for sockets and lighting. Supplied, wired and fitted twin waterproof outdoor socket at rear of property.<br><br>Comments: Excellent service. Provided great advice and were flexible in dealing with requirements when looking at options to supply power to a new summer house. Friendly and tidy experts! Have already recommended to others. | | | |
|---|---|---|---|---|
| | Value for money | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10) | 10 | 10 | 10 | 10 |